

## Mei Kwan (LKKAuto)

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**From:** Mei Kwan (LKKAuto)  
**Sent:** Thursday, 6 October 2022 3:00 PM  
**To:** geraldpo@lonpac.com  
**Cc:** Asher Sng (LKKAuto); CS A Team; Admin A  
**Subject:** RE: NEW CASE - SNC4339R CLAIMING AGAINST XE966C (LONPAC), DOA: 13/07/2022  
\*\*\* LKK REF: CC4/LPC22009602/Kea3  
**Attachments:** Preliminary Advice.pdf; LKK SURVEY PHOTO.pdf

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Our case handler in-charge is Asher.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Sent:** Thursday, 6 October 2022 7:22 AM  
**To:** 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** FW: NEW CASE - SNC4339R CLAIMING AGAINST XE966C (LONPAC), DOA: 13/07/2022

## Lonpac External - General

Our Ref: 21/22/22/VC05/026347

Dear Yan,

Please arrange for the case handler to assess liability and engage our insured if necessary.

Attached copy of insured's report.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Sent:** Thursday, 29 September 2022 12:37 pm  
**To:** [mohamed.nashik@ow.sg](mailto:mohamed.nashik@ow.sg)  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Subject:** FW: NEW CASE - SNC4339R CLAIMING AGAINST XE966C (LONPAC), DOA: 13/07/2022

## Lonpac External - General

WITHOUT PREJUDICE

Our Ref : 21/22/22/VC05/026347

Dear Nashik,

The claim is handled by me.

Our insured has yet to lodge the report and we are making enquiries.

Best Regards

Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** Mohamed Nashik <[mohamed.nashik@ow.sg](mailto:mohamed.nashik@ow.sg)>  
**Sent:** Thursday, 29 September 2022 11:53 am  
**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Cc:** Ary Chua <[ary.chua@ow.sg](mailto:ary.chua@ow.sg)>; Kaitlyn Chio <[kaitlyn.chio@ow.sg](mailto:kaitlyn.chio@ow.sg)>; Joseph Low <[joseph@ow.sg](mailto:joseph@ow.sg)>; Ling Ting An <[tingan.ling@ow.sg](mailto:tingan.ling@ow.sg)>; Ngai Kar Kit <[karkit.ngai@ow.sg](mailto:karkit.ngai@ow.sg)>; Victor Seng <[victor.seng@ow.sg](mailto:victor.seng@ow.sg)>  
**Subject:** RE: NEW CASE - SNC4339R CLAIMING AGAINST XE966C (LONPAC), DOA: 13/07/2022

Dear Motor Claims Department,

Enclosed GIA, police report & marked estimate for your perusal.  
Vehicle was surveyed by LKK Kenneth today.

Kindly advise who is the officer in charge for this case.  
Would like to check on the liability for this case.

Thank you.

Best Regards,

**Mohamed Nashik (Mr.)**

Motor Claims Officer

D: (+65) 6481 1522 | F: (+65) 6481 1011

**OPTIMA//ERKZ™ PTE. LTD.**

**Head Office:** 6 Kung Chong Road Singapore 159143

**Branch:** 9A Serangoon North Ave 5 Singapore 554500

**Branch:** Blk 10 Ang Mo Kio Ind Park 2A #01-05/06 Singapore 568047

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**From:** Mohamed Nashik

**Sent:** Thursday, 29 September 2022 9:48 am

**To:** [mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)

**Cc:** Ary Chua <[ary.chua@ow.sg](mailto:ary.chua@ow.sg)>; Kaitlyn Chio <[kaitlyn.chio@ow.sg](mailto:kaitlyn.chio@ow.sg)>; Joseph Low <[joseph@ow.sg](mailto:joseph@ow.sg)>; Ling Ting An <[tingan.ling@ow.sg](mailto:tingan.ling@ow.sg)>; Ngai Kar Kit <[karkit.ngai@ow.sg](mailto:karkit.ngai@ow.sg)>; Victor Seng <[victor.seng@ow.sg](mailto:victor.seng@ow.sg)>

**Subject:** PRI - SNC4339R CLAIMING AGAINST XE966C (LONPAC), DOA: 13/07/2022

Dear Motor Claims Department,

Kindly arrange PRI at 10 Ang Mo Kio Industrial Park 2A #01-05 AMK Autopoint S568047.

**\*Vehicle is in the workshop**

Thank you.

Best Regards,

**Mohamed Nashik (Mr.)**

Motor Claims Officer

D: (+65) 6481 1522 | F: (+65) 6481 1011

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