

## Hsiao Tong (LKKAuto)

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**From:** Tan Siling Francesca Ann <francescaanntan@fyics.org>  
**Sent:** Wednesday, 1 March 2023 10:54 AM  
**To:** Hsiao Tong (LKKAuto)  
**Subject:** Re: Claim Notification - ACCIDENT INVOLVING SLD6007D(CHINA TAIPING) AND GBH9782B AT/ALONG CHOA CHU KANG AVE 6 TURNING INTO BRICKLAND ROAD ON 15/09/2022

Hi,

Thank you for the update and following up on the case, appreciate it. Noted that settlement will be made and the case will proceed to close.

Thanks and regards,  
Francesca

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**From:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Sent:** Wednesday, 1 March 2023 8:56 am  
**To:** Tan Siling Francesca Ann <francescaanntan@fyics.org>  
**Subject:** RE: Claim Notification - ACCIDENT INVOLVING SLD6007D(CHINA TAIPING) AND GBH9782B AT/ALONG CHOA CHU KANG AVE 6 TURNING INTO BRICKLAND ROAD ON 15/09/2022

Dear Sirs,

For an update, our surveyor had physically conducted survey to third party vehicle and is in the view that the damages sustained to the Third-Party vehicle is consistent to the nature of accident as reported. The final claim amount including repair cost, rental fee & disbursement will be at \$4,214.00.

We will therefore proceed settlement and close case.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |  
S(408933)

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**From:** Tan Siling Francesca Ann <francescaanntan@fyics.org>  
**Sent:** Thursday, October 6, 2022 3:04 PM  
**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

**Subject:** Re: Claim Notification - ACCIDENT INVOLVING SLD6007D(CHINA TAIPING) AND GBH9782B AT/ALONG CHOA CHU KANG AVE 6 TURNING INTO BRICKLAND ROAD ON 15/09/2022

Dear Hsiao Tong,

Noted thank you for clarifying. Pls keep me updated on the outcome, thanks.

Thanks and regards,  
Francesca

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Thursday, October 6, 2022 11:39:29 AM

**To:** Tan Siling Francesca Ann <[francescaanntan@fyics.org](mailto:francescaanntan@fyics.org)>

**Subject:** RE: Claim Notification - ACCIDENT INVOLVING SLD6007D(CHINA TAIPING) AND GBH9782B AT/ALONG CHOA CHU KANG AVE 6 TURNING INTO BRICKLAND ROAD ON 15/09/2022

Dear Francesca,

We, LKK Auto Consultants Pte Ltd are appointed by your car insurer China Tailing as loss adjuster/surveyor to deal with third party claim. Our objective is to deal and negotiate with third party motor claimants on insurer's behalf, with a view to derive an amicable settlement through numerous negotiations with third party claimants. Our Principal, the insurer will pay us settling fee after claim settlement for the service rendered in accordance with the agreement reached between us.

We will update you on the final claim amount after our surveyor completed assessment.

Hope the above clarified.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

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HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Tan Siling Francesca Ann <[francescaanntan@fyics.org](mailto:francescaanntan@fyics.org)>

**Sent:** Wednesday, 5 October 2022 10:30 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** Re: Claim Notification - ACCIDENT INVOLVING SLD6007D(CHINA TAIPING) AND GBH9782B AT/ALONG CHOA CHU KANG AVE 6 TURNING INTO BRICKLAND ROAD ON 15/09/2022

Hi Hsiao Tong,

Noted that you'll be our case handler to negotiate the third-party claim.

Would like to clarify what your role is and know how much the claim is? We've not been contacted by the third party of the amount.

Thanks and regards,  
Francesca

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Wednesday, October 5, 2022 9:18:18 PM

**To:** Tan Siling Francesca Ann <[francescaanntan@fyics.org](mailto:francescaanntan@fyics.org)>

**Subject:** Claim Notification - ACCIDENT INVOLVING SLD6007D(CHINA TAIPING) AND GBH9782B AT/ALONG CHOA CHU KANG AVE 6 TURNING INTO BRICKLAND ROAD ON 15/09/2022

**FRANCESCA ANN TAN SILING**

[By Email Only]

Dear Sir/Madam,

**You Ref: SLD6007D**

**Our Ref: CC6/CTI22009709/Apa3**

**ACCIDENT INVOLVING SLD6007D(CHINA TAIPING) AND GBH9782B AT/ALONG CHOA CHU KANG AVE 6 TURNING INTO BRICKLAND ROAD ON 15/09/2022**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from GBH9782B against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

**Best Regards,**

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: -

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