

RE: [SEEK MANDATE] - SNM22D206963/C02/SLD7337U/TOHHS / RE: Direct Settlement - Accident Involving SLD7337U and SKH9336A (TP : LKK REF - CC6/CTI22009601/Kpa3) on 29/09/2022

Alfred Toh <alfred.toh@sg.cntaiping.com>

Tue 9/5/2023 8:54 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

LKK ref : CC6/CTI22009601/Kpa3q2

CTI ref: SNM22D206963/C02/SLD7337U/TOHHS

Dear Hsiao Tong

We refer to your emails pertaining to the above matter.

Please proceed to resolved the property damage up to \$5,911.50 (all in).

Best Regards

Alfred Toh

Assistant Manager

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Email: claimsdept@sg.cntaiping.com

alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Tuesday, May 9, 2023 3:54 PM

To: Alfred Toh <alfred.toh@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: [SEEK MANDATE] - SNM22D206963/C02/SLD7337U/TOHHS / RE: Direct Settlement - Accident Involving SLD7337U and SKH9336A (TP : LKK REF - CC6/CTI22009601/Kpa3) on 29/09/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sirs,

Please advise mandate.

Thanks.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Monday, April 17, 2023 12:41 PM

To: Alfred Toh <alfred.toh@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; claimsdept@sg.cntaiping.com

Subject: RE: [SEEK MANDATE] - SNM22D206963/C02/SLD7337U/TOHHS / RE: Direct Settlement - Accident Involving SLD7337U and SKH9336A (TP : LKK REF - CC6/CTI22009601/Kpa3) on 29/09/2022

Dear Sirs,

Please advise mandate.

Thanks.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Monday, March 13, 2023 11:17 AM

To: Alfred Toh <alfred.toh@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; claimsdept@sg.cntaiping.com

Subject: [SEEK MANDATE] - SNM22D206963/C02/SLD7337U/TOHHS / RE: Direct Settlement - Accident Involving SLD7337U and SKH9336A (TP : LKK REF - CC6/CTI22009601/Kpa3) on 29/09/2022

Your ref: **SNM22D206963/C02/SLD7337U/TOHHS**

LKK ref : CC6/CTI22009601/Kpa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING SLD7337U(CHINA TAIPING) AND SKH9336A(TP) ON 29/09/2022

We refer to the above matter.

It is a head-to-rear collision. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer **"AUTOMOTIVE REPAIR CENTRE PTE LTD"** at **\$5,911.50(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (with 7% GST)	\$ 11,770.00	\$ 5,189.50 (\$4,850.00 + 7%GST)
2. Loss of RENTAL (7days x \$140.00)	\$ 980.00	\$ 720.00 (6DAYS X \$120.00)
3. LTA/ GIA SEARCH FEE	\$ 2.00	\$ 2.00
Total	\$ 12,752.00	\$ 5,911.50

Surveyor recommended 4days for repair + 1SUNDAY +1PRS = 6DAYS.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 10/03/2023 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Sunday, October 9, 2022 1:27 PM

To: Alfred Toh <alfred.toh@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D206963/C02/SLD7337U/TOHHS / RE: Direct Settlement - Accident Involving SLD7337U and SKH9336A (TP : LKK REF - CC6/CTI22009601/Kpa3) on 29/09/2022

Dear Alfred,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Alfred Toh [<mailto:alfred.toh@sg.cntaiping.com>]

Sent: Friday, October 7, 2022 5:13 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: RE: SNM22D206963/C02/SLD7337U/TOHHS / RE: Direct Settlement - Accident Involving SLD7337U and SKH9336A (TP : LKK REF - CC6/CTI22009601/pa3) on 29/09/2022

LKK REF: CC6/CTI22009601/pa3

CTI REF: SNM22D206963/C02/SLD7337U/TOHHS

Dear Sirs

We refer to the above matter.

Attach herewith Insured's SAS report for your attention and necessary action.

Best Regards

Alfred Toh

Assistant Manager

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Email: claimsdept@sg.cntaiping.com

alfred.toh@sg.cntaiping.com

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, 6 October 2022 2:41 pm

To: Alfred Toh <alfred.toh@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D206963/C02/SLD7337U/TOHHS / RE: Direct Settlement - Accident Involving SLD7337U (OI : CTI - TBA) and SKH9336A (TP : LKK REF - CC6/CTI22009601/pa3) on 29/09/2022

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Dear Alfred,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Friday, 30 September 2022 10:39 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: O/R: SNM22D206963/C02/ SLD7337U/TOHHS / RE: Direct Settlement - Accident Involving SLD7337U (OI : CTI - TBA) and SKH9336A (TP : LKK REF - CC6/CTI22009601/pa3) on 29/09/2022

Dear all,

Please note that officer in charge for this case is Alfred Toh.

Claim no SNM22D206963/C02/ SLD7337U/TOHHS.

Dear Alfred,

Pls revert LKK.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, 29 September 2022 2:05 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Direct Settlement - Accident Involving SLD7337U (OI : CTI - TBA) and SKH9336A (TP : LKK REF - CC6/CTI22009601/pa3) on 29/09/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/ Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s Automotive Repair Centre Pte Ltd and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- GIA search

Note : no survey done yet.

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)