

利 民 达 摩 多
JEMENTAH MOTOR WORKS
Blk 14 #01-406 Defu Lane 10 Singapore 539195
噴漆, 打嗎呷, 意外保險賠償, 出租汽車和貨車
Spray Painting, Panel Bending & Accident Insurance Claims
Rental of Passenger & Commercial vehicle

Date: 6 Oct 2022

Our Ref: SMC9669S

Your Ref:

To: Allianz Insurance Singapore Pte. Ltd
12 Marina View
#14-01 Asia Square Tower 2
Singapore 018961

Dear Sirs,

ACCIDENT INVOLVING SMC9669S AND SNE818R

We are the representative for Yeo Chiew Luan whose vehicle registration number SMC9669S was damaged in the above accident.

We are instructed to claim for damages against your insured in connection with the above captioned road traffic accident driven by your insured.

We are instructed that the accident was caused by your insured's negligence and/or management of motor vehicle registration SNE818R. As a result of the accident, our client's vehicle was damaged and our client had been put to loss and expense, particulars of which are as follows: -

Cost of Repairs: \$10,021.24

Loss of Use 5 days @ \$120/day: \$600

Search Receipts: \$7.45

Administrative Fees: \$550

Total: \$11,178.69

Enclosed are the supporting documents for your perusal: -

GIA Report
LTA Search Invoice
Repair Bill

Kindly let us have your payment of \$11,178.69 in our workshop's name within the next 14 days.

Please do not hesitate to contact Mr Lee Zhen Yang or email leezhenyang@jmentah.com should you have any queries on your matter. We thank you for your kind attention and appreciate your quick remittance.

Yours faithfully

A handwritten signature in black ink, appearing to read 'Lee Zhen Yang' with a stylized flourish at the end.

Lee Zhen Yang
Account Manager

Encl.

LETTER OF AUTHORITY

We/I, Yeo Chiew Luan ("the third party claimant") of UEN/NRIC No. S69255476, owner of vehicle Reg.No SMC 9669S hereby authorize M/s Jementah Motor Works ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use and/or survey fee ("claim") for my vehicle no. SMC 9669S that was damaged pursuant to the accident which occurred on 23/9/22 along Downtown East involving vehicle no/s SNE 818R ("the accident").

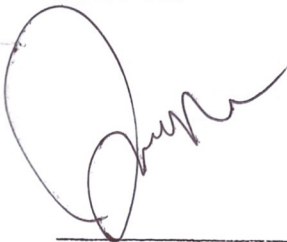
I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this

24 of Sep

20 22



Signed by the third party claimant



利民达摩多

Jementah Motor Works

Blk 14 Defu Lane 10, #01-406 Singapore 539195

H/P: 9299 6636

喷漆, 打嗎甲, 意外保险赔偿, 出租汽车和货车

Spray Painting, Panel Beating, Accident Insurance Claims,

Rental of Passenger & Commercial Vehicle


Reg No: 506010200M

M/s. Allianz Insurance Singapore Pte. Ltd 109

Vehicle No SMC9669S 06-Oct-22

Description	Qty	Amount
Repair Cost		10021.24
Total		\$ 10,021.24

收货人Customer's Sign & Chop



Issued By:



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 26 Sep 2022 / 11:26:50

Receipt Date/Time : 26 Sep 2022 / 11:26:43

Tax Invoice/Receipt

Receipt No. : ITNET-00000-220926-001248

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
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Result of Insurance Enquiry - SNE818R

As at 23 Sep 2022/10:26:00

Insurance Co: ALLIANZ INSURANCE SINGAPORE PTE. LTD.

1 Insurance Enquiry - SNE818R

Enquiry Fee	7.00	0.49	7.49
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20220926112534628022

Sub-Total	7.00	0.49	7.49
Total Before Rounding	7.00	0.49	7.49
Rounding Difference			0.04
Total Amount Payable			7.45

Paid By			
411911XXXXX6699	eNETS Credit Card		7.45
Total			7.45
Cash Change			0.00
Tendered Amount			7.45
Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 3 November 2022 3:53 PM
To: ericleets@gmail.com
Subject: CLAIM NOTIFICATION - ACCIDENT INVOLVING SNE818R(ALLIANZ) AND SMC9669S AT/ALONG 1 PASIR RIS CENTRAL ST 3 LEVEL 3 CARPARK ON 23/09/2022

Lee Teck Soon Eric

[By Email Only]

Dear Sir/Madam,

You Ref: SNE818R

Our Ref: CC4/AIS22009509/Uea3

ACCIDENT INVOLVING SNE818R(ALLIANZ) AND SMC9669S AT/ALONG 1 PASIR RIS CENTRAL ST 3 LEVEL 3 CARPARK ON 23/09/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, Allianz Insurance Singapore Pte. Ltd to deal with the third party claim against your policy.

We have received a claim from SMC9669S against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

As Insurers, they shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to Allianz and acknowledged by Allianz.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to customerservice@allianz.com.sg or deliver it by hand to Allianz Customer Care Centre.

This letter should **not** be regarded as a waiver by Allianz of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third-party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact as at 6742 3197 or chewht@lkkauto.com.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Hsiao Tong (LKKAUTO)

From: Zhen Yang Lee <leezhenyang@jmentah.com>
Sent: Wednesday, 21 December 2022 2:35 PM
To: Hsiao Tong (LKKAUTO)
Subject: Re: LOD SMC9669S
Attachments: LOA SMC9669S.pdf

Hi Hsiao Tong,

Please find the LOA attached. The bank details are as follows

Paynow

Company Name: Jementah Motor Works
UEN: 50610200M

Thank you,

Best,
Zhen Yang

On Wed, 21 Dec 2022 at 13:52, Hsiao Tong (LKKAUTO) <chewht@lkkauto.com> wrote:

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Sirs

Solely for purposes of amicable settlement, we are agreeable to resolve the matter at **SS\$10,300.00(all in)** in full and final settlement of all claims your client has or may have against Allianz Insurance Singapore and/or their insured arising out of this incident.

If the above offer is accepted, kindly confirm settlement by providing a copy of the **Letter of Authorization / Warrant to Act** and your **Bank details** for us to process payment.

Please note that your client's receipt of the settlement sum or settlement sums shall constitute a full discharge of liability and waiver of any past, present or future claims your client may have against Allianz Insurance Singapore and/or our insured as a result of the accident on **23 SEPT 2022**.

Please note that the clearance of this cheque / settlement sum or receipt of the successful electronic payment or payments constitutes your client's acceptance of payment and full discharge of liability.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: Zhen Yang Lee <leezhenyang@jmentah.com>
Sent: Wednesday, 14 December 2022 1:40 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Re: LOD SMC9669S

Hi Hsiao Tong,

Please send the DV over.

Thank you,

Best,

Zhen Yang

On Sun, 11 Dec 2022 at 13:17, Zhen Yang Lee <leezhenyang@jmentah.com> wrote:

Hi Hsiao Tong,

We will accept the offer. Please send DV over.

Thank you,

Best,

Zhen Yang

On Sun, 11 Dec 2022 at 1:15 PM, Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Without Prejudice

Dear Sirs,

We are prepared to revise our offer at a global sum of \$10,300.00(all-in).

Please confirm acceptance.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: -

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Zhen Yang Lee <leezhenyang@jmentah.com>

Sent: Monday, 5 December 2022 1:06 pm

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Re: LOD SMC9669S

Without Prejudice

Hi Hsiao Tong,

We are counter proposing \$10,628.69 (all in). Please find the breakdown below:

COR - \$10,021.24

Loss of Use 5 days at \$120/day: \$600 (4 days of repair and 1 day of pre-repair survey).

Search Receipt: \$7.45

Total: \$10,628.69

The loss of use portion for vehicles above 1.6cc is set out by state court is between \$100- \$120. We will not be accepting anything lesser.

APPE

BENCHMARK RATES FOR COS

The benchmark rates in this Appendix shall apply to all motor vehicle made in writs filed in the Magistrate Court on or after 1st April 2016 and to writs filed in the High Court and transferred to the District Court.

TYPE	BENCHMARK	
	RENTAL (Per day)	L (1
	\$	
<u>PRIVATE CARS</u>		
Up to 1,600cc <u>and</u> 97kW (130bhp) [Category A of COE]	100-120	
Above 1,600cc <u>or</u> 97kW (130bhp) [Category B of COE]	120-180	
Luxury Cars	220 or more	

Source: <https://epd.statecourts.gov.sg/downloads/Appendix-F.pdf>

Thank you.

Best,
Zhen Yang

On Mon, 5 Dec 2022 at 12:30, Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Without Prejudice

Dear Sirs,

We propose settlement at a global sum of **\$10,250.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: Zhen Yang Lee <leezhenyang@jmentah.com>
Sent: Thursday, 6 October 2022 2:03 PM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Subject: LOD SMC9669S

Dear Sir/Mdm,

Attached is the LOD and enclosures for your perusal.

Please let us have your settlement terms a.s.a.p.

Thank you

--

Best Regards,

Zhen Yang
Account Manager - Jementah Motor Works
Mobile: +6592355704

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	27 Sep 2022 15:23	Clm Dtl Modified	Insured Name: -> Lee Teck Soon Eric. Insured ID: -> S8015169A. Claimant's Name: -> YEO CH IEW LUAN. Claimant's ID: -> S6925547G.	[A] HOW MEI KWAN
2	27 Sep 2022 15:23	Clm Veh Model Changed	(206917) MERCEDES-BENZ C180 1.5 SEDAN AVG (R17 LED) (A).	[A] HOW MEI KWAN
3	27 Sep 2022 15:23	Clm Created	Reg No: SMC9669S. Acct Date: 2022/09/23. Claim Type: TP. Insurer: Allianz Insurance Singapore Pte. Ltd. (HQ). TP Insurer: China Taiping Insurance (Singapore) Pte. Ltd. (HQ). Workshop: Je mentah Motor Works (HQ)	[A] HOW MEI KWAN
4	27 Sep 2022 15:23	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	27 Sep 2022 15:23	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/10/06	[A] HOW MEI KWAN
6	27 Sep 2022 15:23	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	27 Sep 2022 15:24	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
8	03 Nov 2022 15:37	Video Downloaded	Downloaded TP VIDEO	[A] CHEW HSIAO TONG
9	03 Nov 2022 15:56	Adj Mandate Request	Cur.Reg:10328.69:Liability: 100%. Insured collided onto third party parked vehicle. Liability is not in driver's favour. Please advise if we may proceed DS. If so, we seek your mandate at \$10,328.69(all-in). TP-Mandate IA had been uploaded in Mer	[A] CHEW HSIAO TONG
10	03 Nov 2022 16:56	Clm Registration Modified	Acct Time:10:00:00->08:00:00. Pol No:->SP2002159546-01.	[I] Chan Kian Chuan
11	03 Nov 2022 16:58	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/10/06	[I] Chan Kian Chuan
12	03 Nov 2022 16:58	Adj Mandate Set	Approved:10328.69.	[I] Chan Kian Chuan

Date From   
 Date To   
 Audit Type None  Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2848210	27 Sep 2022 15:23:34	TP Case (Insurer)	Motor	Allianz Insurance Singapore Pte. Ltd. (HQ)	Allianz Insurance Singapore Pte. Ltd. (HQ)	SMC9669S	LEE TECK SOON ERIC	xx.xx
2864308	03 Nov 2022 15:19:00	Video Upload	Motor	Allianz Insurance Singapore Pte. Ltd. (HQ)	Allianz Insurance Singapore Pte. Ltd. (HQ)	SMC9669S	CHEW HSIAO TONG	xx.xx