

## Mei Kwan (LKKAuto)

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**From:** Motor Claim - III <motorclaim@iii.com.sg>  
**Sent:** Monday, 3 October 2022 2:56 PM  
**To:** Mei Kwan (LKKAuto)  
**Cc:** Admin A; CS A Team  
**Subject:** RE: [EXTERNAL] - TP CLAIM\_ SJK8361D & SMX2301M (III)\_DOA: 28.09.2022

**Follow Up Flag:** Follow up  
**Flag Status:** Completed

**Categories:** HMK

Dear Mei kwan,

Thanks for the notification. Will check on this.  
Kindly proceed with survey of TP vehicle SJK8361D.

**Bhuvaneswari**  
**Motor & Work Injury Claims Department**  
**India International Insurance Pte Ltd**

64 Cecil Street #04/#05 IOB Building  
Singapore 049711  
Tel: 6347 6100 Ext 231



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**From:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>  
**Sent:** Monday, 3 October 2022 1:18 pm  
**To:** Motor Claim - III <motorclaim@iii.com.sg>  
**Cc:** Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>  
**Subject:** RE: [EXTERNAL] - TP CLAIM\_ SJK8361D & SMX2301M (III)\_DOA: 28.09.2022

Dear Sir / Madam,

Still the same for the email received dated 03.10.2022 @1.11pm.

Unable to view.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>  
**Sent:** Monday, 3 October 2022 1:09 PM

**To:** Mei Kwan (LKKAUTO) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>  
**Subject:** RE: [EXTERNAL] - TP CLAIM\_ SJK8361D & SMX2301M (III)\_DOA: 28.09.2022

Dear Mei Kwan,

We are checking the issue with IT.  
Thank for the notification.

**Bhuvaneswari**  
**Motor & Work Injury Claims Department**  
**India International Insurance Pte Ltd**  
64 Cecil Street #04/#05 IOB Building  
Singapore 049711  
Tel: 6347 6100 Ext 231



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**From:** Mei Kwan (LKKAUTO) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Monday, 3 October 2022 11:14 am  
**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>  
**Subject:** RE: [EXTERNAL] - TP CLAIM\_ SJK8361D & SMX2301M (III)\_DOA: 28.09.2022

Dear Sir / Madam,

We received an email from your good office on 03.10.2022 @11.06am and we unable to view it.

Please refer to the screenshot below.

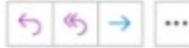
RE: [EXTERNAL] - TP CLAIM\_ SJK8361D & SMX2301M (III)\_DOA: 28.09...



Motor Claim - III <motorclaim@iii.com.sg>

To: Mei Kwan (LKKAuto); SUR; Admin-D (LKKAuto)

Cc: Admin A; CS A Team



11:06 AM

If there are problems with how this message is displayed, click here to view it in a web browser.  
This message is part of a tracked conversation. Click here to find all related messages or to open the original flagged message.  
Click here to download pictures. To help protect your privacy, Outlook prevented automatic download of some



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Your one-time passcode to view the message



Microsoft Office 365 Message Encryption <MicrosoftOffice365@messaging.micro>

To: Mei Kwan (LKKAuto)



Mon 3/10/2022 11:10 AM

Here is your one-time passcode

**44301863**

To view your message, enter the code in the web page where you requested it.

NOTE: This one-time passcode expires 15 minutes after it was requested.

This message is automatically generated. Please don't reply to it.

You don't have permission to view this message

This message is protected and you don't have permission to view it.

Message Encryption by Microsoft Office 365

**Please advise.**

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Monday, 3 October 2022 11:01 AM

**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>

**Subject:** RE: [EXTERNAL] - TP CLAIM\_ SJK8361D & SMX2301M (III)\_DOA: 28.09.2022

Dear Bhuvaneswari,

Please see attached.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>

**Sent:** Monday, 3 October 2022 11:00 AM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>

**Subject:** RE: [EXTERNAL] - TP CLAIM\_ SJK8361D & SMX2301M (III)\_DOA: 28.09.2022

Dear Mei Kwan,

Kindly provide your client SAS/GIA report. As OI hasn't reported the accident yet we need the same urgently.

Thank you,

**Bhuvaneswari**

**Motor & Work Injury Claims Department**

**India International Insurance Pte Ltd**

64 Cecil Street #04/#05 IOB Building

Singapore 049711

Tel: 6347 6100 Ext 231



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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Monday, 3 October 2022 10:30 am  
**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>  
**Subject:** [EXTERNAL] - TP CLAIM\_ SJK8361D & SMX2301M (III)\_DOA: 28.09.2022

**URGENT**

Dear Sir / Madam,

We refer to the above matter.

Kindly assist to check whether LKK can proceed to survey and handle DS

TP veh : SJK8361D  
III veh : SMX2301M  
DOA: 28/09/2022 19:06  
Wksp : Choo motor

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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