



**BAN HOCK HIN**  
Co., Pte Ltd

Rev 10

Co.Reg.No: 197000288K

MOTORCYCLE ACCESSORIES | SERVICE CENTRE  
MODIFICATION | SPRAY PAINTING AND BODY WORK | METAL  
WORKS | LEASING & RENTALS | FLEET SALES | INSURANCE SALES

10 APR 2023

Your Ref : SLS676H  
Our Ref : TP/12008/FC3311X/SLS676H

BY EMAIL

AIG Pacific Insurance Pte Ltd  
Chartis Building  
78 Shenton Way  
#07-16  
Singapore 79120

**ATTN: Motor Claims Dept**

Dear Sir/Madam,

**Accident Involving FC3311X & SLS676H on 19/09/2022**

We refer to the above-mentioned matter.

As instructed by our client, we proceed to quantify our claim as itemized below:

1. Cost of Repair (Inc 8% GST)	\$4,428.00
2. Loss of Use (4days x \$20)	\$ 80.00
3. GIA Search Fee	\$ 2.00
<b>TOTAL</b>	<b><u>\$4,510.00</u></b>

We attached our Tax Invoice and GIA Search Invoice for your perusal.

Please acknowledge receipt.

If you require any further clarification, please do not hesitate to contact Mr Raymond at 6281 6520 ext. 220

Thank you.

**BAN HOCK HIN CO PTE LTD**

.....  
Raymond Tan  
Manager/Insurance Dept

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## AUTHORISATION TO ACT

I, Mohammad Ridhuan bin Mohammad Azhar (the third party claimant) of BK 430A #12-372  
Yishun Ave 11 Singapore 761430 (address), owner of FC3311X (vehicle no.)  
hereby authorize Ban Hock Hin Co. Pte Ltd ("the workshop") to act for me  
with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle  
no. FC3311X that was damaged pursuant to the accident which occurred on 19/09/2022  
(date) along 411 Sembawang Road (location) involving vehicle no/s  
SLS 676H ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit  
and the workshop is further authorized to receive payment further to settlement of my claim with  
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without  
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other  
vehicle/s is concerned.

Dated this 27<sup>th</sup> (day) of September (month) 2022 (year)

K:

Signed by "the third party claimant"  
(with chop if applicable)

Shou



Signed by "the workshop"  
(with chop)

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, BAN HOCK HIN CO.PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$4,387.00 (Repair Cost), S\$80.00 (Loss of Use/Rental), S\$2.00 (Disbursement) for vehicle no. FC 3311X that was damaged pursuant to the accident which occurred on 19/09/2022 (date) 411 SEMBAWANG ROAD (location) involving vehicle no/s SLS 676H. This is pursuant to the inspection conducted on 28/09/2022 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner MOHAMMAD RIDHUAN BIN MOHAMMAD AKHBAR (the third party claimant") of vehicle no. FC 3311X make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to FC 3311X (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 08th (day) of June (month) 2023 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)





**BAN HOCK HIN**  
Co., Pte Ltd

Co.Reg.No: 197000288K

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## TAX INVOICE

GST Reg No. : M2-0010542-7

Customer :

AIG ASIA PACIFIC INSURANCE PTE LTD  
CHARTIS BUILDING  
78 SHENTON WAY  
#07-16  
SINGAPORE 079120  
MOTOR CLAIMS DEPT

Invoice No. : **DLCR40113451-I12008**

Invoice Date : 10/04/2023

Payment Due Date : 10/05/2023

CLAIM NO. : 12008  
POLICY NO. : 5103867826-03  
VEHICLE NO. : FC3311X  
MAKE/MODEL : YAM / SUPER TENERE

S/N	Description	Amount
1	LUMPSUM REPAIR	\$4,100.00
	SUB TOTAL	\$4,100.00
	GST @ 8 %	\$328.00
	<b>GRAND TOTAL (SGD)</b>	<b>\$4,428.00</b>

Validity: 30 days

For & on Behalf of

**BAN HOCK HIN CO PTE LTD**



UEN: 197000288K

For Bank Transfer:

Name of bank account (Beneficiary): BAN HOCK HIN CO. PTE LTD

Name of Bank: DBS BANK LTD

Bank Account Number: 025 008 566 3 (Current Account)

Bank Code: 7171 Branch Code: 025 Swift Code: DBSSSGSG

Branch: TOWNER ROAD BRANCH

Address: BLK 101 TOWNER ROAD #01-238 SINGAPORE 322101

Printed by : RAYMOND

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## INSURER ENQUIRY

Find  
insurer

Vehicle reg. no.

SLS676H

Date of Accident

19/09/2022 

Reset

## % RESULT &amp; RECEIPT

## TP Insurer Enquiry

Insurance ..... **AIG Asia Pacific Insurance Pte....**Period of Insurance ..... **05/09/2022 - 04/09/2023**Requested By ..... **Gan Lay Peng (Ban Hock Hin C...**Requested Date ..... **22/09/2022 10:58**

## Payment details

Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2**

## General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Wednesday, 16 November 2022 12:43 PM  
**To:** Han Bin Chew  
**Subject:** RE: ACCIDENT INVOLVING SLS676H(AIG) AND FC3311X AT/ALONG 411 SEMBAWANG ROAD ON 19/09/2022

Dear Mr Chew,

Thank you for your email.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Han Bin Chew <mileschew@gmail.com>  
**Sent:** Thursday, 3 November 2022 8:30 AM  
**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Subject:** RE: ACCIDENT INVOLVING SLS676H(AIG) AND FC3311X AT/ALONG 411 SEMBAWANG ROAD ON 19/09/2022

Dear Ms Chew Hsiao Tong,

Please see the following response based on your request.

1. a copy of video footage. – As spoken, due to length of period, the footage has been automatically overridden in the dashcam. Therefore, I will not be able to provide this.
2. Copy of driver's NRIC and driving licence for verification purpose. - Attached
3. Damaged photos of the your vehicle(SLS676H). – Attached

Additionally, I would like to confirm that Raquel Lee Su Hui, NRIC S9405044H, is authorized by myself, Chew Han Bin, to drive my vehicle, SLS676H.

Thank you and feel free to let me know if you require further clarifications.

Cheers,  
Chew Han Bin

Sent from [Mail](#) for Windows

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**From:** [Hsiao Tong \(LKKAuto\)](#)  
**Sent:** Wednesday, 2 November 2022 3:31 pm  
**To:** [mileschew@gmail.com](mailto:mileschew@gmail.com)  
**Cc:** [Admin A](#)  
**Subject:** ACCIDENT INVOLVING SLS676H(AIG) AND FC3311X AT/ALONG 411 SEMBAWANG ROAD ON 19/09/2022

**Chew Han Bin (Zhou Hanbin)**  
Driver: Raquel Lee Su Hui

[By Email Only]

Dear Sir/Madam,

**You Ref: SLS676H**  
**Our Ref: CC6/AIG22009572/Uea3**  
**ACCIDENT INVOLVING SLS676H(AIG) AND FC3311X AT/ALONG 411 SEMBAWANG ROAD ON 19/09/2022**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received third party claim from FC3311X against your insurance policy.

As spoken earlier, we would like to request for the following: -

4. a copy of video footage.
5. Copy of driver's NRIC and driving licence for verification purpose.
6. Damaged photos of the your vehicle(SLS676H).

Appreciate an early reply.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	28 Sep 2022 15:57	<b>Clim Dtl Modified</b>	Claimant's Name: -> MOHAMMAD RIDHUAN BIN MOHAMMAD AKHBAR. Claimant's ID: -> S 9346811B.	[A] HOW MEI KWAN
2	28 Sep 2022 15:57	<b>Clim Veh Model Changed</b>	(205142) YAMAHA SUPER TENERE 1.2.	[A] HOW MEI KWAN
3	28 Sep 2022 15:57	<b>Clim Created</b>	Reg No: FC3311X. Acct Date: 2022/09/19. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: Income Insurance Limited (HQ). Workshop: Ban Hock Hin Co. Pte Ltd (HQ)	[A] HOW MEI KWAN
4	28 Sep 2022 15:57	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	28 Sep 2022 15:57	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2022/10/07	[A] HOW MEI KWAN
6	28 Sep 2022 15:57	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	28 Sep 2022 15:57	<b>Clim Ins Co Changed</b>	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	28 Sep 2022 15:57	<b>Label Added</b>	(20224):Field Survey.	[A] Merimen Administrator
9	28 Sep 2022 15:58	<b>Label Added</b>	(19):Fastlane.	[A] HOW MEI KWAN
10	28 Sep 2022 15:58	<b>Adj Adjuster Assigned</b>	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
11	28 Apr 2023 13:05	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
12	28 Apr 2023 13:05	<b>Clim Dtl Modified</b>	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
13	28 Apr 2023 13:05	<b>Clim Dtl Modified</b>	JPJ Reg. Date: -> 2014/07/23.	[A] JOANNE LEE KHANG MIN
14	28 Apr 2023 13:05	<b>Clim Details Notified</b>		[A] JOANNE LEE KHANG MIN
15	28 Apr 2023 16:09	<b>Adj Mandate Request</b>	Cur.Req:4510.00:Liability: 100%(OID REVERSED AND HIT TP PARKED MOTORBIKE) *Quantum: \$ (all-in). Pls refer to adjuster report for details. *For your approval please	[A] CHEW HSIAO TONG
16	05 Jun 2023 10:52	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2022/10/07. Mandate Remarks: Subj to all docs/billings verified in order & OI managed on PD claim, SAB. 7% GST is applicable since DOA in Sept' 2022. Pls request for a copy of TP LOA.	[I] Tan, Bennie-WZ
17	05 Jun 2023 10:52	<b>Adj Mandate Set</b>	Approved:4469.00:Subj to all docs/billings verified in order & OI managed on PD claim, SAB. 7% GST is applicable since DOA in Sept' 2022. Pls request for a copy of TP LOA.	[I] Tan, Bennie-WZ

Date From    Date To    Audit Type  

### ACTIVITY

[16/11/2022 10:04] CHEW HSIAO TONG:  
031122 REC'D OI EMAIL WITH ALL THE RELEVANT DOCS.  
[16/11/2022 10:04] CHEW HSIAO TONG:  
021122 SPOKEN TO OID MS Raquel LEE. CONFIRM ACCIDENT. SHE IS OI'S COLLEAGUE AND AUTHORISE TO DRIVER CAR.  
[16/11/2022 10:03] CHEW HSIAO TONG:  
021122 CALLED 97955459. OI MR CHEW ANSWER CALL. HE CONFIRMED ACCIDENT. DRIVER IS HIS colleague AND AUTHORISED TO DRIVER THE CAR. INFORMED TP CLAIM. AND WILL EMAIL HIM TO GET 1. Extended copy of video footage 2. Copy of insured driver's NRIC and driving licence for verification purpose 3. Damaged photos of the insured vehicle. HE WILL REPLY THE EMAIL  
[02/11/2022 15:13] CHEW HSIAO TONG:  
Called OI at 91161492. Not pick up

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2849053	29 Sep 2022 10:01:18	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	FC3311X	SLS676H	11.00
2955529	28 Apr 2023 13:05:39	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	FC3311X	SLS676H	11.00