

## Hsiao Tong (LKKAUTO)

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**From:** Tam, Ivan-WK <Ivan-WK.Tam@aig.com>  
**Sent:** Wednesday, 5 October 2022 4:23 PM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** Admin A  
**Subject:** RE: Case Assignment TP - SMC3058U - 23/09/2022 - 3352526144SG

Dear Hsiao Tong,

As spoken, based on AVF in merimen, we can try to reject TP first.

Thank you.

**Ivan Tam**  
**AIG**

Complex Claims Examiner – Auto Property Damage Claims  
AIG Asia Pacific Insurance Pte. Ltd

AIG Building  
78 Shenton Way, Level 10  
Singapore 079120  
Tel +(65) 6419 1959

[Ivan-WK.Tam@aig.com](mailto:Ivan-WK.Tam@aig.com) | [www.aig.sg](http://www.aig.sg)

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**From:** Tam, Ivan-WK  
**Sent:** Wednesday, 5 October, 2022 14:39  
**To:** Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE: Case Assignment TP - SMC3058U - 23/09/2022 - 3352526144SG

Dear Hsiao Tong,

I agree with BOLA 24(b) if there is a lack of video evidence.  
Please try to contact insured and obtain the AVF from her.

Thank you.

**Ivan Tam**  
**AIG**

Complex Claims Examiner – Auto Property Damage Claims  
AIG Asia Pacific Insurance Pte. Ltd

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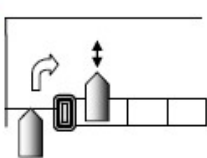
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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Sent:** Wednesday, 5 October, 2022 11:58  
**To:** Tam, Ivan-WK <[Ivan-WK.Tam@aig.com](mailto:Ivan-WK.Tam@aig.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** [EXTERNAL] RE: Case Assignment TP - SMC3058U - 23/09/2022 - 3352526144SG

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Dear Ivan,

We have uploaded a copy of insured video in Merimen. Based on video, BOLA 24(b) is applicable.

	SCENARIO	DESCRIPTION	 X	 Y
24.	(b)  With or without pillar	Vehicle X – Reversing in /out of parking lot – Moving in/out of parking lot Vehicle Y – Going down / up a slope or rounding a corner  Reason: Both vehicles should exercise caution	50%	50%

However, our insured is disputing liability as third party was coming out from parking lot should exercise greater caution. Furthermore, there was 2 cars in front of her were negotiating left turn as well. Third party should have seen her car before inching out.

In view of insured dispute liability, we are intending to reject third party claim.

For your comments/instruction. Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Tam, Ivan-WK <[Ivan-WK.Tam@aig.com](mailto:Ivan-WK.Tam@aig.com)>

**Sent:** Wednesday, 5 October 2022 9:10 AM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** FW: Case Assignment TP - SMC3058U - 23/09/2022 - 3352526144SG

Dear Hsiao Tong,

Understand that you have engaged insured on the matter.  
Please upload the AVF when received and keep me updated.

Do let me know if we are able reject this case under BOLA 24, where TP is at fault.

Thank you.

**Ivan Tam**  
**AIG**

Complex Claims Examiner – Auto Property Damage Claims  
AIG Asia Pacific Insurance Pte. Ltd

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78 Shenton Way, Level 10  
Singapore 079120  
Tel +(65) 6419 1959

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**From:** Do-Not-Reply <[do-not-reply@merimen.com](mailto:do-not-reply@merimen.com)>

**Sent:** Monday, 3 October, 2022 08:40

**To:** Tam, Ivan-WK <[Ivan-WK.Tam@aig.com](mailto:Ivan-WK.Tam@aig.com)>

**Subject:** [EXTERNAL] Case Assignment TP - SMC3058U - 23/09/2022 - 3352526144SG

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This mail is associated with :  
**\*SMC3058U (3352526144SG)**  
**[SKT9605K]**  
TP  
TAN CHAUN JIN  
Sep 23 2022 5:00PM  
[LAI WAI CHENG ANITA]  
Goldbell Engineering Pte Ltd

Dear Tam, Ivan-WK,

Please note that a claim has been assigned to you for handling in Merimen. For your action and follow up please.

This is an auto-generated email. Do not reply to this email.

Sent by : Merimen Administrator (MERIMEN TECHNOLOGIES (SINGAPORE) PTE. LTD.)

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