



Your Ref : SLV1072C
Our Ref : SC22/09/142/4CL-TP (SLV1072C)

5 November 2022

ALLIANZ INSURANCE SINGAPORE PTE LTD
Attn: Motor Claims Department

WITHOUT PREJUDICE
BY E-MAIL ONLY

Dear Sir / Mdm,

ACCIDENT INVOLVING XD9160G & SLV1072C ON 24/09/2022

We are instructed by the owner of XD9160G to claim damages against your insured in connection with a road traffic accident involving our client's motor vehicle no. XD9160G and motor vehicle no. SLV1072C driven by your insured at the material time.

We are instructed that the accident was caused by your insured's negligence and/or management of his motor vehicle. As a result of the accident, our client's motor vehicle was damaged and our clients have been put to loss and expenses, particulars of which are as follows:

1.	Costs of Repair (Incl. GST)	\$	14,659.00	
2.	Loss of Rental/Use	\$	1,400.00	(\$200x7days) Including weekend and PRI
3	LTA SEARCH	\$	7.49	
	Total	\$	<u>16,066.49</u>	

Please note that you should send us an acknowledgement of receipt of this letter of demand by e-mail to claims@scauto.com.sg within seven (7) days of your receipt of this letter and revert with an offer not later than fourteen (14) days of this letter. If we do not hear from you, we will submit the claim via our solicitors.

Thank You.

Yours faithfully,

SC Auto Industries (S) Pte Ltd
51 Senoko Road, Singapore 758133
T 65 6758 2222 F 65 6257 6931

scauto.com.sg
Singapore • Hong Kong • Myanmar
Co. Reg No: 1998001070

Global Standards, Local Support

LETTER OF AUTHORISATION

Ref. No : SC22/09/142/4CL-TP

To: SC Auto Industries (S) Pte Ltd
No. 51 Senoko Road
Singapore 758133

Dear Sir/Madam:

**REPAIR/CLAIM FOR DAMAGES ARISING FROM AN ACCIDENT ON 24-Sep-2022, 08:50:53
AT/ALONG PAYAR LEBAR RD. SINGAPORE
INVOLVING VEHICLE NO(S).**

1. I/We **CHUAN LIM CONSTRUCTION PTE LTD** (NRIC No./Company Registration No. **NRIC**) am/are the owner(s) of Vehicle No. **XD9160G** which was involved in an accident with Vehicle No(s). **SLV1072** on **24-Sep-2022, 08:50:53** at/along **PAYAR LEBAR RD. SINGAPORE**.
2. I/We have appointed the firm of solicitors M/S _____ of _____ to act on my/our behalf to recover damages arising out of the accident from the parties concerned.
3. I/We hereby authorise you to undertake the necessary repairs to bring the Vehicle back to pre accident condition and appoint you as my/our agent to liaise with my/our solicitors with respect to my/our claim for damages.
4. I/We hereby authorise you to claim *Third Party/Own Damaged (OD).
5. I/We have instructed our solicitors to obtain all instructions pertaining to the claim from your goodselves. I/We acknowledge that all instructions given to them by you will therefore be as good as if they were given by me/us.
6. I/We authorise you to appoint surveyors to inspect the Vehicle and to pay the Survey fee on my/our behalf prior to carrying out the repairs.
7. I/We entrust you to carry out the repairs diligently and leave it entirely to your discretion in accepting or rejecting any offer of settlement.
8. I/We have instructed our solicitors to release all monies recovered and received by them in connection with this claim after deducting their fees directly to you and to be made in the name of **SC Auto Industries (S) Pte Ltd**. I/We authorise you to deduct the sum(s) of money recovered for the costs of repair to meet your repair bill. Any sum(s) of money recovered for the loss of use will be returned to me/us after deducting the survey fees, your handling fees, administrative charges and any other expenses incurred on my/our behalf. We understand that all monies due to me/us shall only be released to me/us after we have signed the discharge vouchers. I/We hereby agree to sign the discharge vouchers promptly on notification.
9. I/We understand and appreciate that my/our claim may be unsuccessful or only partially successful. In such an event, I/We shall pay you the repair costs or any shortfall forthwith on receipt of your invoice. I/We shall also reimburse you for all other expenses incurred by you on my/our behalf including your administrative charges.
10. I/We shall on your request furnish you with all relevant documents and information promptly to enable you to process the claim expeditiously. I/We also agree to attend court and/or be a witness if necessary. You shall have the right to discharge yourselves as my/our agent should I/We fail to co-operate with you or furnish you with the relevant documents/information by giving me/us written notice to that effect. In such an event, I/We shall pay the repair costs forthwith on receipt of your invoice and reimburse you all other expenses incurred by you on my/our behalf including your administrative charges.
11. I/We reserve the right to terminate your appointment as our agent at any time before the claim is settled. In such an event, I/We shall pay the repair costs forthwith on receipt of your invoice and reimburse you all other expenses incurred by you on my/our behalf including your administrative charges.
12. I/We acknowledge your right to have a lien over all documents and money held by you until all monies owed by me/us to you (where applicable) has been fully settled.
13. I/We hereby agree to pay you the following handling fee:
(a) 20% of the total amount claimed for loss of use (after deducting the legal and survey fees) where Court attendance is not required; or
(b) 25% of the total amount claimed for loss of use (after deducting the legal and survey fees) where Court attendance is required.
14. I/We hereby request you to carry out the following additional repair jobs not resulting from the said accident:

Additional Repair Jobs : _____

Cost of Repair : S\$ _____

The balance amount due to me for the loss of use shall be used to pay the additional repair job.
I/We hereby agree to pay you the additional costs of repair on receipt of your invoice if the amount successfully claimed for the costs of repair and/or loss of use is insufficient to meet the additional costs of repair.

I have read and understand the terms and conditions of this Letter of Authorisation and it has also been explained to me in Mandarin.

Dated this 31 day of October, 2022

Yours Faithfully,

Authorised signatory of owner

Name & NRIC No. : Chuan Lim Construction Pte Ltd

Signature of Witness

Witness's Name: & NRIC No. : _____

Authorised signatory of SC Auto Industries (S) Pte Ltd

Name & NRIC No. : Raymond Ting

* Delete where inapplicable



SC AUTO INDUSTRIES (S) PTE LTD

51 Senoko Road, Singapore 758133
 T 65 6758 2222 F 65 6257 6931
 E sales@scauto.com.sg
 scauto.com.sg

Co. Reg. No. 199800107D

M/S CHUAN LIM CONSTRUCTION PTE LTD
 20 SENOKO DR
 SINGAPORE 758207
Insured CHUAN LIM CONSTRUCTION PTE LTD
Policy CV1/GA352771/1

Final Bill

GST Reg. No: 19-9800107D
 Date: 4/11/2022
 Our Case Ref. SC22/09/142/4CL-TP
 Accident Date 24/9/2022

Damaged Vehicle No: XD9160G

S/no	Description	QTY	Price	Disc	Amount
<u>Replaced Parts</u>					
1	FRONT DOOR LH	1 PC	\$3,880.60	10.00%	\$3,492.54
2	SIDE STEP PANEL LH	1 PC	\$922.00	10.00%	\$829.80
3	SIDE STEP LOWER LH	1 PC	\$568.50	10.00%	\$511.65
4	SIDE STEP COVER LH	1 PC	\$765.00	10.00%	\$688.50
5	SIDE STEP PANEL CAP LH	1 PC	\$360.20	10.00%	\$324.18
6	FRONT BUMPER LOWER ASSY	1 PC	\$1,880.60	10.00%	\$1,692.54
7	FRONT BUMPER INNER BRACKET LH	1 PC	\$630.00	10.00%	\$567.00
8	FRONT HEADLIGHT HOUSING LH	1 PC	\$1,255.00	10.00%	\$1,129.50
9	FRONT SIDE BUMPER LOWER LH	1 PC	\$1,095.00	10.00%	\$985.50
10	FRONT HEADLIGHT BRACKET LH	1 PC	\$1,150.00	10.00%	\$1,035.00
11	FRONT HEADLIGHT INNER BRACKET LH	1 PC	\$715.00	10.00%	\$643.50
12	FOG LAMP BRACKET LH	1 PC	\$312.60	10.00%	\$281.34
13	FOG LAMP INNER BRACKET LH	1 PC	\$325.00	10.00%	\$292.50
14	FRONT HEADLIGHT SIGNAL LAMP LH	1 PC	\$315.00	10.00%	\$283.50
15	FRONT BUMPER VENT LH	1 PC	\$788.00	10.00%	\$709.20
16	BODY STICKER	1 PC	\$80.00	-	\$80.00
17	SUNDRIES	1 PC	\$50.00	-	\$50.00



SC AUTO INDUSTRIES (S) PTE LTD

51 Senoko Road, Singapore 758133

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E sales@scauto.com.sg

scauto.com.sg

Co. Reg. No. 199800107D

M/S CHUAN LIM CONSTRUCTION PTE LTD

20 SENOKO DR

SINGAPORE 758207

Insured CHUAN LIM CONSTRUCTION PTE LTD

Policy CV1/GA352771/1

Damaged Vehicle No: XD9160G

Final Bill

GST Reg. No: 19-9800107D

Date: 4/11/2022

Our Case Ref. SC22/09/142/4CL-TP

Accident Date 24/9/2022

S/no	Description	QTY	Price	Disc	Amount
<u>Labour Charges</u>					
1	LABOUR TO REMOVE,REINSTALL AND CHECK FRONT BUMPER WIRE HARNESS.	1	\$200.00	-	\$200.00
2	LABOUR TO REMOVE, REPAIR AND REINSTALL FRT BUMPER, FRONT DOOR LH,FRT PANEL INNER LH, FRT BUMPER SUPPORT.	1	\$2,560.00	-	\$2,560.00
3	LABOUR TO REMOVE AND REINSTALL BODY STICKER	1	\$50.00	-	\$50.00
4	LABOUR TO RESPRAY FRONT DOOR LH,FRT BUMPER.	1	\$640.00	-	\$640.00
5	LABOUR TO CARRY OUT DIAGNOSTIC CHECK	1	\$80.00	-	\$80.00
Sub Total					\$ 17,126.25
Lump Sum					\$ 13,700.00
GST (7%)					\$ 959.00
Total Amount					\$ 14,659.00

Authorised Signature

Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 28 Sep 2022 / 11:56:09

Receipt Date/Time : 28 Sep 2022 / 11:55:58

Tax Invoice/Receipt

Receipt No. : ITNET-00000-220928-001418

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SLV1072C				
As at 24 Sep 2022/08:50:00				
Insurance Co: ALLIANZ INSURANCE SINGAPORE PTE. LTD.				
1	Insurance Enquiry - SLV1072C			
	Enquiry Fee	7.00	0.49	7.49
	20220928115349452120			
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	486374XXXXXX5375	eNETS Credit Card		7.45
	Total			7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Hsiao Tong (LKKAUTO)

From: Raymond Ting <raymond.ting@scauto.com.sg>
Sent: Monday, 10 April 2023 3:14 PM
To: Hsiao Tong (LKKAUTO)
Cc: Lee Mei Lin; Admin A
Subject: RE: TP DS claim: RE: ACCIDENT INVOLVING XD9160G AND YOUR INSURED SLV1072C DATED ON 24/9/2022
Attachments: LOA.pdf

Dear Hsiao Tong,

Attach here are the LOA for your next action.

We would like you to arrange payment to our account for the following below:

BANK TRANSFER	DBS BANK LTD
ACCOUNT NAME	SC AUTO INDUSTRIES (S) PTE LTD
SWIFT CODE	DBSSSGSG
ACCT NO	003-904409-7 (SGD)
UEN	199800107DD01

Thank you

Regards:

Raymond Ting

Claim Executive

D +65 6571 9958

E raymond.ting@scauto.com.sg

SC AUTO INDUSTRIES (S) PTE LTD

51 Senoko Road Singapore 758133

T 6758 2222 F 6257 6931

scauto.com.sg

Singapore • Hong Kong • Myanmar



SC AUTO

Global Standards, Local Support

Disclaimer Clause:

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From: Raymond Ting

Sent: Monday, 10 April 2023 2:30 pm

To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Cc: Lee Mei Lin <meilin.lee@scauto.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: TP DS claim: RE: ACCIDENT INVOLVING XD9160G AND YOUR INSURED SLV1072C DATED ON 24/9/2022

Importance: High

CLAIM NOTIFICATION - ACCIDENT INVOLVING SLV1072C(ALLIANZ) / XD9160G/ OTHERS AT/ALONG 193 PAYA LEBAR ROAD ON 24/09/2022

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Thu 27/10/2022 6:57 PM

To: OPS@SEV.COM.SG <OPS@SEV.COM.SG>

SINGAPORE ELECTRIC VEHICLES PTE. LTD

[By Email Only]

Driver: YAR KYAW

Dear Sir/Madam,

You Ref: SLV1072C

Our Ref: CC4/AIS22009589/Kea3

ACCIDENT INVOLVING SLV1072C(ALLIANZ) / XD9160G/ OTHERS AT/ALONG 193 PAYA LEBAR ROAD ON 24/09/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, Allianz Insurance Singapore Pte. Ltd to deal with the third party claim against your policy.

We have received a claim from XD9160G against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy. We also wish to inform you that there is Section II excess of \$1,500.00(Before GST) for third party claim settlements.

As Insurers, they shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to Allianz and acknowledged by Allianz.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to customerservice@allianz.com.sg or deliver it by hand to Allianz Customer Care Centre.

This letter should **not** be regarded as a waiver by Allianz of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third-party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact as at 6742 3197 or chewht@lkkauto.com.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

10/27/22, 6:58 PM

Mail - Hsiao Tong (LKKAuto) - Outlook

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: -

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	28 Sep 2022 18:27	Clm Dtl Modified	Claimant's Name: -> CHUAN LIM CONSTRUCTION PTE LTD. Claimant's ID: -> 199600684W.	[A] HOW MEI KWAN
2	28 Sep 2022 18:27	Clm Veh Model Changed	(205680) VOLVO FMX370 10.8 D 64R DAYCAB (M).	[A] HOW MEI KWAN
3	28 Sep 2022 18:27	Clm Created	Reg No: XD9160G. Acct Date: 2022/09/24. Claim Type: TP. Insurer: Allianz Insurance Singapore Pte. Ltd. (HQ). TP Insurer: Income Insurance Limited (HQ). Workshop: Sc Auto Industries (s) Pte Ltd - Woodlands (HQ)	[A] HOW MEI KWAN
4	28 Sep 2022 18:27	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	28 Sep 2022 18:27	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/10/07	[A] HOW MEI KWAN
6	28 Sep 2022 18:27	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	28 Sep 2022 18:28	Adj Adjuster Assigned	[None] -> MOHD RASUL	[A] HOW MEI KWAN
8	03 Oct 2022 22:51	Adj Adjuster Assigned	MOHD RASUL -> KENNETH KONG	[A] HOW MEI KWAN
9	19 Oct 2022 11:01	Clm Registration Modified	Pol No:->SPMF1000000503.	[I] Faiz Rosli
10	19 Oct 2022 14:25	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/10/07. Mandate Remarks: OI caused the collision by not checking before changing lane. Proceed with DS. TP Section 2 Excess : \$1.5K	[I] Faiz Rosli
11	19 Oct 2022 14:25	Adj Mandate Set	Approved:0.00:OI caused the collision by not checking before changing lane. Proceed with DS. TP Section 2 Excess : \$1.5K	[I] Faiz Rosli
12	18 Nov 2022 12:40	Adj Mandate Request	Cur.Req:15716.45:Liability: 100%. Insured driver filtered to right lane and hit by third party who was driving on the right lane. The impact caused insured vehicle hit onto the vehicle (SCX3889 X) on his left lane. We are of the view that BOLA 28j is	[A] CHEW HSIAO TONG
13	22 Feb 2023 11:51	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2022/10/07. Mandate Remarks: To Offer COR - 10% before moving upwards as proposed	[I] Faiz Rosli
14	22 Feb 2023 11:51	Adj Mandate Set	Approved:15716.45:To Offer COR - 10% before moving upwards as proposed	[I] Faiz Rosli

Date From   Date To   Audit Type 

ACTIVITY

No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2848970	28 Sep 2022 18:27:44	TP Case (Insurer)	Motor	Allianz Insurance Singapore Pte. Ltd. (HQ)	Allianz Insurance Singapore Pte. Ltd. (HQ)	XD9160G		xx.xx

