

## Mei Kwan (LKKAUTO)

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**From:** Mei Kwan (LKKAUTO)  
**Sent:** Tuesday, 4 October 2022 11:14 AM  
**To:** Bin Rosli, Muhammad Faiz (Allianz Insurance Singapore)  
**Cc:** Hsiao Tong (LKKAUTO); Admin A; CS A Team  
**Subject:** RE: REQUEST FOR DIRECT SETTLEMENT FOR SMF4491D & SMG2023E ON 29-09-2022 | AIS - CARAISCL2022-00013 \*\*\* LKK REF: CC3/AIS22009711/Epa3

Dear Faiz,

We refer to the above matter.

Kindly assist to upload OI GIA and update claim no in Merimen.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims Banca (Allianz Insurance Singapore) <[claims@allianz.com.sg](mailto:claims@allianz.com.sg)>  
**Sent:** Monday, 3 October 2022 3:45 PM  
**To:** [admin-d@lkkauto.com](mailto:admin-d@lkkauto.com); [sur@lkkauto.com](mailto:sur@lkkauto.com); assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Subject:** RE: REQUEST FOR DIRECT SETTLEMENT FOR SMF4491D & SMG2023E ON 29-09-2022 | AIS - CARAISCL2022-00013

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Dear LKK

Believe survey will be arranged with VGS for this case.

We view that liability is clear for this case and you may proceed with DS.

Thank you.

Regards,



**Faiz Rosli**  
Claims & Performance Management

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C  
79 Robinson Road #09-01, Singapore 068897  
[www.allianz.sg](http://www.allianz.sg)

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**From:** Wong MeiY (VGS - SG/Singapore) <[meiy.wong@vw.com.sg](mailto:meiy.wong@vw.com.sg)>  
**Sent:** Monday, October 3, 2022 9:57 AM  
**To:** [admin-d@lkkauto.com](mailto:admin-d@lkkauto.com); [sur@lkkauto.com](mailto:sur@lkkauto.com); assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** Cheong Pearlyn (VGS - SG/Singapore) <[Pearlyn.cheong@vw.com.sg](mailto:Pearlyn.cheong@vw.com.sg)>; Tang Shu Shi (VGS - SG/Singapore) <[shushi.tang@vw.com.sg](mailto:shushi.tang@vw.com.sg)>; Anthonidas Christopher Dass (VGS - SG/Singapore) <[christopher.anthonidas@vw.com.sg](mailto:christopher.anthonidas@vw.com.sg)>; Claims Banca (Allianz Insurance Singapore) <[claims@allianz.com.sg](mailto:claims@allianz.com.sg)>  
**Subject:** [EXT] REQUEST FOR DIRECT SETTLEMENT FOR SMF4491D & SMG2023E ON 29-09-2022

Dear Claims,

Please revert on liability & arrange survey on 05-10-2022 ( Leave car) at Alexandra.  
Please revert to confirm ,Thank you.

Thanks and Best Regards,

Meiy  
Insurance Service Advisor  
Aftersales

Volkswagen Group Singapore Pte Ltd  
247 Alexandra Road  
Singapore 159934

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Main Line: +65 6305 7299  
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<https://www.volkswagen.com.sg/>

# VOLKSWAGEN

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