

EzLyna (LKKAUTO)

From: ENG HUEY NI <hneng@lonpac.com>
Sent: Friday, 3 February 2023 2:57 pm
To: EzLyna (LKKAUTO)
Cc: MT_Claim_SG; Admin A
Subject: RE: {SEEK MANDATE} GBD761S (Pre-Inspection) / Your Vehicle : GZ6668P | DOA - 29/09/2022 *** LKK REF: CC4/LPC22009666/ea3 // Lonpac ref: 22/22/22/VC05/026352

Lonpac External - Confidential

Hi Lyna,

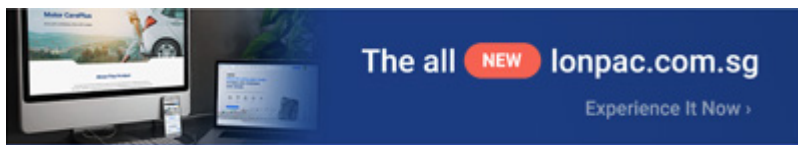
For rental, please start from \$535 (\$100 x 5d + GST) up to \$642 (\$120 x 5d + GST)

Total mandate is up to \$5549.45

Thank you.

Best Regards

Eng Huey Ni
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04 The Concourse, Singapore 199555
DID: 6279 9244 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>
Sent: Thursday, 2 February 2023 9:14 am
To: ENG HUEY NI <hneng@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: {SEEK MANDATE} GBD761S (Pre-Inspection) / Your Vehicle : GZ6668P | DOA - 29/09/2022 *** LKK REF: CC4/LPC22009666/ea3 // Lonpac ref: 22/22/22/VC05/026352

Your Ref: 22/22/22/VC05/026352

Dear Huey Ni,

We refer to the above matter.

ACCIDENT INVOLVING GZ6668p AND GBD761S ON 29/09/2022

We have highlighted to your good office on 30/09/2022 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

The accident occurred when our insured reversed and hit onto third party parked vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

Summary to offer to repairer JL Perfect Autowork Ptel Ltd is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 13,047.30	\$ 4,900.00
2. Loss of Rental (5 days x \$150) w/GST	\$ 802.50	\$ 642.00(5 days x\$120)w/GST
3. LTA/GIA Search Fee	\$ 7.45	\$ 7.45
Total	\$ 13,857.25	<u>\$5,549.45</u>

**6 days recommendation for repair.

Relevant supporting claim documents are attached herewith for your perusal and reference.

Kindly note that this inspection report dated 06.01.2023 is only for mandate purpose.

The above is for your approval please.

Thank You.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, 6 October 2022 5:32 pm

To: ENG HUEY NI <hneng@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: GBD761S (Pre-Inspection) / Your Vehicle : GZ6668P | DOA - 29/09/2022 *** LKK REF:

CC4/LPC22009666/ea3 // Lonpac ref: 22/22/22/VC05/026352

Dear Huey Ni,

We refer to your below email.

Please see the attached email from TP repairer.

Kindly assist to confirm again with insured.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ENG HUEY NI <hneng@lonpac.com>

Sent: Thursday, 6 October 2022 9:53 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: GBD761S (Pre-Inspection) / Your Vehicle : GZ6668P | DOA - 29/09/2022 *** LKK REF:

CC4/LPC22009666/ea3 // Lonpac ref: 22/22/22/VC05/026352

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Hi Mei Kwan,

We attach OI GIA.

We note OI reported DOA to be 30.9.2022. (TP reported to be 29.9.2022).

I have called insured driver Mr Wong and he confirmed it happened on a Friday (=> 30.9.2022).

Please assist to get TP workshop to verify with their client and request their client to file addendum on DOA if their DOA is incorrect.

Thank you.

Huey Ni

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, 3 October 2022 2:06 pm

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: GBD761S (Pre-Inspection) / Your Vehicle : GZ6668P | DOA - 29/09/2022 *** LKK REF:

CC4/LPC22009666/ea3

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- Accident photo
- TP GIA report

Kindly advise whether insured has reported. If so, please let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Friday, 30 September 2022 4:56 PM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>

Subject: RE: GBD761S (Pre-Inspection) / Your Vehicle : GZ6668P | DOA - 29/09/2022

Dear Gerald,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Friday, 30 September 2022 4:00 PM

To: 'assignments' <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; JL Perfect Autowork <jlperfectautowork@gmail.com>

Subject: FW: GBD761S (Pre-Inspection) / Your Vehicle : GZ6668P | DOA - 29/09/2022

Lonpac External - General

Our Ref: TBA

Dear Yan,

FYNA. Insured yet to report.

Best Regards

Gerald Poh