

Shiau Chan (LKKAuto)

From: Taufikh (LKKAuto)
Sent: Thursday, 18 May 2023 10:42 AM
To: Dennis Leong
Cc: LKINSTEAM; Shiau Chan (LKKAuto)
Subject: RE: SNM22D206919/C02/ GBG9324X/TOHHS & YOUR REF: VEH SLU4255C TO CONDUCT PRS D.O.A 27/09/2022
Attachments: SLU4255C marked estimate.pdf; SLU4255C FINALIZED.pdf

Hi Dennis,

COR \$16369.04, 13 days.

Subject to insurance approval.

Regards
Taufikh
Lkk Auto

From: Dennis Leong <dennisleong@motorimage.net>
Sent: Thursday, May 18, 2023 10:17 AM
To: Taufikh (LKKAuto) <Taufikh@lkkauto.com>
Cc: LKINSTEAM <LKINSTEAM@tanchong.org>
Subject: RE: SNM22D206919/C02/ GBG9324X/TOHHS & YOUR REF: VEH SLU4255C TO CONDUCT PRS D.O.A 27/09/2022

Hi Taufikh

Attached a copy of before paint photos as requested.

*****Kindly reply to all for easier follow-up*****

Best Regards.

DENNIS LEONG

Insurance Claim
Motor Image Enterprises Pte Ltd
25 Leng Kee Road
Singapore 159097
DID: (65) 6703 8164
HP: (65) 9489 9000
Email: dennisleong@motorimage.net

From: Taufikh (LKKAuto) <Taufikh@lkkauto.com>
Sent: Thursday, 18 May 2023 9:56 am
To: Dennis Leong <dennisleong@motorimage.net>
Cc: LKINSTEAM <LKINSTEAM@tanchong.org>
Subject: RE: SNM22D206919/C02/ GBG9324X/TOHHS & YOUR REF: VEH SLU4255C TO CONDUCT PRS D.O.A 27/09/2022

Hi Dennis,

Any photos before paint you can forward me?

Regards
Taufikh
Lkk Auto

From: Dennis Leong <dennisleong@motorimage.net>
Sent: Friday, February 3, 2023 5:50 PM
To: Taufikh (LKKAuto) <Taufikh@lkkauto.com>
Cc: LKINSTEAM <LKINSTEAM@tanchong.org>
Subject: RE: SNM22D206919/C02/ GBG9324X/TOHHS & YOUR REF: VEH SLU4255C TO CONDUCT PRS D.O.A 27/09/2022

Hi Taufikh,

Any update for finalized status.

*****Kindly reply to all for easier follow-up*****

Best Regards.

DENNIS LEONG

Insurance Claim
Motor Image Enterprises Pte Ltd
25 Leng Kee Road
Singapore 159097
DID: (65) 6703 8164
HP: (65) 9489 9000

Email: dennisleong@motorimage.net

From: Dennis Leong
Sent: Thursday, 29 December 2022 7:26 pm
To: Taufikh (LKKAUTO) <Taufikh@lkkauto.com>
Cc: LKINSTEAM <LKINSTEAM@tanchong.org>
Subject: FW: SNM22D206919/C02/ GBG9324X/TOHHS & YOUR REF: VEH SLU4255C TO CONDUCT PRS D.O.A 27/09/2022

Hi Taufikh,

Our COR computation is attached for your agreement.

COR: \$16369.04 before Excess & GST.

13 repair days (not including preparation of estimate, wait for survey/authorization/spare parts, Sat/Sun/PH).

Kindly confirm the above as soon as possible.

*****Kindly reply to all for easier follow-up*****

Best Regards.

DENNIS LEONG

Insurance Claim
Motor Image Enterprises Pte Ltd
25 Leng Kee Road
Singapore 159097
DID: (65) 6703 8164
HP: (65) 9489 9000
Email: dennisleong@motorimage.net

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Wednesday, 5 October 2022 3:09 pm
To: Dennis Leong <dennisleong@motorimage.net>; assignments@lkkauto.com
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; sales <sales@vitesseinsurance.com>; Clarence Lim <clarence.lim@jpknights.com>; srbengshekh2009@gmail.com; alaminabdul1982@gmail.com; Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: RE: SNM22D206919/C02/ GBG9324X/TOHHS & YOUR REF: VEH SLU4255C TO CONDUCT PRS D.O.A 27/09/2022

WITHOUT PREJUDICE

YOUR REF: SLU4255C

OUR REF: SNM22D206919/C02/GBG9324X/TOHHS (IRCNT22-090642/CL)

Dear Sirs

Based on the available information, we agree on direct settlement.

Subject to policy terms & conditions, damages consistency and quantum, please let us have your quantification of claim including your client's Letter of Authority once repair cost and days are finalised with our surveyor for our further consideration.

Please note that the claim for loss of use and/or rental per day, if any, will be strictly based on the Non-Injury Motor Accident (NIMA) benchmark and surveyor's recommendation.

Please note that this proposal shall not be deemed or construed to be (a) an admission of the truth or falsity of any actual or potential claims or (b) an acknowledgment or admission by China Taiping Insurance Pte Ltd of any fault or liability whatsoever to the insured or to any third party.

Best Regards

Alfred Toh
Assistant Manager
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 TaipingSG

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From: Dennis Leong <dennisleong@motorimage.net>
Sent: Wednesday, 5 October 2022 2:49 pm
To: Alfred Toh <alfred.toh@sg.cntaiping.com>; assignments@lkkauto.com
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; sales <sales@vitesseinsurance.com>; Clarence Lim <clarence.lim@jpknights.com>; srbengshekh2009@gmail.com; alaminabdul1982@gmail.com
Subject: RE: SNM22D206919/C02/ GBG9324X/TOHHS & YOUR REF: VEH SLU4255C TO CONDUCT PRS D.O.A 27/09/2022

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Hi Alfred,

I had checked with my client and told me your client make report last evening.

Kindly advise liability status.

Best Regards.

DENNIS LEONG

Insurance Claim
Motor Image Enterprises Pte Ltd
25 Leng Kee Road
Singapore 159097
DID: (65) 6703 8164
HP: (65) 9489 9000
Email: dennisleong@motorimage.net

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Tuesday, 4 October 2022 10:40 am
To: Dennis Leong <dennisleong@motorimage.net>; assignments@lkkauto.com
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; sales <sales@vitesseinsurance.com>; Clarence Lim <clarence.lim@jpknights.com>; srbengshekh2009@gmail.com; alaminabdul1982@gmail.com
Subject: RE: SNM22D206919/C02/ GBG9324X/TOHHS & YOUR REF: VEH SLU4255C TO CONDUCT PRS D.O.A 27/09/2022

WITHOUT PREJUDICE

YOUR REF: SLU4255C

OUR REF: SNM22D206919/C02/GBG9324X/TOHHS (IRCNT22-090642/CL) – ACCIDENT NOT REPORTED

Dear Sirs

Please be advised that there is no liability on insurer as there is no Accident Report filed/received till date.

Best Regards

Alfred Toh
Assistant Manager
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com
W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 TaipingSG

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From: Dennis Leong <dennisleong@motorimage.net>
Sent: Tuesday, 4 October 2022 10:24 am
To: Alfred Toh <alfred.toh@sg.cntaiping.com>; assignments@lkkauto.com
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM22D206919/C02/ GBG9324X/TOHHS & YOUR REF: VEH SLU4255C TO CONDUCT PRS D.O.A 27/09/2022

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Hi Alfred,

Kindly advise liability status.

Best Regards.

DENNIS LEONG

Insurance Claim
Motor Image Enterprises Pte Ltd
25 Leng Kee Road
Singapore 159097
DID: (65) 6703 8164
HP: (65) 9489 9000
Email: dennisleong@motorimage.net

From: Dennis Leong
Sent: Friday, 30 September 2022 4:29 pm
To: 'Alfred Toh' <alfred.toh@sg.cntaiping.com>; assignments@lkkauto.com

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D206919/C02/ GBG9324X/TOHHS & YOUR REF: VEH SLU4255C TO CONDUCT PRS D.O.A 27/09/2022

Hi Alfred,

Survey conducted, kindly advise liability status.

Best Regards.

DENNIS LEONG

Insurance Claim
Motor Image Enterprises Pte Ltd
25 Leng Kee Road
Singapore 159097
DID: (65) 6703 8164
HP: (65) 9489 9000
Email: dennisleong@motorimage.net

From: Alfred Toh <alfred.toh@sg.cntaiping.com>

Sent: Friday, 30 September 2022 11:34 am

To: Dennis Leong <dennisleong@motorimage.net>; assignments@lkkauto.com

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: RE: SNM22D206919/C02/ GBG9324X/TOHHS & YOUR REF: VEH SLU4255C TO CONDUCT PRS D.O.A 27/09/2022

YOUR REF: SLU4255C

OUR REF: SNM22D206919/C02/GBG9324X/TOHHS – ACCIDENT NOT REPORTED

Dear Sirs

Contents of your email noted.

Aside to M/s LKK Auto Consultants Pte Ltd, please assist to arrange survey on SLU4255C. (email below refers)

Best Regards

Alfred Toh
Assistant Manager
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 TaipingSG

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From: Dennis Leong <dennisleong@motorimage.net>

Sent: Friday, 30 September 2022 11:22 am

To: Alfred Toh <alfred.toh@sg.cntaiping.com>; LKINSTEAM <LKINSTEAM@tanchong.org>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Clarence Lim <clarence.lim@jpknights.com>

Subject: RE: SNM22D206919/C02/ GBG9324X/TOHHS & YOUR REF: VEH SLU4255C TO CONDUCT PRS D.O.A 27/09/2022

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Hi Alfred,

Our ref:SLU4255C instead SLU2455C

Please assign Steve Chen for survey.

Vehicle currently in workshop.

Best Regards.

DENNIS LEONG

Insurance Claim
Motor Image Enterprises Pte Ltd
25 Leng Kee Road
Singapore 159097
DID: (65) 6703 8164
HP: (65) 9489 9000
Email: dennisleong@motorimage.net

From: Alfred Toh <alfred.toh@sg.cntaiping.com>

Sent: Friday, 30 September 2022 11:03 am

To: Dennis Leong <dennisleong@motorimage.net>; LKINSTEAM <LKINSTEAM@tanchong.org>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Clarence Lim <clarence.lim@jpknights.com>
Subject: RE: SNM22D206919/C02/ GBG9324X/TOHHS & YOUR REF: VEH SLU2455C TO CONDUCT PRS D.O.A 27/09/2022

WITHOUT PREJUDICE

YOUR REF: SLU4255C
OUR REF: SNM22D206919/C02/GBG9324X/TOHHS – ACCIDENT NOT REPORTED

Dear Sirs

We refer to your email of 29 September 2022 at 12.22 pm.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:

- 1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
- 2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant’s vehicle:

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

- 3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
- 4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
- 5. As stated above, please inform us and our surveyor after the claimant’s vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please email us at claimsdept@sg.cntaiping.com

Best Regards

Alfred Toh
Assistant Manager
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com
W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Friday, 30 September 2022 10:08 am
To: Dennis Leong <dennisleong@motorimage.net>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Cc: LKINSTEAM <LKINSTEAM@tanchong.org>
Subject: SNM22D206919/C02/ GBG9324X/TOHHS & YOUR REF: VEH SLU2455C TO CONDUCT PRS D.O.A 27/09/2022

WITHOUT PREJUDICE
via EMAIL ONLY

Dear Alfred,

Please refer to the above matter.

Kindly conduct PRS SLU2455C soonest possible.



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