

## EzLyna (LKKAuto)

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**From:** Tan Lee Gek (Strides Automotive Services Pte Ltd) <LeeGek.Tan@strides.com.sg>  
**Sent:** Tuesday, 17 January 2023 2:36 pm  
**To:** CS A Team; Admin A  
**Subject:** LOD Re: Accident on 28/9/2022 involving SHB 1161G & SKC 7332A (China Taiping's insured) Our Ref: TAX/09/22/2073/lg  
**Attachments:** 09 22 2073 - documents.pdf; VIDEO-2023-01-17-14-32-59.mp4

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$2,783.59
Loss of Rental	\$648.42 ( 6 days x \$108.07 )
Loss of Income	\$360.00 ( 6 days x \$60.00 )
<b>Total</b>	<b>\$3,792.01</b>

We enclose the following documents:-

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Accident vehicle laid-up report
- 5) Hirer's letter of authorisation
- 6) rear video footage

Please acknowledge receipt within 14 days from the date hereof and let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6556 3548)

Claims Department

STRIDES Automotive Services Pte Ltd



## **AUTHORISATION TO ACT**

We, **STRIDES TAXI PTE LTD** (“the third party claimant”) of **No. 60 Woodlands Industrial Park E4, Singapore 757705** (address), owner of **SHB 1161G** (vehicle no.) hereby authorize **Strides Automotive Services Pte Ltd** (“the workshop”) to act for us with respect to our claim for repair costs and/or rental and/or loss of use (“claim”) for our vehicle no. **SHB 1161G** was damaged pursuant to the accident which occurred on **28/9/2022** (date) along **PIE towards Tuas** (location) involving vehicle no/s. **SKC 7332A** (“the accident”).

I further authorize the workshop to settle the above mentioned claim in a manner as they deem fit and the cheque is to be made in favour of **STRIDES TAXI PTE LTD**.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 20 (day) of March (month) 2023 (year)

  


Signed by “the third party claimant”  
(with company stamp if applicable)

  


Signed by “the workshop”  
(with company stamp)

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00199332101 Claim No : SNM22D206931/C02/SKC7332A/TOHHS
Claimant : STRIDES TAXI PTE LTD
Amount : S\$3,415.87
SINGAPORE DOLLARS THREE THOUSAND FOUR HUNDRED FIFTEEN AND
CENTS EIGHTY SEVEN ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHB1161G
Insured Vehicle No. : SKC7332A

Date of Loss : 28/09/2022
Place of Accident : PIE

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : TENG WEI SIANG
Driver Name : TENG WEI SIANG

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

Table with 2 columns: Description and Amount. Rows include General Damages, Cost of Repair/Excess, Loss of Use/Rental/Earning, GIA/Police Reports/Investigation Results/Search Fees, Medical Reports/Expenses, Survey Fees/P.T. Fees/Towing, and Cost including Disbursement. Total amount is S\$ 3,415.87.

Claimant Name : [Signature] STRIDES TAXI PTE LTD NRIC No : SXXXX7061F
Signature : [Signature] Date : 20 MAR 2023

# STRIDES

AUTOMOTIVE

Customer Code: 3000063

STRIDES TAXI PTE. LTD.

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4  
SINGAPORE 757705

Strides Automotive Services Pte. Ltd.  
2 Tanjong Katong Road, Tower 3, Paya  
Lebar Quarter, #08-01, Singapore 437161  
Tel: 65 69083530 Fax: 65 69083592

## Tax Invoice

GST Reg No. : MR-8500001-7  
CRN : 199004280Z  
Invoice No. : IV230100148  
Date : 13.01.2023  
Vehicle No. : SHB1161G  
Your Ref No. : TAX/09/22/2073  
Our Ref No. : 24116387  
Terms : 30 Days

Description	Qty	Unit Cost	Add %	(Discount) Amount	Amount
<b>Parts</b>					
BAR ASM-RR BPR IMP	1.00	\$ 339.76	(10.00 )	\$ 33.98	\$ 305.78
DOOR ASM-RR SI -L	0.00	\$2185.04	0.00	\$ 0.00	\$ 0.00
PANEL-BODY SI OTR-L	0.00	\$1747.82	0.00	\$ 0.00	\$ 0.00
STICKER ELECTRIC ( LOGO	0.00	\$ 21.60	0.00	\$ 0.00	\$ 0.00
LINER ASM-RR W/H PNL - LH	1.00	\$ 83.72	(10.00 )	\$ 8.37	\$ 75.35
FASCIA-RR BPR	1.00	\$ 758.48	(10.00 )	\$ 75.85	\$ 682.63
FASCIA-RR BPR LWR	1.00	\$ 230.68	(10.00 )	\$ 23.07	\$ 207.61
FINISHER-RR BPR - LH	1.00	\$ 47.42	(10.00 )	\$ 4.74	\$ 42.68
BRACKET ASM-RR BPR FASCIA SI-L	1.00	\$ 29.85	(10.00 )	\$ 2.98	\$ 26.87
BRACKET-RR BPR FASCIA SI MTG - LH	0.00	\$ 46.08	0.00	\$ 0.00	\$ 0.00
BRACKET-PARK DIST CONT SEN(BRACKET-PARK DIST CONT SEN) - LH	0.00	\$ 13.20	0.00	\$ 0.00	\$ 0.00
BRACKET-PARK DIST CONT SEN(BRACKET-PARK DIST CONT SEN) - CTE	0.00	\$ 12.90	0.00	\$ 0.00	\$ 0.00
BRACKET-PARK DIST CONT SEN(BRACKET-PARK DIST CONT SEN) - RH	0.00	\$ 12.90	0.00	\$ 0.00	\$ 0.00
BRACKET-RR BPR FASCIA LWR MTG - LH	0.00	\$ 12.80	0.00	\$ 0.00	\$ 0.00
BOLT/SCREW-FRT W/H LNR RET	0.00	\$ 0.52	0.00	\$ 0.00	\$ 0.00
BAR ASM-RR BPR IMP	0.00	\$ 339.76	0.00	\$ 0.00	\$ 0.00
LAMP ASM-TAIL(BODY SI) - LH	0.00	\$ 764.08	0.00	\$ 0.00	\$ 0.00
LAMP ASM-TAIL(LID SI) - LH	0.00	\$ 407.68	0.00	\$ 0.00	\$ 0.00
LAMP ASM-RR FOG - LH	1.00	\$ 36.30	(10.00 )	\$ 3.63	\$ 32.67
<u>Sub-Total</u>					\$ 1373.59

### Payment Instructions

· By Cheque: Crossed and made payable to "Strides Automotive Services Pte. Ltd." with invoice no. indicated on the reverse side. No receipt will be issued unless requested.

· By Bank Transfer:

· Account Name : Strides Automotive Services Pte. Ltd.  
· Bank Name : DBS Bank Ltd - SGD  
· Bank Account No.: 018-008617-4  
· Swift Code : DBSSSGSG

*Koo Yew Chung*

Koo Yew Chung [Jan 16, 2023 10:48 GMT+8]

Authorized Signature  
for Strides Automotive Services Pte. Ltd.

# STRIDES

AUTOMOTIVE

Customer Code: 3000063

STRIDES TAXI PTE. LTD.

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4  
SINGAPORE 757705

Strides Automotive Services Pte. Ltd.  
2 Tanjong Katong Road, Tower 3, Paya  
Lebar Quarter, #08-01, Singapore 437161  
Tel: 65 69083530 Fax: 65 69083592

## Tax Invoice

GST Reg No. : MR-8500001-7  
CRN : 199004280Z  
Invoice No. : IV230100148  
Date : 13.01.2023  
Vehicle No. : SHB1161G  
Your Ref No. : TAX/09/22/2073  
Our Ref No. : 24116387  
Terms : 30 Days

Description	Qty	Unit Cost	Add %	(Discount) Amount	Amount
<b>Labour</b>					
TO REPAIR REAR PORTION LH	1.00	\$ 250.00	0.00	\$ 0.00	\$ 250.00
TO REPAIR REAR FENDER LH	1.00	\$ 100.00	0.00	\$ 0.00	\$ 100.00
TO REPAIR REAR END PANEL	1.00	\$ 100.00	0.00	\$ 0.00	\$ 100.00
<b>Others</b>					
TO RESPRAY REAR PANEL	1.00	\$ 150.00	0.00	\$ 0.00	\$ 150.00
TO RESPRAY REAR BUMPER	1.00	\$ 220.00	0.00	\$ 0.00	\$ 220.00
TO RESPRAY REAR FENDER LH	1.00	\$ 220.00	0.00	\$ 0.00	\$ 220.00
TO RESRAY REAR DOOR LH	0.00	\$ 428.00	0.00	\$ 0.00	\$ 0.00
TO WASH AND VACUUM	0.00	\$ 60.00	0.00	\$ 0.00	\$ 0.00
TO CHECK WIRING AND SYSTEM FUNCTION	1.00	\$ 20.00	0.00	\$ 0.00	\$ 20.00
TO APPLY RUST-PROOFING ON AFFECTED AREA	0.00	\$ 100.00	0.00	\$ 0.00	\$ 0.00
TO TEST AND REFIX REVERSE SENSOR SYSTEM	1.00	\$ 50.00	0.00	\$ 0.00	\$ 50.00
TO REPLACE SUNDRY PARTS	0.00	\$ 100.00	0.00	\$ 0.00	\$ 0.00
TO CHECK & RESET SYSTEM FUNCTION ISOLATED OF (EV) (NET)	1.00	\$ 150.00	0.00	\$ 0.00	\$ 150.00
GRAND TOTAL					\$ 2,783.59

Remark :

Make/Model : MG5  
Accident Date : 28.09.2022

### Payment Instructions

By Cheque: Crossed and made payable to "Strides Automotive Services Pte. Ltd." with invoice no. indicated on the reverse side. No receipt will be issued unless requested.

By Bank Transfer:  
Account Name : Strides Automotive Services Pte. Ltd.  
Bank Name : DBS Bank Ltd - SGD  
Bank Account No.: 018-008617-4  
Swift Code : DBSSSGSG

  
Koo Yew Chung, 13th Fl, 202A Tanjong Katong Rd, Singapore

Authorised Signature  
for Strides Automotive Services Pte. Ltd.



**Accident Vehicle Laid-Up Report**

Registration No. : SHB1161G

Accident Case No. :

Make / Model : MORRIS GARAGES MG5

Ref. No. : 24116387

Date and Time Vehicle off-road for Accident Repair : 28.09.2022 10:53:00

Date and Time Repair Completed : 04.10.2022 10:27:41

Remarks :

Generated by : POHSUAN

Printed on : 11.10.2022



## MEMORANDUM

To: Claims Dept

Our Ref: TAX/09/22/2073

From: Strides Taxi Pte Ltd

Date: 28<sup>th</sup> September 2022

### **ACCIDENT ON 28/9/2022 INVOLVING SHB 1161G & SKC 7332A ALONG PIE TOWARDS TUAS**

This is to confirm that the daily rental rate for SHB 1161G is \$108.07 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely  
STRIDES TAXI PTE LTD



for Manager

## EzLyna (LKKAuto)

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**From:** EzLyna (LKKAuto)  
**Sent:** Wednesday, 18 January 2023 10:47 AM  
**To:** weisiang.teng@gmail.com  
**Cc:** Admin A  
**Subject:** ACCIDENT INVOLVING SKC7332A (CHINA TAIPING) AND SHB1161G AT/ALONG PIE ON 28/09/2022

Our Ref: CC3/CTI22009609/Kea3

**Insured Name : Teng Wei Siang**  
**Insured Driver : Teng Wei Siang**

Dear Sir/Madam,

### **ACCIDENT INVOLVING SKC7332A (CHINA TAIPING) AND SHB1161G AT/ALONG PIE ON 28/09/2022**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from **SHB1161G** against your motor insurance policy.

Both parties involved have given conflict of version. Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

If you have evidence/information to proof that we should not settle the third-party claim, kindly let us have them in writing within the next 10 days i.e. by 27<sup>th</sup> January 2023, after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

**\*Pls forward video footage of the accident or Traffic Police Investigation Result (If any) to us.**

Thank you.

Best Regards,

**Ezlyna Eng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [Ezlyna@lkkauto.com](mailto:Ezlyna@lkkauto.com) |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## EzLyna (LKKAuto)

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**From:** Alfred Toh <alfred.toh@sg.cntaiping.com>  
**Sent:** Saturday, 18 March 2023 1:05 PM  
**To:** EzLyna (LKKAuto); Admin A  
**Cc:** Claims Dept of CTI; Alfred Toh  
**Subject:** RE: {SEEK MANDATE} / YR REF: SNM22D206931/C02/ SKC7332A/TOHHS / RE: Direct Settlement - Accident Involving SKC7332A and SHB1161G (TP : LKK REF - CC3/CTI22009609/ea3) on 28/09/2022

LKK ref : CC3/CTI22009609/ea3  
CTI ref: SNM22D206931/C02/ SKC7332A/TOHHS

Dear Ezlyna

We thank you for your email of 17 March 2023.

Please proceed to offer up to \$3,515.87 in the first instance.

p.s. LOR up to 4 days (surveyor's findings: 2 days)

**Best Regards**

**Alfred Toh**  
**Assistant Manager**  
**Claims Department**  
**China Taiping Insurance (Singapore) Pte. Ltd.**  
**3 Anson Road #15-00 Springleaf Tower Singapore 079909**  
**Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)**  
**[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)**

**W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 TaipingSG**

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**From:** EzLyna (LKKAuto) <ezlyna@lkkauto.com>  
**Sent:** Friday, March 17, 2023 4:40 PM  
**To:** Alfred Toh <alfred.toh@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE: {SEEK MANDATE} / YR REF: SNM22D206931/C02/ SKC7332A/TOHHS / RE: Direct Settlement - Accident Involving SKC7332A and SHB1161G (TP : LKK REF -CC3/CTI22009609/ea3) on 28/09/2022

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref: SNM22D206931/C02/ SKC7332A/TOHHS  
LKK ref : CC3/CTI22009609/ea3

Dear Alfred,

ACCIDENT INVOLVING SKC7332A (CHINA TAIPING) AND SHB1161G (TP) ON 28.09.2022

We refer to the above matter.

Based on video footage, this is an accident under BOLA 27, OI rear ended TP. (Pls find enclosed video footage). We are of the view that liability is on our driver's.

We seek your approval to offer repairer "Strides Taxi Pte Ltd" at \$3,732.01 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 12,004.59	\$ 2,783.59 PBP
2. Loss of Rental (6 days x \$108.07)	\$ 648.42	\$ 648.42 (6 days x \$108.07)
3. Loss of Income (6 days x \$60)	\$ 360.00	\$ 300.00 (6 days x \$50)
<b>Total</b>	<b>\$ 13,013.01</b>	<b>\$ 3,732.01</b>

Surveyor recommended 2 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 10/03/2023 is only for mandate purpose.

Kindly let us have your approval / instruction.

Thank you.

\*I am working from home from 06~17.03. 2023. If you wish to contact me, pls whatsapp call at 80287880 or email.

Best Regards,

**Ezlyna Eng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [Ezlyna@lkkauto.com](mailto:Ezlyna@lkkauto.com) |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Friday, October 7, 2022 10:45 AM

**To:** Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>

**Subject:** RE: SNM22D206931/C02/ SKC7332A/TOHHS / RE: Direct Settlement - Accident Involving SKC7332A and SHB1161G (TP : LKK REF -CC3/CTI22009609/ea3) on 28/09/2022

Dear Alfred,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

We will f/up with TP for the accident video.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Sent:** Friday, 30 September 2022 6:01 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Subject:** RE: SNM22D206931/C02/ SKC7332A/TOHHS / RE: Direct Settlement - Accident Involving SKC7332A and SHB1161G (TP : LKK REF -CC3/CTI22009609/ea3) on 28/09/2022

**LKK REF: CC3/CTI22009609/ea3**

**CTI REF: SNM22D206931/C02/SKC7332A/TOHHS**

Dear Sirs

We refer to your email of 29 September 2022.

Attach herewith Insured's SAS report for your attention.

Please [demand video footage from SHB1161G](#) (changing lane and being hit by Insured) and let us have your Preliminary Advice.

**Best Regards**

**Alfred Toh**

**Assistant Manager**

**Claims Department**

**China Taiping Insurance (Singapore) Pte. Ltd.**

**3 Anson Road #15-00 Springleaf Tower Singapore 079909**

**Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)**

**[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)**

**W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 TaipingSG**

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Friday, 30 September 2022 10:54 am  
**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Subject:** O/R: SNM22D206931/C02/ SKC7332A/TOHHS / RE: Direct Settlement - Accident Involving SKC7332A (OI : CTI - TBA) and SHB1161G (TP : LKK REF -CC3/CTI22009609/ea3) on 28/09/2022

Dear all,

Please note that officer in charge for this case is Alfred Toh.

Claim no SNM22D206931/C02/ SKC7332A/TOHHS.

Dear Alfred,

Pls revert LKK.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Thursday, 29 September 2022 3:37 pm  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>