

Rajeswari

From: Lynn Khong <lynn.khong@sg.cntaiping.com>
Sent: Tuesday, 27 September 2022 10:23 AM
To: Ms Goh; 'SUR'; 'assignments'
Cc: irene tan; tan ling ling; emma wong; sales; claims
Subject: SNM22D206853/C02/ GBC3138C/KHONGLH & YOUR REF: SJG8948H TO CONDUCT PRS D.O.A 23/09/2022 | NON SJE - ASSIGN LKK

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Ms. Goh,

We refer to your email of even date.

We regret that we are objecting to your proposed list of surveyors.

We will be appointing **M/s LKK AUTO CONSULTANTS PTE LTD** to conduct the pre-repair survey (PRS) on your client's vehicle.

We seek your cooperation to arrange the vehicle readily for dismantling with repair estimates during the pre-repair survey.

We reserve our rights for re-inspection.

If there be any injury claims by your client, please combine it in one Letter of Demand in light of one cause of action, save as to costs and expenses.

Hi LKK,

Please assist to arrange NON SJE PRI.

Vehicle is already at the workshop, 8 Kaki Bukit Ave 4, #02-54/55 Premier@KB S415878

Thank you

Regards,

Lynn Khong
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6156 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Ms Goh <msgoh@iaconsultingsg.com>
Sent: Tuesday, 27 September 2022 9:58 am
To: Lynn Khong <lynn.khong@sg.cntaiping.com>
Cc: irene tan <motor@iaconsultingsg.com>; tan ling ling <candy@iaconsultingsg.com>; emma wong <emma@iaconsultingsg.com>; sales <sales@garage13.com.sg>; claims <claims@garage13.com.sg>
Subject: Re: SNM22D206853/C02/ GBC3138C/KHONGLH & YOUR REF: SJG8948H TO CONDUCT PRS D.O.A 23/09/2022 | PRS SUR LIST

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Dear Sir,

We refer to the above matter.

We regret to inform you that our client will not appoint any of the surveyors from your list provided in your email dated **.12.2021.**

However, we are pleased to provide below a list of ten surveyors for your consideration.

Gilbert Leow	Impact Analysis Consultant
Andy Ho	Impact Analysis Consultant
Shandy Loh	Impact Analysis Consultant
Michael Yap	Mccoys Pte Ltd
Seth Yeh	Delta-V Consultant
James Ong	Delta-V Consultant
Nick Ng	Delta-V Consultant
Loo Yee Khang	Cozon Engineers
Alex Teo	Cozon Engineers
Denise Yap	Pal's Appraiser Pte Ltd

Kindly let us know if you agree or disagree to appointing any of the above surveyors within the timeline stipulated under the NIMA protocol.

Vehicle is already at the workshop, 8 Kaki Bukit Ave 4, #02-54/55 Premier@KB S415878

Thank you.

Best regards,
ShiRui
For and On behalf of Garage 13 Pte Ltd
+65 6385 1171

----- On Tue, 27 Sep 2022 09:54:29 +0800 **Lynn Khong** <lynn.khong@sg.cntaiping.com> wrote ---

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Ms. Goh,

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

Regards,

Lynn Khong
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, 27 September 2022 9:31 am

To: Ms Goh <msgoh@iaconsultingsg.com>; Lynn Khong <lynn.khong@sg.cntaiping.com>

Cc: Irene Tan <motor@iaconsultingsg.com>; Tan Ling Ling <candy@iaconsultingsg.com>; Emma Wong <emma@iaconsultingsg.com>; Sales <sales@garage13.com.sg>; Claims <claims@garage13.com.sg>

Subject: O/R: SNM22D206853/C02/ GBC3138C/KHONGLH & YOUR REF: SJG8948H TO CONDUCT PRS D.O.A 23/09/2022

WITHOUT PREJUDICE
via EMAIL ONLY

Dear Lynn,

Please refer to the above matter.

Kindly **conduct PRS SJG8948H** soonest possible.

Please contact our claims department **Lynn Khong 6389 6156** the officer in charge.

Kindly quote our claim reference number when replying.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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