

Hsiao Tong (LKKAuto)

From: Jouis <jouis@jinauto.com.sg>
Sent: Wednesday, 26 October 2022 3:22 PM
To: Hsiao Tong (LKKAuto)
Subject: RE: Accident involving SDJ6888R (Honda Civic) and SME3638Z (Aig) on 27/09/2022
*** LKK REF: CCG/AIG22009535/pa3
Attachments: SDJ6888INVOICE.pdf

Without Prejudice

Dear Hsiao Tong

We submit our claim as follow:

Repair cost S\$1712.00
Loss of use S\$ 300.00 (3days)
Total S\$2012.00 @ 50% = \$1006.00

Please reply

Thank you & Best Regards,
Jouis Seow
Jin Auto Services Pte Ltd
Blk 14 #01-412 Delta Lane 10
Singapore 539195.

LETTER OF AUTHORITY

To: Jin Auto Services Pte Ltd
Block 14 Defu Lane 10
#01-410/412
Singapore 539195

Dear Sir

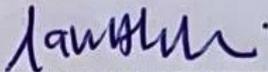
ACCIDENT INVOLVING SDJ 6888R & SME 3633Z ON 27/9/2022

I/Tan Ah Mui, the owner of vehicle no. SDJ 6888R hereby instruct and authorise you to commence repairs to the said vehicle.

You may proceed to apply to the relevant authorities for all necessary reports/documents to enable you to process my claim. Thereafter, you may negotiate with the third party and or his insurers for a settlement. If a settlement cannot be reached, I/we, will commence legal proceedings against third party to recover my/our damages and the entire amount claimed shall belong and make payable to Jin Auto Services Pte Ltd absolutely.

I/We further authorize you to give an absolute discharge on my/our behalf and to sign discharge voucher(s), any other documents necessary or incidentals to the conduct and disposal of my/our above claims.

Yours faithfully



Name: TAN AH MUI

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, **JIN AUTO SERVICES PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$856.00** (Repair Cost), **S\$90.00** (Loss of Use/Rental), **S\$ -** (Disbursement) for vehicle no. **SDJ 6888R** that was damaged pursuant to the accident which occurred on **27/09/2022** (date) along **MARINE PARADE TOWN COUNCIL (SERANGOON OFFICE) CARPARK** (location) involving vehicle no/s **SME 3633Z**. This is pursuant to the inspection conducted on **17/10/2022** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **TAN AH MUI** (the third party claimant”) of vehicle no. **SDJ 6888R** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SDJ 6888R** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 14 (day) of MARCH (month) 2023 (year)



CKC

Signed by appointed surveyor



Jouis

Signed by “the workshop” (with chop)

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 3 October 2022 2:32 PM
To: 'JEREMY.GOH@ERS.SG'
Subject: Claim Notification - ACCIDENT INVOLVING SME3633Z(AIG) AND SDJ6888R AT/ALONG SERANGOON CENTRAL OSCP ON 27/09/2022

GOH TZE-LIANG, JEREMY (WU ZHILIANG)

[By Email Only]

Dear Sir/Madam,

You Ref: SME3633Z

Our Ref: CC6/AIG22009535/pa3

ACCIDENT INVOLVING SME3633Z(AIG) AND SDJ6888R AT/ALONG SERANGOON CENTRAL OSCP ON 27/09/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SDJ6888R against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	28 Sep 2022 09:23	Clm Dtl Modified	Claimant's Name: -> TAN AH MUI. Claimant's ID: -> SXXXX918D.	[A] HOW MEI KWAN
2	28 Sep 2022 09:23	Clm Veh Model Changed	(205675) HONDA CIVIC 1.6 VTI CVT (A).	[A] HOW MEI KWAN
3	28 Sep 2022 09:23	Clm Created	Reg No: SDJ6888R. Acct Date: 2022/09/27. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: China Taiping Insurance (Singapore) Pte. Ltd. (HQ). Workshop: Jin Auto Services Pte Ltd (Defu)	[A] HOW MEI KWAN
4	28 Sep 2022 09:23	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	28 Sep 2022 09:23	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/10/07	[A] HOW MEI KWAN
6	28 Sep 2022 09:23	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	28 Sep 2022 09:23	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	28 Sep 2022 09:23	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	28 Sep 2022 09:23	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	28 Sep 2022 09:23	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
11	03 Oct 2022 12:52	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
12	07 Nov 2022 17:16	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
13	07 Nov 2022 17:16	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
14	07 Nov 2022 17:16	Clm Dtl Modified	JPJ Reg. Date: -> 2018/05/14.	[A] JOANNE LEE KHANG MIN
15	07 Nov 2022 17:17	Clm Details Notified		[A] JOANNE LEE KHANG MIN
16	16 Dec 2022 12:15	Adj Mandate Request	Cur.Req:946.00:Liability: 50% (3RD PARTY SWERVED RIGHT WHILE OID OVERTOOK 3RD PARTY) *Quantum: \$946.00 (all-in). Pls refer to adjuster report for details. *For your approval please.	[A] CHEW HSIAO TONG
17	09 Jan 2023 16:57	Video Downloaded	Downloaded Video - Accident	[I] Ler, Bernard-JQ
18	09 Jan 2023 16:59	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/10/07. Mandate Remarks: Subject to all docs in place.	[I] Ler, Bernard-JQ
19	09 Jan 2023 16:59	Adj Mandate Set	Approved:946.00:Subject to all docs in place.	[I] Ler, Bernard-JQ

Date From Date To Audit Type

ACTIVITY
No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2848475	28 Sep 2022 09:30:01	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SDJ6888R	SME3633Z	11.00
2849128	29 Sep 2022 11:06:27	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SDJ6888R	Chan, Yoke Shi	xx.xx
2865683	07 Nov 2022 17:17:00	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants	LKK Auto Consultants	SDJ6888R	SME3633Z	11.00

				Pte Ltd	Pte Ltd (HQ)			
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