

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 9 March 2023 10:08 AM
To: 'Raymond Ting'
Cc: Lee Mei Lin; Admin A
Subject: RE: TP DS claim: RE: ACCIDENT INVOLVING XD9160G AND YOUR INSURED SLV1072C DATED ON 24/9/2022

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sirs

Solely for purposes of amicable settlement, we are agreeable to resolve the matter at **S\$15,500.00(all in)** in full and final settlement of all claims your client has or may have against Allianz Insurance Singapore and/or their insured arising out of this incident.

If the above offer is accepted, kindly confirm settlement by providing a copy of the **Letter of Authorization / Warrant to Act** and your **Bank details** for us to process payment.

Please note that your client's receipt of the settlement sum or settlement sums shall constitute a full discharge of liability and waiver of any past, present or future claims your client may have against Allianz Insurance Singapore and/or our insured as a result of the accident on **24 SEPT 2022**.

Please note that the clearance of this cheque / settlement sum or receipt of the successful electronic payment or payments constitutes your client's acceptance of payment and full discharge of liability.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Raymond Ting <raymond.ting@scauto.com.sg>
Sent: Tuesday, March 7, 2023 6:06 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Lee Mei Lin <meilin.lee@scauto.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: TP DS claim: RE: ACCIDENT INVOLVING XD9160G AND YOUR INSURED SLV1072C DATED ON 24/9/2022

Dear Hsiao Tong,

As discuss, kindly close this case at **\$15,500.00 (all in)**.

Please confirm your acceptance.

Thank you

Regards:

Raymond Ting

Claim Executive

D +65 6571 9958

E raymond.ting@scauto.com.sg

SC AUTO INDUSTRIES (S) PTE LTD

51 Senoko Road Singapore 758133

T 6758 2222 F 6257 6931

scauto.com.sg

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Tuesday, 7 March 2023 11:07 am

To: Raymond Ting <raymond.ting@scauto.com.sg>

Cc: Lee Mei Lin <meilin.lee@scauto.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: TP DS claim: RE: ACCIDENT INVOLVING XD9160G AND YOUR INSURED SLV1072C DATED ON 24/9/2022

WITHOUT PREJUDICE

Dear Sirs,

We refer to the above matter.

We propose settlement at a global sum of **\$15,000.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Raymond Ting <raymond.ting@scauto.com.sg>

Sent: Thursday, February 23, 2023 10:08 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Lee Mei Lin <meilin.lee@scauto.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: TP DS claim: RE: ACCIDENT INVOLVING XD9160G AND YOUR INSURED SLV1072C DATED ON 24/9/2022

Dear Hsiao Tong,

We regret to inform that, we unable to accept your global sum settlement at **\$13,800.00(all-in)**.

As you can refer to LOD attached, we would like settlement at **\$15,800.00** .

Please confirm the acceptance.

Due to GST implementation, there are difference amount in the final bill as you can refer to the revise bill and LOD attached.

Thank you

Regards:

Raymond Ting

Claim Executive

D +65 6571 9958

E raymond.ting@scauto.com.sg

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Thursday, 23 February 2023 8:37 am
To: Raymond Ting <raymond.ting@scauto.com.sg>
Cc: Lee Mei Lin <meilin.lee@scauto.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: TP DS claim: RE: ACCIDENT INVOLVING XD9160G AND YOUR INSURED SLV1072C DATED ON 24/9/2022

WITHOUT PREJUDICE

Dear Sirs,

We refer to the above matter.

We propose settlement at a global sum of **\$13,800.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, February 22, 2023 8:56 AM
To: Raymond Ting <raymond.ting@scauto.com.sg>
Cc: Lee Mei Lin <meilin.lee@scauto.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: TP DS claim: RE: ACCIDENT INVOLVING XD9160G AND YOUR INSURED SLV1072C DATED ON 24/9/2022

WITHOUT PREJUDICE

Dear Sirs,

We are pending mandate approval from Allianz.

We will follow up and get back to you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Raymond Ting <raymond.ting@scauto.com.sg>

Sent: Tuesday, February 21, 2023 3:12 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Lee Mei Lin <meilin.lee@scauto.com.sg>

Subject: RE: TP DS claim: RE: ACCIDENT INVOLVING XD9160G AND YOUR INSURED SLV1072C DATED ON 24/9/2022

Importance: High

Dear Hsiao Tong,

Any update for this case?

Thank you

Regards:

Raymond Ting

Claim Executive

D +65 6571 9958

E raymond.ting@scauto.com.sg

SC AUTO INDUSTRIES (S) PTE LTD

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From: Raymond Ting

Sent: Thursday, 5 January 2023 11:39 am

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Kenneth Kong (LKKAuto) <KennethKong@lkkauto.com>; Lee Mei Lin <meilin.lee@scauto.com.sg>

Subject: RE: TP DS claim: RE: ACCIDENT INVOLVING XD9160G AND YOUR INSURED SLV1072C DATED ON 24/9/2022

Importance: High

Dear Hsiao Tong,

Any update?

Thank you

Regards:

Raymond Ting

Claim Executive

D +65 6571 9958

E raymond.ting@scauto.com.sg

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From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Sent: Wednesday, 28 December 2022 12:27 pm

To: Raymond Ting <raymond.ting@scauto.com.sg>

Cc: Kenneth Kong (LKKAUTO) <KennethKong@lkkauto.com>; Lee Mei Lin <meilin.lee@scauto.com.sg>

Subject: RE: TP DS claim: RE: ACCIDENT INVOLVING XD9160G AND YOUR INSURED SLV1072C DATED ON 24/9/2022

WITHOUT PREJUDICE

Dear Sirs,

We are pending mandate approval from Allianz.

We will follow up and get back to you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: Raymond Ting <raymond.ting@scauto.com.sg>

Sent: Wednesday, 21 December 2022 6:49 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Kenneth Kong (LKKAuto) <KennethKong@lkkauto.com>; Lee Mei Lin <meilin.lee@scauto.com.sg>

Subject: RE: TP DS claim: RE: ACCIDENT INVOLVING XD9160G AND YOUR INSURED SLV1072C DATED ON 24/9/2022

Dear Hsiao Tong,

Any update?

Thank you

Regards:

Raymond Ting

Claim Executive

D +65 6571 9958

E raymond.ting@scauto.com.sg

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From: Raymond Ting

Sent: Saturday, 5 November 2022 9:48 am

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Kenneth Kong (LKKAuto) <KennethKong@lkkauto.com>; Lee Mei Lin <meilin.lee@scauto.com.sg>

Subject: RE: TP DS claim: RE: ACCIDENT INVOLVING XD9160G AND YOUR INSURED SLV1072C DATED ON 24/9/2022

Dear Hsiao Tong,

Attach here are the final bill, LOD and LTA search for your reference.

Kindly confirm the acceptance.

Thank you

Regards:

Raymond Ting

Claim Executive

D +65 6571 9958

E raymond.ting@scauto.com.sg

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From: Kenneth Kong (LKKAUTO) <KennethKong@lkkauto.com>

Sent: Friday, 4 November 2022 5:14 pm

To: Raymond Ting <raymond.ting@scauto.com.sg>

Subject: RE: TP DS claim: RE: ACCIDENT INVOLVING XD9160G AND YOUR INSURED SLV1072C DATED ON 24/9/2022

We will advise principle the repair cost of \$13,700.00, 5days, subject to their approval thanks.

From: Raymond Ting <raymond.ting@scauto.com.sg>

Sent: Friday, 4 November 2022 11:47 am

To: Kenneth Kong (LKKAUTO) <KennethKong@lkkauto.com>

Cc: Lee Mei Lin <meilin.lee@scauto.com.sg>

Subject: RE: TP DS claim: RE: ACCIDENT INVOLVING XD9160G AND YOUR INSURED SLV1072C DATED ON 24/9/2022

Importance: High

Dear Kenneth,

Attach here are the final bill and photo after repair for your reference.

Kindly confirm your acceptance.

Thank you

Regards:

Raymond Ting

Claim Executive

D +65 6571 9958

E raymond.ting@scauto.com.sg

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Thursday, 27 October 2022 6:53 pm

To: Raymond Ting <raymond.ting@scauto.com.sg>

Cc: Lee Mei Lin <meilin.lee@scauto.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: Re: TP DS claim: RE: ACCIDENT INVOLVING XD9160G AND YOUR INSURED SLV1072C DATED ON 24/9/2022

WITHOUT PREJUDICE

Dear Sirs,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: -

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Raymond Ting <raymond.ting@scauto.com.sg>

Sent: Thursday, 27 October 2022 10:01 am

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Lee Mei Lin <meilin.lee@scauto.com.sg>

Subject: RE: TP DS claim: RE: ACCIDENT INVOLVING XD9160G AND YOUR INSURED SLV1072C DATED ON 24/9/2022

Without Prejudice

Dear Hsiao Tong,

Any update?

Thank you

Regards:

Raymond Ting

Claim Executive

D +65 6571 9958

E raymond.ting@scauto.com.sg

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From: Raymond Ting

Sent: Wednesday, 19 October 2022 10:23 am

To: 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>

Cc: Lee Mei Lin <meilin.lee@scauto.com.sg>

Subject: RE: TP DS claim: RE: ACCIDENT INVOLVING XD9160G AND YOUR INSURED SLV1072C DATED ON 24/9/2022

Importance: High

Dear Hsiao Tong,

As spoken, kindly refer to the video footage attach.

Please assist the liability clearance.

Thank you

Regards:

Raymond Ting

Claim Executive

D +65 6571 9958

E raymond.ting@scauto.com.sg

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From: Raymond Ting

Sent: Thursday, 13 October 2022 9:47 am

To: Yan (LKK Auto) <admin-d@lkkauto.com>; admin-a@lkkauto.com

Cc: Lee Mei Lin <meilin.lee@scauto.com.sg>

Subject: RE: TP DS claim: RE: ACCIDENT INVOLVING XD9160G AND YOUR INSURED SLV1072C DATED ON 24/9/2022

Importance: High

Dear LKK,

Any update?

Thank you

Regards:

Raymond Ting

Claim Executive

D +65 6571 9958

E raymond.ting@scauto.com.sg

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51 Senoko Road Singapore 758133

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From: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>

Sent: Monday, 3 October 2022 7:57 pm

To: Yan (LKK Auto) <admin-d@lkkauto.com>; admin-a@lkkauto.com

Cc: Lee Mei Lin <meilin.lee@scauto.com.sg>; Raymond Ting <raymond.ting@scauto.com.sg>

Subject: RE: TP DS claim: RE: ACCIDENT INVOLVING XD9160G AND YOUR INSURED SLV1072C DATED ON 24/9/2022

Internal

Dear LKK

Kindly assist

Best regards,

Shanti. R

Claims Service

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C

79 Robinson Road #09-01 | Singapore 068897

Phone: +65 6395 3836 | www.allianz.sg



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P Please consider the environment before printing this e-mail.

From: Raymond Ting <raymond.ting@scauto.com.sg>

Sent: Monday, October 3, 2022 2:09 PM

To: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>; Yan (LKK Auto) <admin-d@lkkauto.com>; admin-a@lkkauto.com

Cc: Lee Mei Lin <meilin.lee@scauto.com.sg>

Subject: [EXT] RE: TP DS claim: RE: ACCIDENT INVOLVING XD9160G AND YOUR INSURED SLV1072C DATED ON 24/9/2022

Internal

Dear Shanti,

Kindly assist liability clearance.

Thank you

Regards:

Raymond Ting

Claim Executive

D +65 6571 9958

E raymond.ting@scauto.com.sg

SC AUTO INDUSTRIES (S) PTE LTD

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From: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>

Sent: Wednesday, 28 September 2022 4:57 pm

To: Raymond Ting <raymond.ting@scauto.com.sg>; Yan (LKK Auto) <admin-d@lkkauto.com>; admin-a@lkkauto.com

Cc: Lee Mei Lin <meilin.lee@scauto.com.sg>

Subject: TP DS claim: RE: ACCIDENT INVOLVING XD9160G AND YOUR INSURED SLV1072C DATED ON 24/9/2022

Internal

Your ref: XD9160G

Our ref: SEVAISCL2022-0023FR-SLV1072C

Dear Sirs,

We hereby appoint our direct settlement partners LKK Auto Consultants Pte Ltd to conduct survey.

Kindly engage with them to arrange for survey.

Please download the documents from this link below (For Survey)

File: SLV1072C OI.pdf, XD9160G(TP).pdf

Link: <https://fileexchange.allianz.de/SecureDownload.aspx?id=4492e5e6-2c2c-4e93-accb-d48853b4f9de-3091d3b567042f75>

Size: ~ 2 MByte, Download available until: 10/3/2022

Passwords will be sent in a separate email.

Thank you.

Best regards,

Shanti. R

Claims Service

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C

79 Robinson Road #09-01 | Singapore 068897

Phone: +65 6395 3836 | www.allianz.sg



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P Please consider the environment before printing this e-mail.

From: Raymond Ting <raymond.ting@scauto.com.sg>
Sent: Wednesday, September 28, 2022 12:59 PM
To: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>
Cc: Lee Mei Lin <meilin.lee@scauto.com.sg>
Subject: [EXT] ACCIDENT INVOLVING XD9160G AND YOUR INSURED SLV1072C DATED ON 24/9/2022

WITHOUT PREJUDICE

Dear Sir/Mdm

We are writing with regards to the above mentioned accident.

Please advise us if your end is keen in direct settlement for this case and whether we have a clearance in liability.

Attach here are the GIA report for your reference.

We will sent you estimate once available.

Thank you

Regards:

Raymond Ting
Claim Executive
D +65 6571 9958
E raymond.ting@scauto.com.sg

SC AUTO INDUSTRIES (S) PTE LTD
51 Senoko Road Singapore 758133
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