

EzLyna (LKKAUTO)

From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Sent: Tuesday, 4 July 2023 3:11 pm
To: EzLyna (LKKAUTO)
Cc: Admin A
Subject: RE: LOI / {SEEK MANDATE} / SNM22D206886/C02/GBK3808K/TANCHC / RE: Direct Settlement - Accident Involving GBK3808K (OI : CTI - TBA) and SHC2233X (TP : LKK REF - CC3/CTI22009493/Gea3) on 22/09/2022

Hi Ezlyna,

Please proceed to counter propose as follow:

COR \$3,263.50
LOR \$627.00 (\$125.40 x 5days) – Refer to meter record book
LOI \$250.00 (\$50 x 5days)
Search fee \$2.00
Total: \$4,142.50

Please settle with breakdown basic.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

From: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>
Sent: Tuesday, July 4, 2023 1:59 PM
To: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: LOI / {SEEK MANDATE} / SNM22D206886/C02/GBK3808K/TANCHC / RE: Direct Settlement - Accident Involving GBK3808K (OI : CTI - TBA) and SHC2233X (TP : LKK REF - CC3/CTI22009493/Gea3) on 22/09/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Jacqueline,

We refer to your approval below. We have offered TP as per your approved mandate and informed TP WS that LOI settled in PI claim. However, we have TP WS's reply as follows:-

"Ms Ezlyna Eng

M/s LKK Auto Consultants Pte Ltd

Your email dated 6 April 2023 refers.

We only represent taxi owners and hirer on property damage claims. We are in no position to check/question driver's Loss of Income claim settled/paid under personal injury.

It has been the condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver. The OIC's settlement of taxi driver's personal injury claim should also not in any way prejudice taxi hirer's claim under property damage.

Please arrange for the OIC to review and let us have revised offer to wrap up the case amicably at this stage. Thank you.

Best Regards

Aileen Tan"

Kindly advise your instruction on TP WS's request. Thank you.

*I am working from home till 07.07.2023. If you wish to contact me, pls whatsapp call at 80287880 or email.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Sent: Tuesday, January 31, 2023 2:37 PM

To: Ezlyna (LKKAuto) <ezlyna@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: {SEEK MANDATE} / SNM22D206886/C02/GBK3808K/TANCHC / RE: Direct Settlement - Accident Involving GBK3808K (OI : CTI - TBA) and SHC2233X (TP : LKK REF - CC3/CTI22009493/Gea3) on 22/09/2022

Hi Ezlyna,

Please proceed to counter propose as follow:

COR \$3,263.50

LOR \$627.00 (\$125.40 x 5days) – Refer to meter record book

LOI under BI claim

Search fee \$2.00

Total: \$ 3,892.50

Please settle with breakdown basic.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

From: EzLyna (LKKAuto) <ezlyna@lkkauto.com>

Sent: Tuesday, 31 January 2023 2:20 pm

To: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE:{SEEK MANDATE} / SNM22D206886/C02/GBK3808K/TANCHC / RE: Direct Settlement - Accident Involving GBK3808K (OI : CTI - TBA) and SHC2233X (TP : LKK REF - CC3/CTI22009493/Gea3) on 22/09/2022

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Your ref: SNM22D206886/C02/GBK3808K/TANCHC

LKK ref : CC3/CTI22009493/Gea3

Dear Jacqueline,

ACCIDENT INVOLVING GBK3808K (CHINA TAIPING) AND SHC2233X (TP) ON 22/09/2022

We refer to the above matter.

It is an accident under BOLA 15, OI encroached into TP lane & caused collision. Supported by enclosed video footage. We are of the view that liability is on our driver's.

We seek your approval to offer repairer "ComfortDelgro Engineering Pte Ltd" at \$4,317.90 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 5,669.37	\$ 3,263.50 (inclusive of GST)
2. Loss of Rental (6 days x \$125.40)	\$ 752.40	\$ 752.40 (6 days x \$125.40)
3. Loss of Income (6 days x \$80)	\$ 480.00	\$ 300.00 (6 days x \$50)
4. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 6,903.77	\$ 4,317.90

Surveyor recommended 4 days for repair. (1 assessment + 1 Sunday)

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 10/01/2023 is only for mandate purpose.

Kindly let us have your approval / instruction.

Thank you.

*I am working from home from 30th~17th February 2023. If you wish to contact me, pls whatsapp call at 80287880 or email.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, 27 September 2022 4:26 pm

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: O/R: SNM22D206886/C02/GBK3808K/TANCHC / RE: Direct Settlement - Accident Involving GBK3808K (OI : CTI - TBA) and SHC2233X (TP : LKK REF - CC3/CTI22009493/Gea3) on 22/09/2022

Dear all,

Please note that officer in charge for this case is Jacqueline Tan.

Claim no SNM22D206886/C02/GBK3808K/TANCHC.

Dear Jacqueline,

Pls revert LKK.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, 27 September 2022 12:12 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving GBK3808K (OI : CTI - TBA) and SHC2233X (TP : LKK REF - CC3/CTI22009493/Gea3) on 22/09/2022

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Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHC 2233X at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)