

Allianz Insurance Singapore Pte. Ltd

Attn: Motor Claims Dept

Dear Sir/ Madam

ACCIDENT INVOLVING VEHICLE NO SLB8927X & SMQ4424R **ALONG** LORONG 2 TO A PAYOH
TOWARDS PIE **ON** 11/09/22

We understand that you are the insurer of SLB8927X vehicle.

We are instructed by the owner of motor vehicle SLB8927X to write, negotiate and settle the claim on their behalf for the abovementioned accident. We therefore propose to claim from you as follows: -

1.	Cost of Repair	S\$ 1180
2.	Loss of Use/Rental <u>3 DAYS</u>	S\$ 300
3.	LTA Search Fee/GIA Reports	S\$ 34.90
TOTAL		<u>S\$ 1514.90.</u>

Please let us have your reply soonest possible.

Thank you.

Yours faithfully



Signed by "the workshop"
(with chop)

LETTER OF AUTHORISATION

MHL AUTOMOBILE SERVICES
BLOCK 3006 UBI ROAD 1
#01-360 SINGAPORE 408700

Dear Sir,

Accident on 11/09/22

Involving Vehicle Nos SLB8927X.

Along LOR 2 TOA PAMOH TOWARDS PIE

I/We the registered owner /driver of vehicle registration no: SLB8927X
have involved in the above accident.

I/We hereby authorize **M/S MHL AUTOMOBILE SERVICE** to commence repairs of the said vehicle forthwith.

I/We agree to assign the whole proceeds of my/our comprehensive/third party claim to you and our solicitors _____ to act on my/our behalf in respect of the above matter. And if applicable, my/our solicitors shall accept this as my/our irrevocable authority to pay the amount as deemed compensated direct to you after deduction of their costs on a Solicitor and client basis.

I/We undertake to co-operate fully with you and our solicitors to ensure that claim is successful.

I/We also authorize you to sign all discharge vouchers/indemnity forms and all necessary papers in relation with the above claim in my/our absence.

Your kind co-operation in this matter will be much appreciated.

Thank you.

Yours truly.


Owner's Signature
(Company's stamp if applicable)

Name: YEO KOON CHENG

NRIC No: 57030987D

Date: 9 Nov 2022

For **MHL Automobile Services**



AVON LEASING PTE LTD

33 Ubi Avenue 3, #04-26, Vertex Tower B, Singapore 408868
Tel: (65) 6904 4584 Fax: (65) 6659 0617
Company Reg No.: 201728001G

Date: 3-Oct-2022
Invoice #: 0379
For: SJT9664B

OFFICIAL RECEIPT

Bill To:

YEO KOON CHENG

Quantity	Description	PERIOD	Amount
1	LEASING OF ONE UNIT HONDA FIT- SJT9664B CONTRACT AGREEMENT NO. AL-PC-CV-670 RENTAL PERIOD FOR 03/10/2022 - 07/10/2022	current	\$ 500.00

Subtotal	AMOUNT RECEIVED	\$ 500.00
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Make all checks payable to AVON LEASING PTE LTD
. If you have any questions concerning this invoice,
kindly contact Yen Ling at 8869 8866
Thank you for your business!

Balance due	\$ -
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BANK : DBS 003-954154- 6 / DBS PAYNOW : UEN 201728001G

This is computer-generated invoice. No signature required.

Hsiao Tong (LKKAUTO)

From: auto mhl <mhlauto65@gmail.com>
Sent: Monday, 27 March 2023 12:03 PM
To: Hsiao Tong (LKKAUTO)
Subject: Re: LOD-SLB 8927X
Attachments: Letter of Authorization.pdf

Hi Hsiao Tong,

Please refer to client's letter of authorization and our bank details in this email.

Thank you.



Account Details

Account Number :	0239064833 - SGD	Account Name :	MHL AUTOMOBILE SERVICES - 0239064833 - SGD
Product Type :	AUTOSAVE ACCOUNT		

Regards,
Mr. Ng
MHL Automobile Services

On Sat, 25 Mar 2023 at 18:15, Hsiao Tong (LKKAUTO) <chewht@lkkauto.com> wrote:

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Sirs

Solely for purposes of amicable settlement, we are agreeable to resolve the matter at **S\$1,380.00(all in)** in full and final settlement of all claims your client has or may have against Allianz Insurance Singapore and/or their insured arising out of this incident.

If the above offer is accepted, kindly confirm settlement by providing a copy of the Letter of Authorization / Warrant to Act and your Bank details for us to process payment.

Please note that your client's receipt of the settlement sum or settlement sums shall constitute a full discharge of liability and waiver of any past, present or future claims your client may have against Allianz Insurance Singapore and/or our insured as a result of the accident on **11/09/2022**.

Please note that the clearance of this cheque / settlement sum or receipt of the successful electronic payment or payments constitutes your client's acceptance of payment and full discharge of liability.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: -

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: auto mhl <mhlauto65@gmail.com>

Sent: Monday, 6 March 2023 4:47 pm

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Re: LOD-SLB 8927X

Hi Hsiao Tong,

Yes, we confirm.

Thank you.

Regards,

Mr. Ng

MHL Automobile Services

On Fri, 3 Mar 2023 at 17:16, Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

WITHOUT PREJUDICE

Dear Sirs,

We propose settlement at global sum of **\$1,380.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, December 27, 2022 2:40 PM
To: auto mhl <mhlauto65@gmail.com>
Subject: RE: LOD-SLB 8927X

Without Prejudice

Dear Sirs,

We are pending mandate approval from Allianz.

We will follow up and get back to you.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: auto mhl <mhlauto65@gmail.com>
Sent: Tuesday, 27 December 2022 10:38 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Re: LOD

Hi Hsiao Tong,

It's been a month, is there any update?

Thank you.

Regards,

Mr. Ng

Director

MHL Automobile Services

On Mon, 28 Nov 2022 at 14:51, auto mhl <mhlauto65@gmail.com> wrote:

Dear Hsiao Tong,

May I have an update on this case?

Thank you!

Regards,

Mr. Ng

Director

MHL Automobile Services

On Fri, 11 Nov 2022 at 10:15, auto mhl <mhlauto65@gmail.com> wrote:

Dear Hsiao Tong,

Please find the compiled attachment of SLB8927X in this email.

Looking forward to hearing from you soon.

Thank you.

Regards,

Mr. Ng

Director

MHL Automobile Services

On Fri, 21 Oct 2022 at 11:11, Hsiao Tong (LKKAUTO) <chewht@lkkauto.com> wrote:

Dear Sirs,

As spoken, attached is a sample for LOD for your necessary action.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 9 November 2022 9:31 AM
To: HERMANQUAH@GMAIL.COM
Subject: CLAIM NOTIFICATION - ACCIDENT INVOLVING SMQ4424R (ALLIANZ) AND SLB8927X AT/ALONG TOA PAYOH LORONG 2 ENTRANCE TO PIE CHANGI ON 11/09/2022

FAST RENTAL CAR PTE LTD

[By Email Only]

Driver: NG BABY

Dear Sir/Madam,

You Ref: SMQ4424R

Our Ref: CC4/AIS22009586/Spa3

ACCIDENT INVOLVING SMQ4424R (ALLIANZ) AND SLB8927X AT/ALONG TOA PAYOH LORONG 2 ENTRANCE TO PIE CHANGI ON 11/09/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, Allianz Insurance Singapore Pte. Ltd to deal with the third party claim against your policy.

We have received a claim from SLB8927X against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy. We also wish to inform you that there is Section II excess of \$1,500.00(Before GST) for third party claim settlements.

As Insurers, they shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to Allianz and acknowledged by Allianz.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to customerservice@allianz.com.sg or deliver it by hand to Allianz Customer Care Centre.

This letter should **not** be regarded as a waiver by Allianz of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third-party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact as at 6742 3197 or chewht@lkkauto.com.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	29 Sep 2022 11:41	Clim Dtl Modified	Claimant's Name: -> YEO KOON CHENG.	[A] NA MENG YAN
2	29 Sep 2022 11:41	Clim Veh Model Changed	(201998) TOYOTA COROLLA 1.6 (A).	[A] NA MENG YAN
3	29 Sep 2022 11:41	Clim Created	Reg No: SLB8927X. Acct Date: 2022/09/11. Claim Type: TP. Insurer: Allianz Insurance Singapore Pte. Ltd. (HQ). Workshop: MHL AUTOMOBILE SERVICES (HQ)	[A] NA MENG YAN
4	29 Sep 2022 11:41	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] NA MENG YAN
5	29 Sep 2022 11:41	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/10/10	[A] NA MENG YAN
6	29 Sep 2022 11:41	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] NA MENG YAN
7	29 Sep 2022 11:41	Assignment 1st Accessed		[A] NA MENG YAN
8	10 Oct 2022 18:17	Adj Adjuster Assigned	[None] -> S Mohamed Irfan Bin Mohamed Iqubal	[A] HOW MEI KWAN
9	10 Oct 2022 18:21	Clim Dtl Modified	Insured Name: -> Fast Rental Car Pte. Ltd.. Insured ID: -> 201617492M. Claimant's ID: -> S7030987D.	[A] HOW MEI KWAN
10	10 Oct 2022 18:21	Clim Veh Model Changed	(201998) -> (204463) TOYOTA COROLLA ALTIS 1.6 CLASSIC CVT (A).	[A] HOW MEI KWAN
11	03 Nov 2022 17:45	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/10/10. Mandate Remarks: HTR, Proceed with DS. Section 2 Excess \$1.5K	[I] Faiz Rosli
12	03 Nov 2022 17:45	Adj Mandate Set	Approved:0.00:HTR, Proceed with DS. Section 2 Excess \$1.5K	[I] Faiz Rosli
13	30 Nov 2022 09:47	Adj Mandate Request	Cur.Req:1487.45:Liability: 100%. Insured rear-ended third party. We seek your mandate at \$1,487.45(ALL-IN). Kindly let us have your approval/instruction.	[A] CHEW HSIAO TONG
14	24 Feb 2023 07:35	Adj Mandate Set	Approved:1487.45.	[I] Faiz Rosli

Date From  Date To  Audit Type None 

ACTIVITY

[11/10/2022 16:08] HOW MEI KWAN:
OINR. To send out first letter.

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2849160	29 Sep 2022 11:41:03	TP Case (Insurer)	Motor	Allianz Insurance Singapore Pte. Ltd. (HQ)	Allianz Insurance Singapore Pte. Ltd. (HQ)	SLB8927X		xx.xx

