

Yan (LKK Auto)

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Sent: Monday, 3 October 2022 3:12 PM
To: Zhe Wei Kek; Yan (LKK Auto; Admin A; Mei Kwan (LKKAuto (Meikwan@lkkauto.com)
Cc: Admin
Subject: RE: ARRANGE FOR SURVEY ON 03/10/2022 SNB3798K

Dear Zhewei

Please provide us TP accident report **ASAP** for case registration.

Hi LKK,

*** Insured has not report.

Kindly input our [Claims ref no.](#) in Merimen upon case submission.

Please conduct this survey request.

(Note: Survey vehicle only, LOD will be handled by Ergo)

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988
DID.: +65 6829 9194

pauline.soh@ergo.com.sg | www.ergo.com.sg

ERGO

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From: Zhe Wei Kek <zhewei.kek@transcab.com.sg>
Sent: Monday, 3 October 2022 2:59 pm
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Cc: Claims <claims@transcab.com.sg>
Subject: RE: ARRANGE FOR SURVEY ON 03/10/2022 SNB3798K

Hi all,

Resend.

Thank you.

Best Regards,
Kek Zhewei
Claims Officer



TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63, Singapore 569111
Main Line : (65) 6287 6666 Fax Line: (65) 6257 1330
Website: www.transcab.com.sg

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From: Zhe Wei Kek
Sent: Friday, September 30, 2022 4:31 PM
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Cc: Claims <claims@transcab.com.sg>
Subject: RE: ARRANGE FOR SURVEY ON 03/10/2022 SNB3798K

Hi Pauline,

Kindly assign LKK for survey.

Thank you.

Best Regards,
Kek Zhewei
Claims Officer



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From: ERGO Insurance Pte. Ltd. (Claims Department) [<mailto:claims@ergo.com.sg>]
Sent: Friday, September 30, 2022 3:18 PM
To: Zhe Wei Kek <zhewei.kek@transcab.com.sg>
Subject: RE: ARRANGE FOR SURVEY ON 03/10/2022 SNB3798K

Dear Zhewei

*** Please provide us TP accident report **ASAP** for case registration.

We would like to conduct a PRI survey, please refer to our list of surveyors :

Survey Company	Surveyor Name
Priority Services	Jeffrey Ong
LBS	Mohd Fadhilah
Autoprobe	Tay Beng Hee
Perfect Automobile	Gary Chuah
AIS	Looi
Formteam (FTA)	Gary Soon
Genesis	Roy
LKK	Byran / Andrew Ling
Precise Appraiser	Anthony Lim

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.

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From: Zhe Wei Kek <zhewei.kek@transcab.com.sg>
Sent: Friday, 30 September 2022 10:33 am
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Cc: Claims <claims@transcab.com.sg>

Subject: RE: ARRANGE FOR SURVEY ON 03/10/2022 SNB3798K

DEAR ALL,

Please arrange LKK Auto Consultant Pte Ltd for survey on 03/10/2022 as below :

GBE36Y – 24/08/2022 at 0815Hrs – SNB3798K

Vehicle will be in workshop after 1030hrs.

Lunch time : 12pm - 1pm.

Kindly pls dun arrange survey during lunch time.

"We Agree to let your In-house surveyor assess/ survey our vehicle with estimate

Kek Zhewei
18/10/2021

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