

Our Ref: CT0922/SHC2233X/CK(st)
Date: 15.12.2022



CHINA TAIPING INSURANCE CO (S)PTE L
3 ANSON ROAD #16-00
Singapore 079909

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Attn : Motor Claims Department

Without Prejudice

Mainline +65 6383 6280
Facsimile +65 6280 9755

Dear Sir/Madam

www.cdge.com.sg

Company Registration No: 199506048W

ACCIDENT ON 22.09.2022 INVOLVING SHC2233X & GBK3808K ALONG ORCHARD RD

Workshops

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of vehicle No SHC2233X, which was involved in the captioned accident with your insured vehicle No GBK3808K.

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

Taxi Owner's Claim :

1. Cost of Repairs		S\$	3,263.50
2. Loss of Rental	6 days x S\$ 125.40	S\$	752.40
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

Hirer's Claim :

1. Loss of Income	6 days x S\$ 80.00	S\$	480.00
2. Others		S\$	0.00

[E&OE] **Total Claims** S\$ **4,497.90**

A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
<input checked="" type="checkbox"/> LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[] Survey Report / Bill	[] Witness Statement / Accident Scene Photo(s)
[] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Catherine Koh

CDGE Claims Department

DID: 62148733

FAX: -

Email: catherinekoh@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of



LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING TOYOTA PRIUS SHC2233X , GBK3808K ON 22-Sep-22 21:10
ALONG ORCHARD RD

I / We **LOW YUN KEONG** (Hirer) NRIC No.: **SXXXX100E**

and/or **ONG TONG PON** (Relief) NRIC No.: **SXXXX143A**

Taxi Number **SHC2233X**


hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **23-Sep-2022**

Name of Hirer **LOW YUN KEONG**
Hirer NRIC **SXXXX100E**

Signature :



Address **612 YISHUN ST 61 #08-183**
760612

Contact No. **82985544**

Name of Relief **ONG TONG PON**
Relief NRIC **SXXXX143A**

Signature :



Address **660 YISHUN AVENUE 4 12-323**
760660

Contact No. **90618753**

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNW00072202200 Claim No : SNM22D206886/C02/GBK3808K/TANCHC

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : **S\$4,142.50**
SINGAPORE DOLLAR FOUR THOUSAND ONE HUNDRED FORTY TWO AND
CENTS FIFTY ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHC2233X

Insured Vehicle No. : GBK3808K

Date of Loss : 22/09/2022

Place of Accident : ORCHARD ROAD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : JUN ZE PTE LTD

Driver Name : YANG HONGJIE TAMMIE

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	3,263.50
(3) Loss of Use /Rental/Earning	S\$	877.00
(4) GIA/Police Reports/ Investigation Results /Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees/Towing	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL	S\$	4,142.50
	=====	

Claimant Name : Comfort Transportation Pte Ltd

NRIC No : 1XXXXX821R

Signature : 

Date : 6.7.2023

**CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969**

**Please forward your payment to
COMFORTDELGRO ENGINEERING PTE LTD**

**"The contents of this document apply to
vehicle damages only. All personal injuries
and damages arising therefrom are excluded
from the ambit and application of this document"**

GST REG. NO. M2-8921817-3

TAX INVOICE

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE 079909

CONTACT NO: 62222366

VEHICLE NO
SHC2233X

NO/DATE
92850073 09.12.2022

MAKE
TOYOTA

JOB NO.
305530994

MODEL
PRIUS HYBRID(G4)

ODOMETER READING

DATE OF REG
03.10.2017

CHASSIS CODE
JTDKB3FU403565154

JOB TYPE

Description : 3P 22.09.2022

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt		3,050.00
Add GST @ 7.000 %		213.50
Total Invoice amount		3,263.50

Issued by : CHEWBEELENG 09.12.2022 15:59:10
Repair Type : CLSO/57/57
Payment Type/Term : /Credit 30 days

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Our Ref: CT22090388

Date: 03 October 2022



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 22/09/2022 @ 21:10 hrs
ALONG ORCHARD RD
INVOLVING GBK3808K

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC2233X** (the "Taxi"). The Taxi was hired to **LOW YUN KEONG IC NO SXXXX100E** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.40** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

DATE	NAME OF DRIVER	MILEAGE READING	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)		DATE	NAME
				FROM	TO		
21/9/22	ong	655148	240	17.30	01.16		
22/9/22	b		199	9.00	16.30		
22/9/22	ong	655484	137	17.50	23.03		
23/9							
23/9	Accident		In	12.15	—		
28/9	Repair	LY	Out	—	10.45		

INSURER ENQUIRY


Find

insurer

Vehicle reg. no.

GBK3808K

Date of Accident

22/09/2022 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **China Taiping Insurance (Sing...**

Period of Insurance **18/06/2022 - 17/06/2023**

Requested By **Por Moy Juan (COMFORTDELG...**

Requested Date **23/09/2022 13:42**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

SUC 2233X

EzLyna (LKKAUTO)

From: EzLyna (LKKAUTO)
Sent: Monday, 19 December 2022 5:35 pm
To: yanghongjie7788@gmail.com
Cc: Admin A
Subject: ACCIDENT INVOLVING GBK3808K (CHINA TAIPING) AND SHC2233X AT/ALONG ORCHARD ROAD ON 22/09/2022

Our Ref: CC3/CTI22009493/Gea3

Insured Name : JUN ZE PTE LTD
Insured Driver : Yang Hongjie Tammie

Dear Sir/Madam,

ACCIDENT INVOLVING GBK3808K (CHINA TAIPING) AND SHC2233X AT/ALONG ORCHARD ROAD ON 22/09/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from **SHC2233X** against your motor insurance policy.

Both parties involved have given conflict of version. Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

If you have evidence/information to proof that we should not settle the third-party claim, kindly let us have them in writing within the next 10 days i.e. by 28th December 2022, after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

**Kindly forward video footage of the accident (if any) and Traffic Police Investigation Result (if you have received).*

Thank you.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

EzLyna (LKKAUTO)

From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Sent: Tuesday, 4 July 2023 3:11 pm
To: EzLyna (LKKAUTO)
Cc: Admin A
Subject: RE: LOI / {SEEK MANDATE} / SNM22D206886/C02/GBK3808K/TANCHC / RE: Direct Settlement - Accident Involving GBK3808K (OI : CTI - TBA) and SHC2233X (TP : LKK REF - CC3/CTI22009493/Gea3) on 22/09/2022

Hi Ezlyna,

Please proceed to counter propose as follow:

COR \$3,263.50
LOR \$627.00 (\$125.40 x 5days) – Refer to meter record book
LOI \$250.00 (\$50 x 5days)
Search fee \$2.00
Total: \$4,142.50

Please settle with breakdown basic.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

From: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>
Sent: Tuesday, July 4, 2023 1:59 PM
To: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: LOI / {SEEK MANDATE} / SNM22D206886/C02/GBK3808K/TANCHC / RE: Direct Settlement - Accident Involving GBK3808K (OI : CTI - TBA) and SHC2233X (TP : LKK REF - CC3/CTI22009493/Gea3) on 22/09/2022

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Dear Jacqueline,

We refer to your approval below. We have offered TP as per your approved mandate and informed TP WS that LOI settled in PI claim. However, we have TP WS's reply as follows:-

"Ms Ezlyna Eng

M/s LKK Auto Consultants Pte Ltd

Your email dated 6 April 2023 refers.

We only represent taxi owners and hirer on property damage claims. We are in no position to check/question driver's Loss of Income claim settled/paid under personal injury.

It has been the condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver. The OIC's settlement of taxi driver's personal injury claim should also not in any way prejudice taxi hirer's claim under property damage.

Please arrange for the OIC to review and let us have revised offer to wrap up the case amicably at this stage. Thank you.

Best Regards

Aileen Tan"

Kindly advise your instruction on TP WS's request. Thank you.

*I am working from home till 07.07.2023. If you wish to contact me, pls whatsapp call at 80287880 or email.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Sent: Tuesday, January 31, 2023 2:37 PM

To: Ezlyna (LKKAuto) <ezlyna@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: {SEEK MANDATE} / SNM22D206886/C02/GBK3808K/TANCHC / RE: Direct Settlement - Accident Involving GBK3808K (OI : CTI - TBA) and SHC2233X (TP : LKK REF - CC3/CTI22009493/Gea3) on 22/09/2022

Hi Ezlyna,

Please proceed to counter propose as follow:

COR \$3,263.50

LOR \$627.00 (\$125.40 x 5days) – Refer to meter record book

LOI under BI claim

Search fee \$2.00

Total: \$ 3,892.50

Please settle with breakdown basic.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

From: EzLyna (LKKAuto) <ezlyna@lkkauto.com>

Sent: Tuesday, 31 January 2023 2:20 pm

To: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE:{SEEK MANDATE} / SNM22D206886/C02/GBK3808K/TANCHC / RE: Direct Settlement - Accident Involving GBK3808K (OI : CTI - TBA) and SHC2233X (TP : LKK REF - CC3/CTI22009493/Gea3) on 22/09/2022

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Your ref: SNM22D206886/C02/GBK3808K/TANCHC

LKK ref : CC3/CTI22009493/Gea3

Dear Jacqueline,

ACCIDENT INVOLVING GBK3808K (CHINA TAIPING) AND SHC2233X (TP) ON 22/09/2022

We refer to the above matter.

It is an accident under BOLA 15, OI encroached into TP lane & caused collision. Supported by enclosed video footage. We are of the view that liability is on our driver's.

We seek your approval to offer repairer "ComfortDelgro Engineering Pte Ltd" at \$4,317.90 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 5,669.37	\$ 3,263.50 (inclusive of GST)
2. Loss of Rental (6 days x \$125.40)	\$ 752.40	\$ 752.40 (6 days x \$125.40)
3. Loss of Income (6 days x \$80)	\$ 480.00	\$ 300.00 (6 days x \$50)
4. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 6,903.77	\$ 4,317.90

Surveyor recommended 4 days for repair. (1 assessment + 1 Sunday)

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 10/01/2023 is only for mandate purpose.

Kindly let us have your approval / instruction.

Thank you.

*I am working from home from 30th~17th February 2023. If you wish to contact me, pls whatsapp call at 80287880 or email.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, 27 September 2022 4:26 pm

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: O/R: SNM22D206886/C02/GBK3808K/TANCHC / RE: Direct Settlement - Accident Involving GBK3808K (OI : CTI - TBA) and SHC2233X (TP : LKK REF - CC3/CTI22009493/Gea3) on 22/09/2022

Dear all,

Please note that officer in charge for this case is Jacqueline Tan.

Claim no SNM22D206886/C02/GBK3808K/TANCHC.

Dear Jacqueline,

Pls revert LKK.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, 27 September 2022 12:12 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving GBK3808K (OI : CTI - TBA) and SHC2233X (TP : LKK REF - CC3/CTI22009493/Gea3) on 22/09/2022

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Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHC 2233X at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)