

Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Friday, 7 October 2022 10:45 AM
To: Alfred Toh
Cc: Claims Dept of CTI; Admin A; CS A Team
Subject: RE: SNM22D206931/C02/ SKC7332A/TOHHS / RE: Direct Settlement - Accident Involving SKC7332A and SHB1161G (TP : LKK REF -CC3/CTI22009609/ea3) on 28/09/2022
Attachments: Preliminary Advice_.pdf; TP ESTIMATE - MARKED.pdf; LKK SURVEY PHOTO.pdf
Categories: HMK

Dear Alfred,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

We will f/up with TP for the accident video.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>

Sent: Friday, 30 September 2022 6:01 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: RE: SNM22D206931/C02/ SKC7332A/TOHHS / RE: Direct Settlement - Accident Involving SKC7332A and SHB1161G (TP : LKK REF -CC3/CTI22009609/ea3) on 28/09/2022

LKK REF: [CC3/CTI22009609/ea3](#)

CTI REF: [SNM22D206931/C02/SKC7332A/TOHHS](#)

Dear Sirs

We refer to your email of 29 September 2022.

Attach herewith Insured's SAS report for your attention.

Please [demand video footage from SHB1161G](#) (changing lane and being hit by Insured) and let us have your Preliminary Advice.

Best Regards

Alfred Toh
Assistant Manager
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Friday, 30 September 2022 10:54 am

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: O/R: SNM22D206931/C02/ SKC7332A/TOHHS / RE: Direct Settlement - Accident Involving SKC7332A (OI : CTI - TBA) and SHB1161G (TP : LKK REF -CC3/CTI22009609/ea3) on 28/09/2022

Dear all,

Please note that officer in charge for this case is Alfred Toh.

Claim no SNM22D206931/C02/ SKC7332A/TOHHS.

Dear Alfred,

Pls revert LKK.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Thursday, 29 September 2022 3:37 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: Direct Settlement - Accident Involving SKC7332A (OI : CTI - TBA) and SHB1161G (TP : LKK REF - CC3/CTI22009609/ea3) on 28/09/2022

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Dear Sir/ Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s Strides Automotive Services Pte Ltd and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Please take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)