



**AUTOMOTIVE REPAIR CENTRE PTE LTD**  
38 WOODLANDS INDUSTRIAL PARK E1  
#05-18 SINGAPORE 757700  
TEL: 64688834 / FAX: 64622278  
E-MAIL: [info@automotiverepaircentre.com.sg](mailto:info@automotiverepaircentre.com.sg)

China Taiping Insurance (Singapore) Pte Ltd  
Attn: Motor Claims Dept

Dear Sir/ Madam

**LETTER OF DEMAND**

**ACCIDENT INVOLVING VEHICLE NO SKH9336A & SLD7337U**  
**ALONG MARINE DRIVE TURNING LEFT TO MARINE PARADE ROAD ON**  
**29/09/2022.**

We understand that you are the insurer of vehicle SLD7337U.

I/We wish to inform you that my/our vehicle SKH9336A have been completed repairs to my/our satisfaction by M/s AUTOMOTIVE REPAIR CENTRE PTE LTD. I/We therefore propose to claim from your as follows:

1.	Cost of Repair	S\$ 5,189.50 (w/GST 7%)
2.	Loss of Rental (S\$140.00 x total 7 days) 4 approved days 1 additional weekend – Survey conducted on Fri 30/9 2 more additional days required before discharge of car	S\$ 980.00
3.	LTA Search Fee/GIA Reports	S\$ 2.00
<b>TOTAL</b>		<b>S\$ 6,171.50</b>

Please let us have your reply soonest possible.

Thank you.

Yours faithfully



31/12/2022

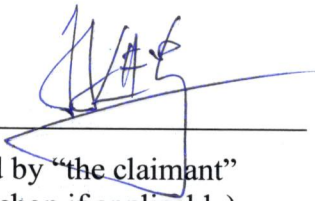
## LETTER OF AUTHORISATION

I/We, LIM CHIN TIONG ("claimant") of BLK 61 MARINE DRIVE #09-70 S(440061) (address), owner of (Vehicle no.) SKH9336A hereby authorizes AUTOMOTIVE REPAIR CENTRE PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle SKH9336A that was damaged pursuant to the accident which occurred on 29/09/2022 (date) along ALONG MARINE DRIVE (location) involving vehicle no/s SLD7337U ("the accident").

I further authorize the workshop to settle my above-mentioned claim in a manner that they deem fit, and the workshop is further authorized to receive payment further to the settlement of my claim with payment cheque/s being made in favor of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 29 (day) of SEP (month) 2022 (year)

  
\_\_\_\_\_  
Signed by "the claimant"  
(With chop if applicable)

  
  
\_\_\_\_\_  
Signed by "the workshop"  
(With chop)

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00125202104 Claim No : SNM22D206963/C02/SLD7337U/TOHHS

Claimant : LIM CHIN TIONG

Amount : **S\$5,791.50**  
SINGAPORE DOLLARS FIVE THOUSAND SEVEN HUNDRED NINETY ONE  
AND CENTS FIFTY ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SKH9336A  
Insured Vehicle No. : SLD7337U

Date of Loss : 29/09/2022  
Place of Accident : MARINE DRIVE TURNING LEFT TO MARINE PARADE ROAD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : ONG HAN CHONG ROLAND  
Driver Name : HO WEN WEI

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.


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(1) General Damages	S\$	
(2) Cost of Repair/ <del>Excess</del>	S\$	5,189.50
(3) Loss of Use/Rental/ <del>Earning</del>	S\$	600.00
(4) <del>GIA/Police Reports/</del> Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees/Towing	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL . . . . .	<b>S\$</b>	<b>5,791.50</b>
	=====	

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Claimant Name : Lim Chin Tiong

NRIC No : S7715257A

Signature : 

Date : 5/6/2023

This Discharge Voucher applies strictly for claimant's claim for **property damages only** and does not constitute a full discharge for any other claims or further claims whatsoever present or future that may manifest arising directly or indirectly from this accident.

This Settlement terms herein is without an admission of liability on the part of the claimant and/or his driver and the settlement terms and should not be used as evidence in any related suits or claims arising from this accident.



## AUTOMOTIVE REPAIR CENTRE PTE LTD

Company Reg No: 201312913C GST Reg No: 201312913C

38 Woodlands Industrial Park E1 #05-18 Singapore 757700

Tel: 6468 8834 Fax: 6462 2278

Email: info@automotiverepaircentre.com.sg



PayNow UEN: 201312913C

Bill To:

CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD  
3 ANSON ROAD  
#16-00  
SPRINGLEAF TOWER  
SINGAPORE 079909

Tax Invoice No: 00005073

Date: 31/12/2022

Reference: SKH9336A

Page: 1

No	DESCRIPTION	AMOUNT
1	COST OF REPAIR (L/S)	\$4,850.00
Customer Signature & Co. Stamp		Sub-Total: \$4,850.00 GST @ 7%: \$339.50  <b>Amount Due: \$5,189.50</b>

This is an electronically generated invoice, no signature is required

**Chen Joo Trading**  
**UEN: 53168792M**

**Tax Invoice**

<b>INVOICE TO:</b>
Lim Chin Tiong
Blk 61 Marine Drive, #09-70
Singapore 440061

<b>INVOICE NUMBER :</b>	221011
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<b>DATE:</b>	8/10/2022
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<b>OUR VEHICLE NUMBER:</b>	SGM9517R
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DESCRIPTION	# DAYS	RATE	AMOUNT
Rental from 30/09/2022 to 07/10/2022 Your Reference: SKH9336A	7	\$140.00	\$980.00
Account Name: Chen Joo Trading Bank : UOB Account number: 3923025756  All cheques must be made payable to <b>CHEN JOO TRADING</b> *Please indicate invoice and vehicle number in the reference			
<b>Total</b>			\$980.00

Chen Joo Trading      UEN: 53168792M  
100 Jalan Sultan, #04-04, Sultan Plaza, Singapore (199001)

Tel: 6294 8656



# Chen Joo Trading

100 Jalan Sultan, #04-04, S(199001)  
VEHICLE HIRING AGREEMENT

VHA No.: 221011

**Documents required:**

- ☒ Driving License  
☒ NRIC

Driver's Own Vehicle No: <u>SKH9336A</u>						
Replacement Vehicle No: <u>SGM9517R</u>						
<b>Charges</b>						
Daily <u>7</u> day @\$ <u>140</u>	Per Day <u>980</u>					
Weekly/Mthly week @\$	Per week/Mth					
Others						
CDW/PAI @\$	Per day/Mth					
Delivery/Collection Svc						
<b>Petrol Level &amp; Surcharge</b>	OUT	E	1/4	1/2 <input checked="" type="checkbox"/>	3/4	F
	IN					
GST						
Total Charges						<u>980</u>

  
Driver's Signature

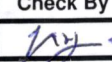
Security Deposit: \$ 0/-  
(Cash/NETS/PayNow)

Non Waiver Excess (Subject to GST): \$ 3500

I have read and agree to the terms and condition on both sides of this Agreement. I agree that all amounts payable under this Agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have been given Chen Joo Trading in connection with this agreement is true.

**IMPORTANT**

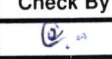
- The Driver must be above 21 years old and above 2 years driving experience. Failure to observe may result in Driver bearing all damages costs.
- All vehicles are supplied with petrol and should returned with petrol level likewise. A service charge of \$10 on top of a petrol surcharge is payable by the Driver should he fail to return the vehicle at the appropriate petrol level
- Use of the vehicle for illegal purpose (For instance: in connection with theft, drug peddling/trafficking, smuggling) is strictly prohibited
- Vehicle strictly for Singapore use only and may not be driven out of Singapore without prior written consent of Chen Joo Trading. The Driver is liable for a penalty fee of \$200 in additional to the appropriate insurance top up in the case of non-disclosure of Malaysia usage
- The Driver shall be responsible for all damages or losses howsoever caused, all traffic violations, fines and penalties imposed on the vehicle for whatsoever reason in respect of or in connection with it's use or operation
- The Driver shall be responsible for all claims, damages, losses, increased insurance premiums, non-waiver excess and cost expense (including legal costs on a indemnity basis), whatsoever and howsoever brought against, suffered or incurred by you in respect of the vehicle or the use or the operation of the vehicle. Full excess amount have to be paid immediately in the event of an accident. We reserve the right not to replace a replacement vehicle if an accident occurred. Any damage to the car will be repaired at Automotive Repair Centre.
- Smoke or permit smoking and transport of pets in the vehicle are not allowed. Any offensive smell, the driver shall bear the cost of removing the offensive smell or pet's hair, between \$300-\$500
- The Driver agrees that a punctured tyre, empty petrol tank, loss of vehicle's key or locked keys inside vehicle, by itself, does not constitute a breakdown and that in the event the 24-Hours Emergency Service is called upon to respond to such occurrence, the Driver shall bear the cost of such response at \$70 per trip
- In case of accident, the Driver shall report to Automotive Repair Centre immediately. An accident report must be made within 24 hours. Failure to comply, the hirer will have to bear all liability from all parties claim. Full excess amount have to be paid immediately in the event of an accident
- The Driver also have the responsibility to ensure that the radiator water level in the car is sufficient and do not drive when the vehicle stall and does not have sufficient water. Any damage to the engine will be borne by the Driver
- All customer's data will be kept strictly confidential and is solely used for the purpose of completing the sales transactions and other relating matters. I understand and agree to the personal data collection required.

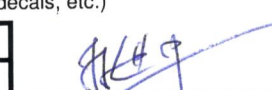
Date Out	Time Out	Mileage	Check By	Remarks
<u>30/9/22</u>	<u>0930</u>	<u>166002</u>	<u></u>	

  
Driver's Signature

**Return of Vehicle**

The Driver shall be deemed to be the Day and the Time the Vehicle is returned and the same shall be accepted as conclusive evidence of the same and shall not be challenged or questioned on any account whatsoever. And I had cleared my belongings from the rental vehicle (cashcard, decals, etc.)

Date In	Time In	Mileage	Check By	Remarks
<u>7/10/22</u>	<u>1550</u>	<u>166216</u>	<u></u>	

  
Driver's Signature

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

SLD7337U

Date of Accident

29/09/2022



Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance ..... **China Taiping Insurance (Sing...**  
Period of Insurance ..... **28/06/2022 - 27/06/2023**  
Requested By ..... **Ng Keng Guan (Automotive Re...**  
Requested Date ..... **29/09/2022 10:35**

Payment details

Request Amount: **S\$1.87**  
GST Amount: **S\$0.13**  
Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre  
GST Registration No: **M400017735**

## Hsiao Tong (LKKAUTO)

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**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Tuesday, 11 October 2022 11:45 AM  
**To:** rolandong.kf@gmail.com; ahww16@gmail.com  
**Subject:** Claim Notification - ACCIDENT INVOLVING SLD7337U(CHINA TAIPING) AND SKH9336A AT/ ALONG MARINE DR ON 29/09/2022

**ONG HAN CHONG ROLAND**

[By Email Only]

Driver: Ho Wen Wei

Dear Sir/Madam,

**You Ref: SLD7337U**

**Our Ref: CC6/CTI22009601/Kpa3**

**ACCIDENT INVOLVING SLD7337U(CHINA TAIPING) AND SKH9336A AT/ ALONG MARINE DR ON 29/09/2022**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SKH9336A against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)



## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Wednesday, 7 June 2023 8:20 AM  
**To:** Alfred Toh  
**Cc:** Claims Dept of CTI; Admin A  
**Subject:** RE: [SEEK MANDATE] - SNM22D206963/C02/SLD7337U/TOHHS / RE: Direct Settlement - Accident Involving SLD7337U and SKH9336A (TP : LKK REF - CC6/CTI22009601/Kpa3) on 29/09/2022

Dear Sirs,

For an update, we have settled the matter at \$5,791.50(all-in) with third party.

1. Cost of Repair (w/GST)	\$ 5,189.50
2. Loss of RENTAL (5days x \$120.00)	\$ 600.00
3. LTA/GIA Search Fee	\$ 2.00
<b>Total</b>	<b>\$ 5,791.50</b>

We will proceed to close and submit all the relevant documents to your good office once it is ready.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Sent:** Tuesday, May 9, 2023 8:55 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: [SEEK MANDATE] - SNM22D206963/C02/SLD7337U/TOHHS / RE: Direct Settlement - Accident Involving SLD7337U and SKH9336A (TP : LKK REF - CC6/CTI22009601/Kpa3) on 29/09/2022

**LKK ref :** CC6/CTI22009601/Kpa3q2

**CTI ref:** SNM22D206963/C02/SLD7337U/TOHHS

Dear Hsiao Tong

We refer to your emails pertaining to the above matter.

Please proceed to resolved the property damage up to \$5,911.50 (all in).

Best Regards

Alfred Toh  
Assistant Manager  
Claims Department  
China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 TaipingSG

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Tuesday, May 9, 2023 3:54 PM

**To:** Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: [SEEK MANDATE] - SNM22D206963/C02/SLD7337U/TOHHS / RE: Direct Settlement - Accident Involving SLD7337U and SKH9336A (TP : LKK REF - CC6/CTI22009601/Kpa3) on 29/09/2022

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sirs,

Please advise mandate.

Thanks.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Hsiao Tong (LKKAuto)

**Sent:** Monday, April 17, 2023 12:41 PM

**To:** Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

**Subject:** RE: [SEEK MANDATE] - SNM22D206963/C02/SLD7337U/TOHHS / RE: Direct Settlement - Accident Involving SLD7337U and SKH9336A (TP : LKK REF - CC6/CTI22009601/Kpa3) on 29/09/2022

Dear Sirs,

Please advise mandate.

Thanks.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Hsiao Tong (LKKAuto)

**Sent:** Monday, March 13, 2023 11:17 AM

**To:** Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

**Subject:** [SEEK MANDATE] - SNM22D206963/C02/SLD7337U/TOHHS / RE: Direct Settlement - Accident Involving SLD7337U and SKH9336A (TP : LKK REF - CC6/CTI22009601/Kpa3) on 29/09/2022

Your ref: **SNM22D206963/C02/SLD7337U/TOHHS**

LKK ref : CC6/CTI22009601/Kpa3q2

Dear Sirs/Mdm,

**ACCIDENT INVOLVING SLD7337U(CHINA TAIPING) AND SKH9336A(TP) ON 29/09/2022**

We refer to the above matter.

It is a head-to-rear collision. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer **"AUTOMOTIVE REPAIR CENTRE PTE LTD"** at **\$5,911.50(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (with 7% GST)	\$ 11,770.00	\$ 5,189.50 (\$4,850.00 + 7%GST)
2. Loss of RENTAL (7days x \$140.00)	\$ 980.00	\$ 720.00 (6DAYS X \$120.00)
3. LTA/ GIA SEARCH FEE	\$ 2.00	\$ 2.00
<b>Total</b>	<b>\$ 12,752.00</b>	<b><u>\$ 5,911.50</u></b>

Surveyor recommended 4days for repair + 1SUNDAY +1PRS = 6DAYS.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 10/03/2023 is only for mandate purpose.

**Kindly let us have your approval / instruction.**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Sunday, October 9, 2022 1:27 PM

**To:** Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: SNM22D206963/C02/SLD7337U/TOHHS / RE: Direct Settlement - Accident Involving SLD7337U and SKH9336A (TP : LKK REF - CC6/CTI22009601/Kpa3) on 29/09/2022

Dear Alfred,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Alfred Toh [<mailto:alfred.toh@sg.cntaiping.com>]

**Sent:** Friday, October 7, 2022 5:13 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Subject:** RE: SNM22D206963/C02/SLD7337U/TOHHS / RE: Direct Settlement - Accident Involving SLD7337U and SKH9336A (TP : LKK REF - CC6/CTI22009601/pa3) on 29/09/2022

**LKK REF: CC6/CTI22009601/pa3**

**CTI REF: SNM22D206963/C02/SLD7337U/TOHHS**

Dear Sirs

We refer to the above matter.

Attach herewith Insured's SAS report for your attention and necessary action.

**Best Regards**

**Alfred Toh**  
**Assistant Manager**  
**Claims Department**  
**China Taiping Insurance (Singapore) Pte. Ltd.**  
**3 Anson Road #15-00 Springleaf Tower Singapore 079909**  
**Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)**  
**[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)**

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Thursday, 6 October 2022 2:41 pm  
**To:** Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** RE: SNM22D206963/C02/ SLD7337U/TOHHS / RE: Direct Settlement - Accident Involving SLD7337U (OI : CTI - TBA) and SKH9336A (TP : LKK REF - CC6/CTI22009601/pa3) on 29/09/2022

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Alfred,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report our necessary action.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Friday, 30 September 2022 10:39 AM  
**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** O/R: SNM22D206963/C02/ SLD7337U/TOHHS / RE: Direct Settlement - Accident Involving SLD7337U (OI : CTI - TBA) and SKH9336A (TP : LKK REF - CC6/CTI22009601/pa3) on 29/09/2022



Dear all,

Please note that officer in charge for this case is Alfred Toh.

Claim no SNM22D206963/C02/ SLD7337U/TOHHS.

Dear Alfred,

Pls revert LKK.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Thursday, 29 September 2022 2:05 pm

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving SLD7337U (OI : CTI - TBA) and SKH9336A (TP : LKK REF - CC6/CTI22009601/pa3) on 29/09/2022

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/ Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s Automotive Repair Centre Pte Ltd and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- GIA search

Note : no survey done yet.

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

***To check availability of the case handler, you may contact the undersigned.***

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)