

Yan (LKK Auto)

From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Sent: Monday, 3 October 2022 9:29 AM
To: kelley@chiaarul.com; SUR; assignments
Subject: RE: SNM22D206906/C02/SLJ2959B/TANCHC & YOUR REF: FBR 5412T (KC/S) TO CONDUCT PRS D.O.A: 27.09.2022
Attachments: pre inspect notice - s1 (fbr 5412t) CHINA.pdf

WITHOUT PREJUDICE
SAVE AS TO COSTS

Dear Sir,

We regret that you are not agreeable to our proposed list of surveyors.

Please be informed that we will assign LKK Auto Consultants Pte Ltd to conduct the Pre-repair Inspection.

Kindly liaise with our appointed motor surveyor for the inspection.

***If there be any injury claims by your client, please combine it in one Letter of Demand as a cause of action shall not be divided for the purpose of bringing 2 or more actions.**

Dear LKK,

Please arrange to conduct PRS on without prejudice basis.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

From: kelley@chiaarul.com <kelley@chiaarul.com>
Sent: Monday, 3 October 2022 7:39 am
To: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Subject: RE: SNM22D206906/C02/SLJ2959B/TANCHC & YOUR REF: FBR 5412T (KC/S) TO CONDUCT PRS D.O.A:
27.09.2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Jacqueline,

Our client is not agreeable to your proposed surveyor and proposes Prudent Adjustors Services.

Regards,

Ms Kelley Choong (Legal Secretary)

M/s Chia S Arul LLC

151 Chin Swee Road

#03-09 Manhattan House

Singapore 169876

Tel: (65) 6733 4647 Fax: (65) 6733 8183

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From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Sent: Friday, September 30, 2022 5:27 PM

To: CSA Kelley <kelley@chiaarul.com>

Subject: RE: SNM22D206906/C02/SLJ2959B/TANCHC & YOUR REF: FBR 5412T (KC/S) TO CONDUCT PRS D.O.A:
27.09.2022

Without Prejudice

Our reference: SNM22D206906/C02/SLJ2959B/TANCHC

Your reference: FBR 5412T (KC/S)

Dear Sirs,

ACCIDENT INVOLVING SLJ2959B & FBR5412T ON 27/09/2022

We refer to your email of 30/09/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

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Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Friday, 30 September 2022 5:07 pm

To: CSA Kelley <kelley@chiaarul.com>; Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Subject: SNM22D206906/C02/ SLJ2959B/ TANCHC & YOUR REF: FBR 5412T (KC/S) TO CONDUCT PRS D.O.A: 27.09.2022

WITHOUT PREJUDICE
via EMAIL ONLY

Dear Jacqueline,

Please refer to the above matter.

Kindly **conduct PRS FBR 5412T** soonest possible.

Please contact our claims department Jacqueline Tan **6389 6185** the officer in charge.

Kindly quote our claim reference number when replying.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: CSA Kelley <kelley@chiaarul.com>

Sent: Friday, 30 September 2022 3:12 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Re: PRE INSPECTION OF FBR 5412T (KC/S)

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time of accident 8.10 am

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Friday, September 30, 2022 2:46:11 PM

To: kelley@chiaarul.com <kelley@chiaarul.com>

Subject: RE: PRE INSPECTION OF FBR 5412T (KC/S)

Without Prejudice

Save as to costs

Dear Sir,

Tried reaching you but not able to reach as understand you out for whole day. Appreciate your earliest/urgent response on accident timing to process pri.

NOTICE :

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: kelly@chiaarul.com <kelly@chiaarul.com>

Sent: Friday, 30 September 2022 12:34 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; lod@sg.cnt.cntaiping.com

Subject: PRE INSPECTION OF FBR 5412T (KC/S)

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Dear Sir,

Enclosed pre inspection notice dated 30 September 2022 for your attention.

Regards,

Ms Kelley Choong (Legal Secretary)

M/s Chia S Arul LLC

151 Chin Swee Road

#03-09 Manhattan House

Singapore 169876

Tel: (65) 6733 4647 Fax: (65) 6733 8183

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