



247 Alexandra Road S(159934)

**LETTER OF DEMAND**

Your Ref:

CC3/AIS2200971/Epa3

Our Ref:

SMI4491D

To:

ALLIANZ

Dear Sirs,

ACCIDENT INVOLVING

SMI4491D & SMG203E ON 29/09/2022

We are claiming on behalf of our client

TEO LIAN MING, KELVIN

owner of vehicle number

SMI4491D

involved in accident on

29/09/2022

with vehicle

SMG203E

along/at

TANJUNG LAYONG ROAD

Description of claims:

Cost of Repairs

\$ 8811.17 (incl 7% GST)

Loss of Use/Rental

\$ 80 X 4 Days = \$ 320 (incl 7% GST)

Search Fee

\$ 7.45 (incl 7% GST)

Miscellaneous Fee

\$ - (incl 7% GST)

TOTAL

\$ 9138.62 (incl 7% GST)

We are claiming in full and final settlement of \$ 9138.62 payable to Volkswagen Group Singapore Pte Ltd.

Kindly send us a written acknowledgement within 14 days from receipt of this document.

Please note that finalization/settlement offer of this claim should be within 8 weeks from the date of this document. Please email all settlement offers to meiy.wong@vw.com.sg

Dated this

02/11/2022

## VOLKSWAGEN CENTRE SINGAPORE

247 Alexandra Road  
Singapore 159934  
Biz. Reg. No.: 199101494Z  
GST No.: M200985052



## Tax invoice

Page 1/2

Document no. 12033220346  
Document date 27-10-2022  
Customer no. 5211052769  
Customer GST-ID 201903913C  
Dealer 30001  
Job order number 2022029362/ 1  
Job order date 06-10-2022  
Service Advisor YEN MEI WONG

Company  
ALLIANZ  
INSURANCE SINGAPORE PTE. LTD.  
79 ROBINSON ROAD  
#09-01  
SINGAPORE 068897

Customer Details:  
Mr  
TEO  
KIAN MING, KELVIN  
22 BAYSHORE ROAD  
#15-03  
Singapore 469970

License plate	Model code	First registration	VIN	Model	Mileage
SMF4491D	AD14PY	12-11-2018	WVGZZZ5NZJW964010	Tiguan 1.4actHLBMTFR 110TSID6F	52,440

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
9801B004	B&P CHECK SHORT CIRCUIT / HARNESS REPAIR				#1	280.00	299.60
9801B005	B&P DIAGNOSIS AND PROGRAMMING				#1	480.00	513.60
9801B001	TO ALIGN LED HEADLIGHT				#1	100.00	107.00
5NA807217J GRU	Cover For Bumper Primed	1	pcs.	1,621.35	10.00%	1,459.22	1,561.37
5NA807287 9B9	License Plate Bracket Sat (SCK) AO 7/10/2022	1	pcs.	100.84	10.00%	90.76	97.11
6N0809966A	Expanding Nut	4	pcs.	2.42	10.00%	8.71	9.32
5NA853101 ZZZ	Decorative Moulding Chrom BUMPER CTR LOWER GRILLE CHROM (SCK) AO 7/10/2022	1	pcs.	164.62	10.00%	148.16	158.53
5NA807532 YE4	Underrun Bar Granite Grey (SCK) CD 19/10/2022	1	pcs.	383.48	10.00%	345.13	369.29
5NA853651G ZLL	Radiator Grille Complete	1	pcs.	565.22	10.00%	508.70	544.31
5NA853671B 9B9	Cooling Air Grill Satin B BUMPER CTR LOWER GRILLE (SCK) CD 19/10/2022	1	pcs.	215.37	10.00%	193.83	207.40
5NA805705G	Guide BUMPER CTR BRACKET (SCK) CD 19/10/2022	1	pcs.	73.18	10.00%	65.86	70.47
5NC941113E	Led Headlight LHS H/LAMP (SCK) CD 19/10/2022	1	pcs.	2,408.46	10.00%	2,167.61	2,319.34
5NA919399 GRU	Sensor Bracket Primed	1	pcs.	17.67	10.00%	15.90	17.01
5NA919400 GRU	Sensor Bracket Primed	1	pcs.	17.67	10.00%	15.90	17.01
D 180KU2A1	2k-Plastic Adhesive	1	pcs.	85.94	10.00%	77.35	82.76
D 822150A1	Bonding Agent For Plastic	1	pcs.	68.85	10.00%	61.97	66.31
5Q0010008D	Sticker 'Ac' *Refrigeran	1	pcs.	18.87	10.00%	16.98	18.17
701010043A	Sticker 'Oil Comply With	1	pcs.	26.52	10.00%	23.87	25.54
701010002AA	Sticker *Overfilled Engin (SCK) CD 19/10/2022	1	pcs.	16.43	10.00%	14.79	15.83
	LABOUR	1	pcs.	720.00	#1	720.00	770.40
	SPRAY PAINT	2	pcs.	680.00	#1	1,360.00	1,455.20
	FRT NUMBER PLATE	1	pcs.	80.00	#1	80.00	85.60
	DIRECT ASIA ONLY AUTH WS VS ALLIANZ 3RD PARTY VEHICLE SMG2023E D.O.A: 29-09-2022 SURVEY BY: STEVE,LKK						

Tax Code	Labour	Material	Material Discount	GST %	GST	Total Discount	Total amount excl. GST	Total amount incl. GST
#1	860.00	7,374.74	579.41	7%	576.43	579.41	8,234.74	8,811.17
Total	860.00	7,374.74	579.41		576.43	579.41	8,234.74	8,811.17

# VOLKSWAGEN CENTRE SINGAPORE

247 Alexandra Road  
Singapore 159934  
Biz. Reg. No.: 199101494Z  
GST No.: M200985052



SKODA

Commercial  
Vehicles

## Tax invoice

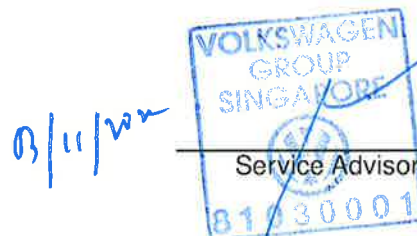
Page	2/2
Document no.	12033220346
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Customer



Please inspect your vehicle prior to leaving our premises; we seek your understanding that we are not able to honour claims on scratches, dents etc. after your car has left our premises.

Payment in respect of any purchased services, packages inclusive of Prepaid Service Repair Package, or promotional items are strictly non-refundable.

-----VISIT OUR WEBSITE: [aftersales.vw.com.sg](https://aftersales.vw.com.sg) (for online service appointments) and [volkswagen.com.sg](https://volkswagen.com.sg) and [www.skoda.com.sg](https://www.skoda.com.sg) (for additional services, products and promotions).-----

All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd; Bank Name: Deutsche Bank AG (Singapore Branch), Bank Account: 2528214002, Swift Code: DEUTSGSG. Please indicate Customer Number (eg. 521XXXXXX), Customer Name and Invoice Number in the payments.

Until payment of all goods (parts, accessories etc.) has been made in full to and received by Volkswagen Group Singapore (VGS), the goods remain in legal possession of VGS, irrespective if they have already been installed into your vehicle. However, the warranty of the goods (where applicable) starts with the issuance of the invoice or the collection of your car, whichever is earlier.

For warranty terms and conditions please visit our website [www.volkswagen.com.sg](https://www.volkswagen.com.sg)

This is an authorised document. No signature is required.

All invoices are denominated in SGD, unless otherwise stated.

> Back to OneMotoring



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 29 Sep 2022 / 17:26:12

Receipt Date/Time : 29 Sep 2022 / 17:26:12

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-220929-003324

Previous Receipt No. :

**S/N Item Description/**

**Business Transaction Reference**

**No.**

**Amount**

**Before**

**GST (\$)**

**GST**

**Amount**

**(\$)**

**Amount**

**After GST**

**(\$)**

Result of Insurance Enquiry - SMG2023E

As at 29 Sep 2022/16:10:00

Insurance Co: ALLIANZ INSURANCE SINGAPORE PTE. LTD.

1 Insurance Enquiry - SMG2023E

Enquiry Fee

20220929172526847321

7.00

0.49

7.49

**Sub-Total**

7.00

0.49

7.49

**Total Before Rounding**

7.00

0.49

7.49

**Rounding Difference**

0.04

**Total Amount Payable**

7.45

**Paid By**

414746XXXXXX8274

eNETS Credit Card

7.45

**Total**

7.45

**Cash Change**

0.00

**Tendered Amount**

7.45

**Excess Refundable Amount**

0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



SKODA

### LETTER OF AUTHORITY

ACCIDENT INVOLVING SMF4491D and SMG703E on 29/09/2022  
along Yan Juny Katory Road  
Own vehicle's number Other vehicle's number Date of accident Accident location

BY THE LETTER OF AUTHORITY, I/we, Teo Tian Ming, CELITH  
of Sxxxx932A Name of Policy Holder & IC / Passport number owner of Vehicle Registration

Number SMF4491D Own vehicle's number hereby irrevocable appoint **Volkswagen Group Singapore Pte Ltd**

(hereinafter refer to VGS), a company incorporated in Singapore and having its registered office at **247 Alexandra Road, Singapore 159934**, its agents of any person authorized by VGS to be \*my / our Attorney and in \*my / our name(s) on \*my / our behalf to do all or any of the following:

1. To submit, resolve and make any claim(s) (including the commencement of legal proceedings) which \*I/we may have against the other \*party/parties to the Accident and under the insurance \*policy/policies taken up by such \*party/parties or **alternatively** under Insurance Policy number MT/06971163 taken up by \*me/us and pay the **compulsory excess** in respect of the cost repairs suffered by \*me/us arising from the Accident (loss and damage)/.
2. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of Cheque in favour of **Volkswagen Group Singapore Pte Ltd** and give a valid receipt and discharge therefore.
3. For any of the purpose aforesaid, to execute, sign and deliver all documents whatsoever in relation thereto.
4. Generally do all such acts as it shall deem necessary for the purpose of settling such claim.

\*I/We hereby declare that all acts, instruments and documents done by virtue of this letter of authority on \*my/our behalf by the Attorney, its agents or any person authorized by VGS in that behalf shall be as good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by \*me/us in \*my/our own proper person(s) and \*I/we hereby ratify and confirm, all acts, instruments and documents done or executed by virtue of the authority and powers hereby conferred.

\*I/We hereby further declare that the **letter of authority hereby conferred shall remain irrevocable.**

\*I/We further confirm that the acceptance by VGS of the settlement amount in respect of such constitute the full discharge of \*my/our claim(s) in respect of such loss and damage.

IN WITNESS WHEREOF, \*I/we have hereunto to set \*my/our hand and sign this \_\_\_\_\_ of the month

\_\_\_\_\_  
Year \_\_\_\_\_

Signed & Delivered By:

Policy Holder

Witness By:



## DISCHARGE VOUCHER

I / We Teo Kian Ming, Kelvin (Passport No. Sxxxxx932A) the  
owner of vehicle number SMF4491D hereby accept from  
\_\_\_\_\_ (Insurance Company) the sum of  
\_\_\_\_\_ (total repair cost) in full and final settlement for the cost of repairs

arising from the loss damage of property as a result of the accident involving  
SMF4491D & SMG723E along Tanjong Katong Road  
on 21/01/2021.

Please pay to Volkswagen Group Singapore Pte Ltd who is authorized to receive  
only on the total cost of repair on my/our behalf.

The lost of use (transport allowance / rental receipts) to be payable to

VOLKSWAGEN GROUP SINGAPORE PTE LTD.

Dated this on \_\_\_\_\_ (DD/MM/YYYY)

  
(Signature of owner / Company stamp)

Name : Teo Kian Ming, Kelvin

NRIC No. : Sxxxxx932A

Date :