

EzLyna (LKKAuto)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Saturday, 18 March 2023 1:05 PM
To: EzLyna (LKKAuto); Admin A
Cc: Claims Dept of CTI; Alfred Toh
Subject: RE: {SEEK MANDATE} / YR REF: SNM22D206931/C02/ SKC7332A/TOHHS / RE: Direct Settlement - Accident Involving SKC7332A and SHB1161G (TP : LKK REF - CC3/CTI22009609/ea3) on 28/09/2022

LKK ref : CC3/CTI22009609/ea3
CTI ref: SNM22D206931/C02/ SKC7332A/TOHHS

Dear Ezlyna

We thank you for your email of 17 March 2023.

Please proceed to offer up to \$3,515.87 in the first instance.

p.s. LOR up to 4 days (surveyor's findings: 2 days)

Best Regards

Alfred Toh
Assistant Manager
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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From: EzLyna (LKKAuto) <ezlyna@lkkauto.com>
Sent: Friday, March 17, 2023 4:40 PM
To: Alfred Toh <alfred.toh@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: {SEEK MANDATE} / YR REF: SNM22D206931/C02/ SKC7332A/TOHHS / RE: Direct Settlement - Accident Involving SKC7332A and SHB1161G (TP : LKK REF -CC3/CTI22009609/ea3) on 28/09/2022

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Your ref: SNM22D206931/C02/ SKC7332A/TOHHS
LKK ref : CC3/CTI22009609/ea3

Dear Alfred,

ACCIDENT INVOLVING SKC7332A (CHINA TAIPING) AND SHB1161G (TP) ON 28.09.2022

We refer to the above matter.

Based on video footage, this is an accident under BOLA 27, OI rear ended TP. (Pls find enclosed video footage). We are of the view that liability is on our driver's.

We seek your approval to offer repairer "Strides Taxi Pte Ltd" at \$3,732.01 (all-in).

The summary is as follows: -

| | Amount Claimed | Amount Revised |
|---------------------------------------|---------------------|-------------------------------|
| 1. Cost of Repair | \$ 12,004.59 | \$ 2,783.59 PBP |
| 2. Loss of Rental (6 days x \$108.07) | \$ 648.42 | \$ 648.42 (6 days x \$108.07) |
| 3. Loss of Income (6 days x \$60) | \$ 360.00 | \$ 300.00 (6 days x \$50) |
| Total | \$ 13,013.01 | \$ 3,732.01 |

Surveyor recommended 2 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 10/03/2023 is only for mandate purpose.

Kindly let us have your approval / instruction.

Thank you.

*I am working from home from 06~17.03. 2023. If you wish to contact me, pls whatsapp call at 80287880 or email.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Friday, October 7, 2022 10:45 AM

To: Alfred Toh <alfred.toh@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: RE: SNM22D206931/C02/ SKC7332A/TOHHS / RE: Direct Settlement - Accident Involving SKC7332A and SHB1161G (TP : LKK REF -CC3/CTI22009609/ea3) on 28/09/2022

Dear Alfred,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

We will f/up with TP for the accident video.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>

Sent: Friday, 30 September 2022 6:01 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: RE: SNM22D206931/C02/ SKC7332A/TOHHS / RE: Direct Settlement - Accident Involving SKC7332A and SHB1161G (TP : LKK REF -CC3/CTI22009609/ea3) on 28/09/2022

LKK REF: CC3/CTI22009609/ea3

CTI REF: SNM22D206931/C02/SKC7332A/TOHHS

Dear Sirs

We refer to your email of 29 September 2022.

Attach herewith Insured's SAS report for your attention.

Please [demand video footage from SHB1161G](#) (changing lane and being hit by Insured) and let us have your Preliminary Advice.

Best Regards

Alfred Toh

Assistant Manager

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Email: claimsdept@sg.cntaiping.com

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Friday, 30 September 2022 10:54 am
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: O/R: SNM22D206931/C02/ SKC7332A/TOHHS / RE: Direct Settlement - Accident Involving SKC7332A (OI : CTI - TBA) and SHB1161G (TP : LKK REF -CC3/CTI22009609/ea3) on 28/09/2022

Dear all,

Please note that officer in charge for this case is Alfred Toh.

Claim no SNM22D206931/C02/ SKC7332A/TOHHS.

Dear Alfred,

Pls revert LKK.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Thursday, 29 September 2022 3:37 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>