

Rajeswari

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Sent: Friday, 30 September 2022 1:52 PM
To: Hock Wah Motor Pte Ltd; assignments@lkkauto.com; sur@lkkauto.com
Subject: RE: SNM22D206969/C02/ SKN4509U/LEEPG & YOUR REF: VEH SKX2358Z TO CONDUCT PRS D.O.A 28/09/2022

Without Prejudice
Save As To Costs

Dear Sir/Madam

Thank you for your email.

We will appoint LKK as SJE.

Note: Our insured had not reported the accident.

Dear LKK

Please arrange Mr. Marcus Chua to conduct PRS on without prejudice basis.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks & Best Regards,

Cecilia Lee
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Main: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>
Sent: Friday, 30 September 2022 1:50 pm
To: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Subject: RE: SNM22D206969/C02/ SKN4509U/LEEPG & YOUR REF: VEH SKX2358Z TO CONDUCT PRS D.O.A 28/09/2022

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Dear Cecilia

We would like to appoint Marcus Chua from LKK to conduct the survey for above mention vehicle.

Has your insured reported?

Please revert.

Thank you.

Best Regards

Anysia Foo

Senior Claims Advisor

Hock Wah Motor Workshop Pte Ltd

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977

Tel: 6441 5655 | Fax: 6243 8121 | Website: www.hockwah.com.sg

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Sent: 30 September 2022 13:47

To: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>

Subject: RE: SNM22D206969/C02/ SKN4509U/LEEPG & YOUR REF: VEH SKX2358Z TO CONDUCT PRS D.O.A 28/09/2022

Without Prejudice

Save As To Costs

Our reference: SNM22D206969/C02/ SKN4509U/LEEPG

Your reference: SKX2358Z

Dear Sirs,

We refer to your email of 30/09/2022.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)

4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

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Thanks & Best Regards,
Cecilia Lee
 Senior Executive
 Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
 3 Anson Road #15-00 Springleaf Tower Singapore 079909
 Main: (65) 6389 6116 | F: (65) 6224 7175

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Friday, 30 September 2022 1:34 pm
To: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>; Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Subject: SNM22D206969/C02/ SKN4509U/LEPG & YOUR REF: VEH SKX2358Z TO CONDUCT PRS D.O.A 28/09/2022

WITHOUT PREJUDICE
via EMAIL ONLY

Dear Cecilia,

Please refer to the above matter.

Kindly **conduct PRS SKX2358Z** soonest possible.

Please contact our claims department Cecilia Lee **6389 6530** the officer in charge.

Kindly quote our claim reference number when replying.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>

Sent: Friday, 30 September 2022 9:41 am

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: TP CLAIM_SKX2358Z & SKN4509U_DOA: 28/09/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear sir/madam

Attached herewith our client's GIA report that claim against your insured SKN4509U.

Please revert on liability.

Thank you.

Best Regards

Anysia Foo

Senior Claims Advisor

Hock Wah Motor Workshop Pte Ltd

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977

Tel: 6441 5655 | Fax: 6243 8121 | Website: www.hockwah.com.sg