

Shiau Chan (LKKAuto)

**From:** Shiau Chan (LKKAuto)  
**Sent:** Wednesday, 25 January 2023 2:43 PM  
**To:** 'Jie Si Neo'; SUR  
**Subject:** RE: PRS FOR SKN9447G ; EQI Ref: DM22HO01558  
**Attachments:** SKN9447G IA.pdf

Dear Jie Si,

Enclosed herewith preliminary advice of SKN 9447G.

Best Regards,

**Shiau Chan (Ms)** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Admin-D (LKKAuto) <admin-d@lkkauto.com>  
**Sent:** Wednesday, 28 September 2022 2:54 PM  
**To:** 'Jie Si Neo' <jiesi.neo@eqinsurance.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>  
**Subject:** RE: PRS FOR SKN9447G ; EQI Ref: DM22HO01558

Dear Jie Si,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,  
**Yan** | Admin  
**LKK Auto Consultants Pte Ltd**  
Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Jie Si Neo <[jiesi.neo@eqinsurance.com.sg](mailto:jiesi.neo@eqinsurance.com.sg)>  
**Sent:** Wednesday, 28 September 2022 2:43 PM  
**To:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Subject:** PRS FOR SKN9447G ; EQI Ref: DM22HO01558

Dear Sirs,

Please assist this PRS on Without Prejudice basis.

Attached the relevant documents.

Please acknowledge receipt.

Thank you.

“With effect from 1<sup>st</sup> January 2022, please send all PRS / LOD to [motorclaims@eqinsurance.com.sg](mailto:motorclaims@eqinsurance.com.sg)”

Announcement

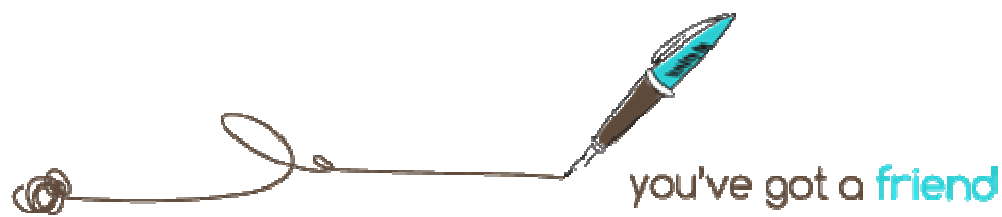
In line with the Safe Re-opening measures, our operation remains “Business As Usual” – except most of us are on a Work-From-Home arrangement -reachable by phone or email or an arranged video call meeting.  
Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted on a prior agreed appointment basis.

Regards,

**Neo Jie Si**  
Senior Executive | Claims



**EQ Insurance Company Limited**  
5 Maxwell Road #17-00 Tower Block MND Complex Singapore  
069110  
did 65 6496 9885 | fax 65 62243903 | [www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



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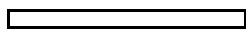
**From:** Jess Francis Carlos <[jess.carlos@eurokars.com.sg](mailto:jess.carlos@eurokars.com.sg)>  
**Sent:** Wednesday, 28 September 2022 1:33 PM  
**To:** Jie Si Neo <[jiesi.neo@eqinsurance.com.sg](mailto:jiesi.neo@eqinsurance.com.sg)>  
**Subject:** RE: EQ ref - YP3718M / Our ref - SKN9447G M3 / 9-9-2022 / TP Claim - EQ / Survey + - PRS request ; EQI Ref: DM22HO01558

Hi,

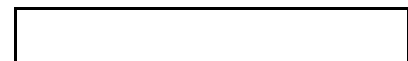
We will choose LKK Auto Consultants for this case.

Kindly assist to administer the assignment to the name above.

Regards.



**Jess Francis Carlos**  
Insurance Claims Executive | Eurokars Services Pte Ltd



5 Ubi Close, Singapore 408605  
Tel. +65 6395 8833 | HP +65 8128 9802 | [jess.carlos@eurokars.com.sg](mailto:jess.carlos@eurokars.com.sg)

[EurokarsGroup.com](https://www.eurokarsgroup.com) | [EurokarsGroupSGLinkedin](https://www.eurokarsgroup.com.sg/linkedin)

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**From:** Jie Si Neo <[jiesi.neo@eqinsurance.com.sg](mailto:jiesi.neo@eqinsurance.com.sg)>  
**Sent:** 28 September 2022 1:06 PM  
**To:** Jess Francis Carlos <[jess.carlos@eurokars.com.sg](mailto:jess.carlos@eurokars.com.sg)>  
**Cc:** Jie Si Neo <[jiesi.neo@eqinsurance.com.sg](mailto:jiesi.neo@eqinsurance.com.sg)>  
**Subject:** FW: EQ ref - YP3718M / Our ref - SKN9447G M3 / 9-9-2022 / TP Claim - EQ / Survey + - PRS request ; EQI Ref: DM22HO01558

**WITHOUT PREJUDICE**

Dear Jess,

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) <b>AJAX Inspection Services Pte Ltd</b>  Tel: 6255 0808  Fax: 6849 9155	2) <b>LBS Automotive Appraisal Pte Ltd</b>  L.B.S. Auto Consultants Pte Ltd  Tel: 6281 6690 / 62832866  Fax: 6281 8748  Contact Person: Amy/ Grace
3) <b>RT Appraisal Pte Ltd</b>  Tel: 67486076  Fax: 67480361  Contact Person: Elson/Elgene	4) <b>Priority Services</b>  Tel: 62934822  Fax: 62963283  Contact Person: Sharon
5) <b>Formteam Adjusters Pte Ltd</b>  Tel: 65091788  Fax: 65096221	6) <b>LKK Auto Consultants Pte Ltd</b>  Tel: 6256-3561  Fax: 6741-4108

7) Appraisals Associates Pte Ltd  Tel : 67472822  Fax: 67470070	8) Infiniti Appraisal Service  Tel : 96684818/90099001  Fax: 64587432
9) Automobile Inspection Services Pte Ltd  Tel: 6286 0155  Contact Person: Sophia	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Thank you.

“With effect from 1<sup>st</sup> January 2022, please send all PRS / LOD to [motorclaims@eqinsurance.com.sg](mailto:motorclaims@eqinsurance.com.sg)”

Announcement

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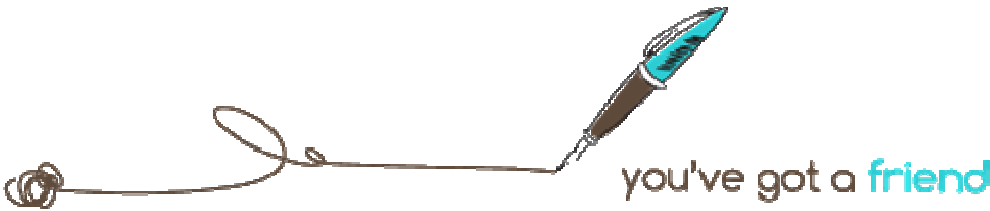
Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted on a prior agreed appointment basis.

Regards,

Neo Jie Si  
Senior Executive | Claims



EQ Insurance Company Limited  
5 Maxwell Road #17-00 Tower Block MND Complex Singapore  
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**From:** Jess Francis Carlos <[jess.carlos@eurokars.com.sg](mailto:jess.carlos@eurokars.com.sg)>  
**Sent:** Wednesday, 28 September, 2022 11:49 AM  
**To:** EQI PRS <[EQIPRS@eqinsurance.com.sg](mailto:EQIPRS@eqinsurance.com.sg)>  
**Cc:** Lee Pey Shy <[peyshy.lee@eqinsurance.com.sg](mailto:peyshy.lee@eqinsurance.com.sg)>  
**Subject:** RE: EQ ref - YP3718M / Our ref - SKN9447G M3 / 9-9-2022 / TP Claim - EQ / Survey +

To whom it may concern,

We would like to follow-up the request below.

Regards.

**Jess Francis Carlos**  
Insurance Claims Executive | Eurokars Services Pte Ltd



5 Ubi Close, Singapore 408605  
Tel. +65 6395 8833 | HP +65 8128 9802 | [jess.carlos@eurokars.com.sg](mailto:jess.carlos@eurokars.com.sg)

[EurokarsGroup.com](http://EurokarsGroup.com) | [EurokarsGroupSGLinkedin](https://www.linkedin.com/company/eurokarsgroup)

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**From:** Jess Francis Carlos  
**Sent:** 23 September 2022 2:36 PM  
**To:** EQI PRS <[EQIPRS@eqinsurance.com.sg](mailto:EQIPRS@eqinsurance.com.sg)>  
**Cc:** Lee Pey Shy <[peyshy.lee@eqinsurance.com.sg](mailto:peyshy.lee@eqinsurance.com.sg)>  
**Subject:** EQ ref - YP3718M / Our ref - SKN9447G M3 / 9-9-2022 / TP Claim - EQ / Survey +

To whom it may concern,

Kindly arrange the TP Claim Survey to our client’s vehicle.

Survey Type (New Survey / Resurvey)	SURVEY
Vehicle to be surveyed :	SKN9447G M3
EQ INS Insured Vehicle :	YP3718M
Date of Accident :	Friday, 9 September 2022
Date of Survey :	TBA
Name of Workshop :	Trans Eurokars Pte Ltd
Address of Survey Location :	5 UBI CLOSE
Name of Contact Person :	Jess Carlos
Contact Number :	8128 9802
Any Undercarriage involved : (please indicate Yes / No)	NO

Regards.

**Jess Francis Carlos**  
Insurance Claims Executive | Eurokars Services Pte Ltd

5 Ubi Close, Singapore 408605  
Tel. +65 6395 8833 | HP +65 8128 9802 | [jess.carlos@eurokars.com.sg](mailto:jess.carlos@eurokars.com.sg)

[EurokarsGroup.com](https://www.eurokarsgroup.com) | [EurokarsGroupSGLinkedin](#)

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**From:** [scan@eurokars.com.sg](mailto:scan@eurokars.com.sg) <[scan@eurokars.com.sg](mailto:scan@eurokars.com.sg)>  
**Sent:** 23 September 2022 2:30 PM  
**To:** Jess Francis Carlos <[jess.carlos@eurokars.com.sg](mailto:jess.carlos@eurokars.com.sg)>  
**Subject:** Attached Image