

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 6 October 2022 5:23 PM
To: Catherine Chong Kai Ling
Cc: Ramesh; Liew Si Ming; assignments; Admin A
Subject: RE: TP claim against AIG - Accident case between SMC3058U & SKT9605K (your insured) on 23/09/2022 @ 17:15hrs Near 163 Bedok South Avenue 3 *** LKK REF: CC6/AIG22009614/pa3

Without Prejudice

Dear Sirs/mdm,

We refer to the above matter.

Please be informed that our insured is denying liability as she was driving along main driveway while your client was coming out from parking lot. Your client should exercise caution while coming out from parking lot.

In view of this, we regret to inform you that we are unable to look into your client's claim.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Monday, 3 October 2022 11:56 AM
To: Catherine Chong Kai Ling <CatherineChongKL@goldbell.com.sg>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Ramesh <Ramesh@goldbell.com.sg>; Liew Si Ming <LiewSiMing@goldbell.com.sg>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: TP claim against AIG - Accident case between SMC3058U & SKT9605K (your insured) on 23/09/2022 @ 17:15hrs Near 163 Bedok South Avenue 3 *** LKK REF: CC6/AIG22009614/pa3

Dear Sir / Madam,

We refer to the above matter.

Please be informed that OI has reported. Please refer to the below OI's sketch plan and statement.



On 23 Sep 2022 at about 1708hr

I was driving my car SKT9605K out of the car park of my residence at Blk 171 Bedok South Road

S460171, I was driving along the car park road between block 162 and 163 and intending to turn left at the end of the road to exit the car park. There were 2 cars in front of my car which turned left. This turning is a 90 degrees turn. Just as I was navigating my left turn

i felt a slight bump. I note from my rear mirror that a black car SMC3058U was jutting out of the parking lot. I stopped my car to check. I note the lower left hand side of my car (passenger side door) had sustained some scratch marks. These marks could be removed easily. There were no other damages to my car SKT9605K. From my dash cam video

it can be clearly seen that the black car SMC3058U had moved forward out of its car park lot just as my car was navigating the left turn at the corner

causing the left side of my car to brush against its front right side bumper. The car SMC3058U had its front bumper slightly dislodged and there were some scratch marks on its bumper. Apart from that there were no visible damages to the car SMC3058U. The driver of SMC3058U claimed he was parking his car. I found that quite difficult to understand since 2 cars had just turned left a few seconds before me. The driver of SMC3058U identified himself as Mr Tan Chuan Jin HP 9000 0000. I told him I would make a report to the insurance company.

Please provide us the following and arrange for survey.

- **evidence i.e. video and scene photo**

Please note that for liability, claim negotiation and settlement, please contact **Hsiao Tong**.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Catherine Chong Kai Ling <CatherineChongKL@goldbell.com.sg>

Sent: Thursday, 29 September 2022 4:23 PM

To: Admin A <admin-a@lkkauto.com>

Cc: Ramesh <Ramesh@goldbell.com.sg>; Liew Si Ming <LiewSiMing@goldbell.com.sg>

Subject: RE: TP claim against AIG - Accident case between SMC3058U & SKT9605K (your insured) on 23/09/2022 @ 17:15hrs Near 163 Bedok South Avenue 3

Dear Mei Kwan,

As spoken, kindly assist for this TP claim.

Please advise liability for this claim.

Thank you.

NOTICE:

Due to the current COVID-19 situation, please refrain from sending hardcopy documents to us as delays are to be expected. All correspondence should be done via email instead. Thank you for staying safe with us!



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Catherine Chong Kai Ling | Customer Service Advisor, Motor Claims
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