



**Letter of Claims**  
**Request of direct settlement.**

We are submitting a claim on behalf of our customer Teo Eian Ming, fclm  
NRIC 9xxxx 932A insured of vehicle SMT 4491D against  
your insured vehicle number SMG 2023E. ( Allianz )  
On the accident dated on 21/02/2022 (ddmmyyyy) along  
Tanjong Katong Road

Dated this 30 (day) of 09 (month) 20 22.



Volkswagen Group Singapore

247 Alexandra Road

Singapore 159934

DID: 6305 7216

HP: 81214681

[meiy.wong@vw.com.sg](mailto:meiy.wong@vw.com.sg)

## VOLKSWAGEN CENTRE SINGAPORE

247 Alexandra Road  
Singapore 159934  
Biz. Reg. No.: 199101494Z  
GST No.: M200985052



SKODA

Commercial  
Vehicles

## Quotation

Non binding - Preview

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Company  
ALLIANZ  
INSURANCE SINGAPORE PTE. LTD.  
79 ROBINSON ROAD  
#09-01  
SINGAPORE 068897

Customer Details:  
Mr  
TEO  
KIAN MING, KELVIN  
22 BAYSHORE ROAD  
#15-03  
Singapore 469970

Document no.  
Document date 30-09-2022  
Customer no. 5211052769  
Customer GST-ID 201903913C  
Dealer 30001  
Job order number 2022028743/ 1  
Job order date 30-09-2022  
Service Advisor YEN MEI WONG

| License plate | Model code | First registration | VIN               | Model                          | Mileage |
|---------------|------------|--------------------|-------------------|--------------------------------|---------|
| SMF4491D      | AD14PY     | 12-11-2018         | VVGZZZ5NZJW964010 | Tiguan 1.4actHLBMTFR 110TSID6F | 48,353  |

| Position no.   | Description                              | Quantity | Unit | Unit price<br>excl. GST | Tax code  | Total amount<br>excl. GST | Total amount<br>incl. GST |
|----------------|------------------------------------------|----------|------|-------------------------|-----------|---------------------------|---------------------------|
| 9801B004       | B&P CHECK SHORT CIRCUIT / HARNESS REPAIR |          |      |                         | #1        | 280.00                    | 299.60                    |
| 9801B005       | B&P DIAGNOSIS AND PROGRAMMING            |          |      |                         | #1        | 480.00                    | 513.60                    |
| 9801B001       | TO ALIGN LED HEADLIGHT                   |          |      |                         | #1        | 100.00                    | 107.00                    |
| 5NA807217J GRU | Cover For Bumper Primed                  | 1        | pcs. | 1,621.35                | 10.00% #1 | 1,459.22                  | 1,561.37                  |
| 5NA805903A 9B9 | Spoiler Satin Black                      | 1        | pcs. | 379.49                  | 10.00% #1 | 341.54                    | 365.45                    |
| 5NA807287 9B9  | License Plate Bracket Sat                | 1        | pcs. | 100.84                  | 10.00% #1 | 90.76                     | 97.11                     |
| N 0385494      | Rivet                                    | 5        | pcs. | 0.44                    | 10.00% #1 | 1.98                      | 2.12                      |
| 5NA807049A     | Guide Piece                              | 1        | pcs. | 26.71                   | 10.00% #1 | 24.04                     | 25.72                     |
|                | LHS BUMPER SIDE BRACKET                  |          |      |                         |           |                           |                           |
| 5NA807050A     | Guide Piece                              | 1        | pcs. | 26.71                   | 10.00% #1 | 24.04                     | 25.72                     |
|                | RHS BUMPER SIDE BRACKET                  |          |      |                         |           |                           |                           |
| 5NA807109J     | Bumper REINFORCEMENT                     | 1        | pcs. | 907.15                  | 10.00% #1 | 816.44                    | 873.59                    |
| 5NA807248H     | Foam Insert                              | 1        | pcs. | 70.03                   | 10.00% #1 | 63.03                     | 67.44                     |
| 6N0809966A     | Expanding Nut                            | 4        | pcs. | 2.42                    | 10.00% #1 | 8.71                      | 9.32                      |
| 5NA807532 YE4  | Underrun Bar Granite Grey                | 1        | pcs. | 370.57                  | 10.00% #1 | 333.51                    | 356.86                    |
| 5NA853651G ZLL | Radiator Grille Complete                 | 1        | pcs. | 551.36                  | 10.00% #1 | 496.22                    | 530.96                    |
| 5NA853601 JZA  | Vw Sign High Chrome/Black                | 1        | pcs. | 343.12                  | 10.00% #1 | 308.81                    | 330.43                    |
| 5NA853671B 9B9 | Cooling Air Grill Satin B                | 1        | pcs. | 208.12                  | 10.00% #1 | 187.31                    | 200.42                    |
|                | BUMPER CTR LOWER GRILLE                  |          |      |                         |           |                           |                           |
| 5NA853101 2ZZ  | Decorative Moulding Chrom                | 1        | pcs. | 164.62                  | 10.00% #1 | 148.16                    | 158.53                    |
|                | BUMPER CTR LOWER GRILLE CHROM            |          |      |                         |           |                           |                           |
| 5NA854661 9B9  | Cooling Air Grill Satin B                | 1        | pcs. | 75.37                   | 10.00% #1 | 67.83                     | 72.58                     |
|                | BUMPER LOWER GRILLE LH                   |          |      |                         |           |                           |                           |
| 5NA853211A 9B9 | Trim Satin Black                         | 1        | pcs. | 50.06                   | 10.00% #1 | 45.05                     | 48.20                     |
|                | LHS FOG LAMP TRIM                        |          |      |                         |           |                           |                           |
| 5NA805705G     | Guide                                    | 1        | pcs. | 70.74                   | 10.00% #1 | 63.67                     | 68.13                     |
|                | BUMPER CTR BRACKET                       |          |      |                         |           |                           |                           |
| 5NC941113E     | Led Headlight                            | 1        | pcs. | 2,349.36                | 10.00% #1 | 2,114.42                  | 2,262.43                  |
|                | LHS H/LAMP                               |          |      |                         |           |                           |                           |
| 3C0973737      | Flat Contact Housing With                | 1        | pcs. | 21.54                   | 10.00% #1 | 19.39                     | 20.75                     |
|                | H/LAMP WIRE HOUSING                      |          |      |                         |           |                           |                           |
|                | LABOUR                                   | 3        | pcs. | 720.00                  | #1        | 2,160.00                  | 2,311.20                  |
|                | SPRAY PAINT                              | 3        | pcs. | 680.00                  | #1        | 2,040.00                  | 2,182.80                  |
|                | FRT NUMBER PLATE                         | 1        | pcs. | 80.00                   | #1        | 80.00                     | 85.60                     |
|                | DIRECT ASIA ONLY AUTH WS VS              |          |      |                         |           |                           |                           |
|                | ALLIANZ                                  |          |      |                         |           |                           |                           |
|                | 3RD PARTY VEHICLE SMG2023E               |          |      |                         |           |                           |                           |
|                | D.O.A: 29-09-2022                        |          |      |                         |           |                           |                           |
|                | SURVEY BY:                               |          |      |                         |           |                           |                           |

Quotation valid till 07-10-2022

# VOLKSWAGEN CENTRE SINGAPORE

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| Tax Code | Labour | Material  | Material Discount | GST % | GST    | Total Discount | Total amount excl. GST | Total amount incl. GST |
|----------|--------|-----------|-------------------|-------|--------|----------------|------------------------|------------------------|
| #1       | 860.00 | 10,894.13 | 734.89            | 7%    | 822.79 | 734.89         | 11,754.13              | 12,576.92              |
| Total    | 860.00 | 10,894.13 | 734.89            |       | 822.79 | 734.89         | 11,754.13              | 12,576.92              |

Customer

Service Advisor

-----VISIT OUR WEBSITE: [aftersales.vw.com.sg](https://aftersales.vw.com.sg) (for online service appointments) and [volkswagen.com.sg](https://volkswagen.com.sg) and [www.skoda.com.sg](https://www.skoda.com.sg) (for additional services, products and promotions).-----

All invoices are denominated in SGD, unless otherwise stated.