

## Yan (LKK Auto)

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**From:** Jie Si Neo <jiesi.neo@eqinsurance.com.sg>  
**Sent:** Wednesday, 28 September 2022 4:49 PM  
**To:** 'Yan (LKK Auto)'; 'SUR'; 'assignments'  
**Subject:** RE: PRS FPR SDT6180X ; EQI REF: DM22HO01654 - CANCEL SURVEY ASSIGNMENT

Dear Yan,

We understand from the workshop that they would like to change surveyor and have also informed your side.

Therefore, please assist to cancel this survey assignment.

Thank you.

**“With effect from 1<sup>st</sup> January 2022, please send all PRS / LOD to [motorclaims@eqinsurance.com.sg](mailto:motorclaims@eqinsurance.com.sg)”**

### **Announcement**

In line with the Safe Re-opening measures, our operation remains “Business As Usual” – except most of us are on a Work-From-Home arrangement -reachable by phone or email or an arranged video call meeting.

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted on a prior agreed appointment basis.

Regards,

**Neo Jie Si**

Senior Executive | Claims



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