

Yan (LKK Auto)

From: MTPRI <MTPRI@smrt.com.sg>
Sent: Monday, 3 October 2022 2:21 PM
To: assignments; YAN
Cc: MTPRI; Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd)
Subject: FW: Pre-Repair Inspection for SJE 8717 T // Accident on 01/10/2022 @ 11:30HR at along Blk 933 Hougang Avenue 9 involving Vehicle Number SJE 8717 T & SHB 44 T
Attachments: image001.png

Ref: TAX/10/22/2003

Dear Yan,

Kindly survey on “ Without Prejudice” basis.

TP: SJE8717T
Insured: SHB44T
Workshop: Zoom Autowerks Pte Ltd

Thank you.

Regards,

Hua Yen
Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705
DID: 6866 2650 | Fax: 6368 7421 | Email: HuaYen.Ong@strides.com.sg

From: Zoom Autowerks <zoomautowerks@gmail.com>

Sent: Monday, 3 October 2022 2:01 pm

To: MTPRI <MTPRI@smrt.com.sg>

Cc: Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd) <Ana.Magnaye@strides.com.sg>

Subject: Re: Pre-Repair Inspection for SJE 8717 T // Accident on 01/10/2022 @ 11:30HR at along Blk 933 Hougang Avenue 9 involving Vehicle Number SJE 8717 T & SHB 44 T

CAUTION: This email originated from outside of SMRT. Do not click links or open attachments unless you recognise the sender and are expecting the content or attachment.

Dear All,

Please arrange Marcus Chua from LKK.

On Mon, Oct 3, 2022, 14:00 MTPRI <MTPRI@smrt.com.sg> wrote:

Ref: TAX/10/22/2003

WITHOUT PREJUDICE

Dear Sirs

We are the owner of SHB44T as such we do not follow the new protocol.

Attached is a copy of our insurers, MS First Capital Insurance Limited's letter for your perusal.

Please let us have workshop contacts so our surveyor may call them to arrange for PRI without further delay.

Thank you.

However, we have 9 surveyors for you to choose from :-

1. M/s LKK Bryan Ang Tani
2. M/s LKK Adrian Ling Wai Ping
3. M/s LKK Kenneth Kong Seng Cheong
4. M/s LKK Marcus Chua Kang Seng
5. M/s LKK Mohammed Rasul Bin Mohd Yunus
6. M/s LKK Mohamad Taufikh Bin Hamid
7. M/s LKK Xing Guo Qiang
8. M/s LKK Steve Chen Tsue Yee
9. In House Low Thian Seng

Regards,

Hua Yen

Claim Department

From: Caroline Cabrera <Caroline@msfirstcapital.com.sg>
Sent: Monday, 3 October 2022 9:12 am
To: MTPRI <MTPRI@smrt.com.sg>
Cc: Ong Hua Yen (Strides Automotive Services Pte Ltd) <HuaYen.Ong@strides.com.sg>; Eric Woo <EricWoo@msfirstcapital.com.sg>; zoomautowerks@gmail.com
Subject: FW: Pre-Repair Inspection for SJE 8717 T // Accident on 01/10/2022 @ 11:30HR at along Blk 933 Hougang Avenue 9 involving Vehicle Number SJE 8717 T & SHB 44 T

CAUTION: This email originated from outside of SMRT. Do not click links or open attachments unless you recognise the sender and are expecting the content or attachment.

Dear Hua Yen,

For PRI (NR).

Thank you & Regards,

Caroline Cabrera

Motor Claims

MS First Capital Insurance Ltd

36 Robinson Road #16-01 City House | Singapore 068877 | D: 6507 3848 | F: 6507 3849 | Reg. No. 195000106C



With effect from 10/10/2022, our new address will be:

16 Raffles Quay

#42-01 Hong Leong Building

Singapore 048581

Our phone and fax numbers remain unchanged.

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data.

Please refer to www.first-insurance.com.sg for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged.

If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it.

If you have received this message in error, please delete the message and all copies from your system

and notify the sender immediately by return e-mail.

From: Zoom Autowerks <zoomautowerks@gmail.com>

Sent: Sunday, October 2, 2022 11:31 PM

To: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>

Subject: Pre-Repair Inspection for SJE 8717 T // Accident on 01/10/2022 @ 11:30HR at along Blk 933 Hougang Avenue 9 involving Vehicle Number SJE 8717 T & SHB 44 T

Dear Sir/Madam,

We are instructed by Chan Lai Mee to notify you of a road traffic accident on 01/10/2022

at about 11:30HR along Blk 933 Hougang Avenue 9 involving our client's vehicle registration number SJE 8717 T and vehicle registration number SHB 44 T driven by your insured at the material time.

A copy of the Singapore Accident Statement/Traffic Police Report filed is enclosed. As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us

know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated time, our client shall proceed to repair the vehicle without further reference to you.

Please contact me @ 9450 7920, should you require more information.

Kindly arrange survey at Blk 15 Kaki Bukit Road 4, Bartley Biz Centre, #01-53 Singapore 417808.

Warmest Regards,

Elin Cai

Zoom Autowerks Pte Ltd

130 Bedok Reservoir Road

#08-1339 Singapore 470130

☎9450 7920

✉zoomautowerks@gmail.com

- Please note our change in mailing/registered address with effect from 1st July 2018
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