

Hsiao Tong (LKKAUTO)

From: Wong MeiY (VGS - SG/Singapore) <meiy.wong@vw.com.sg>
Sent: Thursday, 1 December 2022 2:11 PM
To: Hsiao Tong (LKKAUTO)
Cc: Cheong Pearlyn (VGS - SG/Singapore); Tang Shushi (VGS - SG/Singapore); Anthonidas Christopher (VGS - SG/Singapore); Oh Huiwen (VGS - SG/Singapore)
Subject: OFFER ACCEPTANCE FOR VEHICLE INVOLVING ACCIDENT SMF4491D & SMG2023E ON 29-09-2022 *** LKK REF: CC3/AIS22009711/Epa3

Dear Hsiao Tong,

Offer accepted, and kindly process payment ,Thank you.

COMPANY NAME	:	VOLKSWAGEN GROUP SINGAPORE PTE LTD
BANK NAME	:	DEUTSCHE BANK AG, SINGAPORE BRANCH
BANK ADDRESS	:	ONE RAFFLES QUAY #16-00 SOUTH TOWER
		SINGAPORE 048583
BANK CODE	:	7463
BRANCH CODE	:	001
ACCOUNT NO.	:	2528214-002 (SGD)
SWIFT CODE	:	DEUTSGSG

Thanks and Best Regards,

Meiy
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7216
Main Line: +65 6305 7299
Main Fax: +65 6474 3643
meiy.wong@vw.com.sg
<https://www.volkswagen.com.sg/>



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Internal

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Thursday, 1 December 2022 12:55 pm

To: Wong MeiY (VGS - SG/Singapore) <meiy.wong@vw.com.sg>

Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Tang Shushi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Anthonidas Christopher (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>; Oh Huiwen (VGS - SG/Singapore) <huiwen.oh@vw.com.sg>

Subject: [EXT] RE: OFFER + DV REQUEST FOR VEHICLE INVOLVING ACCIDENT SMF4491D & SMG2023E ON 29-09-2022 *** LKK REF: CC3/AIS22009711/Epa3

WITHOUT PREJUDICE

Dear Sirs,

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 8,811.17
2. Loss of Use (4days x \$60.00)	\$ 240.00
3. LTA/GIA Search Fee	\$ 7.45
Total	\$ 9,058.62

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Wong Meiy (VGS - SG/Singapore) <meiy.wong@vw.com.sg>

Sent: Tuesday, 29 November 2022 3:15 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Tang Shushi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Anthonidas Christopher (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>; Oh Huiwen (VGS - SG/Singapore) <huiwen.oh@vw.com.sg>

Subject: RE: OFFER + DV REQUEST FOR VEHICLE INVOLVING ACCIDENT SMF4491D & SMG2023E ON 29-09-2022 ***
LKK REF: CC3/AIS22009711/Epa3

Dear Hsiao Tong,

Any update on offer status ,Thank you.

Thanks and Best Regards,

Meiy
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7216

Main Line: +65 6305 7299

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From: Wong MeiY (VGS - SG/Singapore)
Sent: Friday, 18 November 2022 3:14 pm
To: 'chewht@lkkauto.com' <chewht@lkkauto.com>
Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Tang Shushi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Anthonidas Christopher (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>; Oh Huiwen (VGS - SG/Singapore) <huiwen.oh@vw.com.sg>
Subject: RE: OFFER + DV REQUEST FOR VEHICLE INVOLVING ACCIDENT SMF4491D & SMG2023E ON 29-09-2022 ***
LKK REF: CC3/AIS22009711/Epa3

Dear Hsiao Tong,

Any update on offer status ,Thank you.

Thanks and Best Regards,

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From: Wong Meiy (VGS - SG/Singapore)

Sent: Saturday, 12 November 2022 10:12 am

To: chewht@lkkauto.com

Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Tang Shushi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Anthonidas Christopher (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>; Oh Huiwen (VGS - SG/Singapore) <huiwen.oh@vw.com.sg>

Subject: OFFER + DV REQUEST FOR VEHICLE INVOLVING ACCIDENT SMF4491D & SMG2023E ON 29-09-2022 *** LKK
REF: CC3/AIS22009711/Epa3

Good Morning Hsiao Tong,

Could I have an offer or DV for this claims.

Appreciated your kind action on this matter, Thank You.

Thanks and Best Regards,

Meiy
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

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From: Wong MeiY (VGS - SG/Singapore)

Sent: Thursday, 3 November 2022 4:06 pm

To: chewht@lkkauto.com

Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Tang Shushi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Anthonidas Christopher (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>; Oh Huiwen (VGS - SG/Singapore) <huiwen.oh@vw.com.sg>

Subject: LOD FOR VEHICLE INVOLVING ACCIDENT SMF4491D & SMG2023E ON 29-09-2022 *** LKK REF: CC3/AIS22009711/Epa3

Hsiao Tong,

LOD as attached for your kind action ,Thank you.

Thanks and Best Regards,

Meiy
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

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