

Rajeswari

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Tuesday, 27 September 2022 3:29 PM
To: Janice Kee; 'SUR'; assignments
Cc: Anthony Cheong; Claims Dept of CTI
Subject: RE: SNM22D206820/C02/ YJ5355U/LEWLC & YOUR REF: GBL 9475 S TO CONDUCT PRS D.O.A 23/09/2022

WITHOUT PREJUDICE

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please proceed to survey the vehicle.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Janice Kee <janice.kee@ksteoptr.com>
Sent: Tuesday, 27 September 2022 3:19 pm
To: Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Anthony Cheong <cheonganthony@yahoo.com.sg>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Re: SNM22D206820/C02/ YJ5355U/LEWLC & YOUR REF: GBL 9475 S TO CONDUCT PRS D.O.A 23/09/2022

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Dear Sir

Our client has agreed to the usage of Kenneth Kong (LKK) as the Single Joint Expert to conduct the Pre-Repair Survey.

Kindly proceed to engage Kenneth Kong (LKK) to perform the said Pre-Repair Survey in accordance with the NIMA Protocol.

Thank you.

- **Please be informed that with effect from 5 August 2022, our new office address is 111 North Bridge Road #23-01 Peninsula Plaza Singapore 179098.**

Regards,

Janice Kee

c/o Teo Keng Siang LLC

111 North Bridge Road,

#23-01 Peninsula Plaza,

Singapore 179098

Tel: 6333 4222 Fax: 6333 5676

From: Jenny Lew <jenny.lew@sg.cntaiping.com>

Sent: 27 September 2022 14:22

To: Janice Kee <janice.kee@ksteoptr.com>

Cc: Anthony Cheong <cheonganthony@yahoo.com.sg>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D206820/C02/ YJ5355U/LEWLC & YOUR REF: GBL 9475 S TO CONDUCT PRS D.O.A 23/09/2022

Without Prejudice

Our reference: SNM22D206820/C02/YJ5355U/lewlc

Your reference: GBL9475S

Dear Sirs / Madam,

ACCIDENT INVOLVING YJ5355U & GBL9475S on 23/09/2022

We refer to your email of 27/09/2022.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)

4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Jenny Lew 6389 6172 and email us at claimsdept@sg.cntaiping.com

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Regards,

Jenny Lew
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Tuesday, 27 September 2022 2:15 pm
To: Janice Kee <janice.kee@ksteoptr.com>; Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Anthony Cheong <cheonganthony@yahoo.com.sg>
Subject: SNM22D206820/C02/ YJ5355U/LEWLC & YOUR REF: GBL 9475 S TO CONDUCT PRS D.O.A 23/09/2022

WITHOUT PREJUDICE
via EMAIL ONLY

Dear Jenny,

Please refer to the above matter.

Kindly **conduct PRS GBL 9475 S** soonest possible.

Please contact our claims department Jenny Lew **6389 6172** the officer in charge.

Kindly quote our claim reference number when replying.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Janice Kee <janice.kee@ksteoptr.com>

Sent: Tuesday, 27 September 2022 7:57 am

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Angie Foo <angie.foo@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Cc: Anthony Cheong <cheonganthony@yahoo.com.sg>

Subject: Re: Pre Repair Survey for GBL 9475 S (Your Ref: YJ 5355 U Our Ref: TKSF/M492-ACC-46553.22/sf)

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir,

We refer to our earlier email send on 7:53am.

We apologised on the typo error in our previous attachment.

We attach herewith our amended Pre-repair survey letter for your attention.

Kindly let us have the surveyor list for our attention.

Thank you.

- ***Please be informed that with effect from 5 August 2022, our new office address is 111 North Bridge Road #23-01 Peninsula Plaza Singapore 179098.***

Regards,

Janice Kee

c/o Teo Keng Siang LLC

111 North Bridge Road,
#23-01 Peninsula Plaza,
Singapore 179098
Tel: 6333 4222 Fax: 6333 5676

From: Janice Kee <janice.kee@ksteoptr.com>
Sent: 27 September 2022 07:53
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; angie.foo@sg.cntaiping.com <angie.foo@sg.cntaiping.com>;
boonsen.chong@sg.cntaiping.com <boonsen.chong@sg.cntaiping.com>
Cc: Anthony Cheong <cheonganthony@yahoo.com.sg>
Subject: Pre Repair Survey for GBL 9475 S (Your Ref: YJ 5355 U Our Ref: TKSF/M492-ACC-46553.22/sf)

Dear Sir,

We attach herewith our Pre-repair survey letter for your attention.

Kindly let us have the surveyor list for our attention.

Thank you.

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