

Rajeswari

From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Sent: Friday, 30 September 2022 1:18 PM
To: Edwin Abcede Caina; SUR; assignments
Cc: Andre Chow En De; Coco Lu Ting; Kevin Leong Wai Kit
Subject: RE: SNM22D206955/C02/CB7552G/TANCHC & YOUR REF: VEH SLN6790Y TO CONDUCT PRS D.O.A 28/09/2022

Follow Up Flag: Follow up
Flag Status: Completed

WITHOUT PREJUDICE

Dear Edwin,

We will assign LKK to conduct the Pre-repair Inspection.

Kindly liaise with our appointed motor surveyor for the inspection.

Dear LKK,

Please arrange Mr. Steve to conduct the PRS.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

From: Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>
Sent: Friday, 30 September 2022 12:23 pm
To: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>
Subject: RE: SNM22D206955/C02/CB7552G/TANCHC & YOUR REF: VEH SLN6790Y TO CONDUCT PRS D.O.A 28/09/2022

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Hi Jacqueline,

We get 10. Steve Chen (LKK) to survey our client vehicle.

Thank you & Regards,
Edwin

From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Sent: Friday, 30 September 2022 10:56 am

To: Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>

Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>

Subject: RE: SNM22D206955/C02/CB7552G/TANCHC & YOUR REF: VEH SLN6790Y TO CONDUCT PRS D.O.A 28/09/2022

This email was sent from outside of your organisation

Without Prejudice

Our reference: SNM22D206955/C02/ CB7552G/TANCHC

Your reference: SLN6790Y

Dear Sirs,

ACCIDENT INVOLVING CB7552G & SLN6790Y ON 28/09/2022

We refer to your email of 29/09/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with

the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

NOTICE :

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Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Friday, 30 September 2022 10:25 am

To: Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>

Subject: SNM22D206955/C02/ CB7552G/TANCHC & YOUR REF: VEH SLN6790Y TO CONDUCT PRS D.O.A 28/09/2022

WITHOUT PREJUDICE

via EMAIL ONLY

Dear Jacqueline,

Please refer to the above matter.

Kindly **conduct PRS SLN6790Y** soonest possible.

Please contact our claims department Jacqueline Tan **6389 6185** the officer in charge.

Kindly quote our claim reference number when replying.

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Thank you
Chong Boon Sen
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>

Sent: Thursday, 29 September 2022 1:21 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>

Subject: SLN6790Y / CB7552G TP CLAIM DOA:28.09.2022

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Officer in Charge,

May we check for the liability of accident. Thank you

Best Regards,

Edwin Caina
Advisor- Customer Service



Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: +65 6568 4501 • F: +65 6565 1240 • H: +65 91819978 •

 A member of the Jardine Cycle & Carriage Group

From: PGLJ06 <PGLJ06@cyclecarriage.com.sg>

Sent: Thursday, 29 September 2022 1:39 pm

To: Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>

Subject: scan to email

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