

Hsiao Tong (LKKAUTO)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Tuesday, 16 May 2023 2:51 PM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A; Claims Dept of CTI
Subject: RE: [SEEK MANDATE]-RE: SNM22D206995/C02/YQ3662J/TANKL / RE: Accident Involving YQ3662J (OI : CTI - SNM22D206995/C02/tankl) and SLH7000U (TP : LKK REF - CC6/CTI22009745/Kpa3) on 29/09/2022

Without Prejudice

Dear Hsiao Tong,

We refer to your email below.

Please proceed to offer up to \$13,113.20(all-in).

Please keep us posted for us to act accordingly.

Thank you.

Regards

Tan Kah Leong
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

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From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Friday, March 10, 2023 10:09 AM
To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: [SEEK MANDATE]-RE: SNM22D206995/C02/YQ3662J/TANKL / RE: Accident Involving YQ3662J (OI : CTI - SNM22D206995/C02/tankl) and SLH7000U (TP : LKK REF - CC6/CTI22009745/Kpa3) on 29/09/2022

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Your ref: **SNM22D206995/C02/YQ3662J/TANKL**
LKK ref : CC6/CTI22009745/Kpa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING YQ3662J(CHINA TAIPING) / SLH7000U(TP) / OTHERS ON 29/09/2022

We refer to the above matter.

YQ3662J(OI) -> SLH7000U(TP)-> SLP8723T

This is a 3 vehicles chain collision whereby our insured was the last vehicle. In accordance with the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%. Furthermore, third party video shows that third party had stopped and hit by our insured from behind, the impact caused third party surged forward and hit the front car.

We seek your approval to offer repairer "**OPTIMA WERKZ PTE LTD**" at **\$13,113.20(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (with 8% GST)	\$ 23,401.44	\$ 11,988.00 (\$11,100.00 + 8% GST)
2. Loss of Rental (8days x \$140.00)(w/GST)	\$ 1,209.60	\$ 1,123.20 (8days x \$130.00)(w/GST)
3. LTA / GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 24,613.04	<u>\$ 13,113.20</u>

Surveyor recommended 6days for repair + 1PRS + 1SUNDAY =8DAYS.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 06/03/2023 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Sunday, October 9, 2022 2:16 PM

To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D206995/C02/YQ3662J/TANKL / RE: Accident Involving YQ3662J (OI : CTI - SNM22D206995/C02/tankl) and SLH7000U (TP : LKK REF - CC6/CTI22009745/Kpa3) on 29/09/2022

Dear Kah Leong,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair

- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Kah Leong [<mailto:KahLeong.Tan@sg.cntaiping.com>]

Sent: Tuesday, October 4, 2022 5:05 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D206995/C02/YQ3662J/TANKL / RE: Accident Involving YQ3662J (OI : CTI - SNM22D206995/C02/tankl) and SLH7000U (TP : LKK REF - CC6/CTI22009745/Kpa3) on 29/09/2022

Dear Mei Kwan,

Password is YQ3662J

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). . Any inconvenience caused is much regretted.

Regards

Tan Kah Leong

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6224 7175

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From: Tan Kah Leong

Sent: Tuesday, 4 October 2022 5:05 pm

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D206995/C02/YQ3662J/TANKL / RE: Accident Involving YQ3662J (OI : CTI - SNM22D206995/C02/tankl) and SLH7000U (TP : LKK REF - CC6/CTI22009745/Kpa3) on 29/09/2022

Without Prejudice

Dear Mei Kwan,

We refer to your email below.

Attached is our insured's accident report for your necessary action.

Please seek our mandate approval before any claims settlement.

Thank you.

Note: Password will be sent in separate email.

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Regards

Tan Kah Leong
Senior Executive
Claims Department

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Tuesday, 4 October 2022 4:46 pm
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: O/R: SNM22D206995/C02/YQ3662J/TANKL / RE: Accident Involving YQ3662J (OI : CTI - TBA) and SLH7000U (TP : LKK REF - CC6/CTI22009745/Kpa3) on 29/09/2022

Dear all,

Please note that officer in charge for this case is Tan Kah Leong.

Claim no SNM22D206995/C02/YQ3662J/TANKL.

Dear Kah Leong,

Pls revert LKK.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, 4 October 2022 1:57 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Accident Involving YQ3662J (OI : CTI - TBA) and SLH7000U (TP : LKK REF - CC6/CTI22009745/Kpa3) on 29/09/2022

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Dear Sir / Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s Optima Werkz Pte Ltd and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Meanwhile, kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

