

Yan (LKK Auto)

From: Claims - Motor Survey <MotorSurvey@sompo.com.sg>
Sent: Tuesday, 27 September 2022 10:35 AM
To: Sally; Chan, Shu Hui Agnes; Yan (LKK Auto); 'assignments'; 'SUR'
Cc: 'EM Solution Pte Ltd'; simjojo3354@gmail.com; derekkeh@singnet.com.sg; 'Judy Soh'
Subject: LKK/KK \ CMTD2203432/AGC(nr) - OUR REF.: E21-118388.22 (SMR 2021C @ 11/9/2022)
// SOMPO REF: SMF8652E

RESEND

Without Prejudice

Our Reference : CMTD2203432/AGC
Your Reference: E21- 118388.22 (SMR 2021C @ 11/9/2022)

Dear Sally,

We refer to your email reply and agreed to appoint **Mr. Kenneth Kong** of **LKK Auto** to conduct the survey.

Hi **LKK Auto**,

Please arrange **Mr. Kenneth** to survey **SMR2021C** on a without prejudice and any admission of liability basis.

Please be informed that we have yet to receive our insured's accident report

Please revert your report upon completion of survey to my colleague, **Ms. Agnes**.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



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INSURANCE

Innovation for Wellbeing

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

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From: Sally <sallychong@visionlawllc.com>

Sent: Tuesday, September 27, 2022 10:22 AM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>; Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>

Cc: 'EM Solution Pte Ltd' <emautosolution@singnet.com.sg>; simjojo3354@gmail.com; derekkeh@singnet.com.sg; 'Judy Soh' <judysoh@visionlawllc.com>

Subject: RE: PRI \ CMTD2203432/AGC(nr) - OUR REF.: E21-118388.22 (SMR 2021C @ 11/9/2022) // SOMPO REF: SMF8652E

Importance: High

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URGENT

Dear Grace,

NOTICE TO INSURERS TO CONDUCT PRE-REPAIR SURVEY WITHIN 2 WORKING DAYS PURSUANT TO PARAGRAPH 2 OF PRE-ACTION PROTOCOL FOR NIMA CASES

CLAIMANT: LOW HUI WEN

ACCIDENT INVOLVING SMR 2021C & SMF 8652E ON 11 SEPTEMBER 2022 ALONG MALAYSIA CUSTOM TOWARDS SINGAPORE CUSTOM AT ABOUT 19:25 HRS

We refer to your email of even date below and your list of surveyors therein.

Our client now confirms the appointment of **KENNETH KONG- LKK Auto Consultants Pte Ltd** as the Single Joint Expert for this matter.

Please be informed that the said vehicle can be inspected at :

Venue	:	E M SOLUTION PTE LTD 160, Sin Ming Drive, #03-18/19, Sin Ming Autocity, Singapore 575722
Contact	:	Ms. Josephine Sim / Ms. Sirina Soon (Tel.: 6456-0226 / 9786 3830)

If you fail to conduct the pre-repair survey within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

Thank you and regards.

Sally Chong

(Secretary)
VISION LAW LLC
133 NEW BRIDGE ROAD,

#18-01/02, CHINATOWN POINT,
SINGAPORE 059413
TEL.: 6534-2811 (ext 115)
FAX : 6535-6802

From: Claims - Motor Survey [<mailto:MotorSurvey@sompo.com.sg>]
Sent: Tuesday, 27 September, 2022 9:37 AM
To: Judy Soh; Chan, Shu Hui Agnes
Cc: 'EM Solution Pte Ltd'; simjojo3354@gmail.com; derekkeh@singnet.com.sg; 'Sally'
Subject: PRI \ CMTD2203432/AGC(nr) - OUR REF.: E21-MISC.22 (SMR 2021C @ 11/9/2022) // SOMPO
REF: SMF8652E

Our Reference : CMTD2203432/AGC
Your Reference: E21-MISC.22 (SMR 2021C @ 11/9/2022)

Without Prejudice

EMAIL ONLY

Date: 27/09/2022

OUR Email motorsurvey@sompo.com.sg

Attention:
M/S VISION LAW LLC

Dear Judy,

ACCIDENT INVOLVING SMF8652E & SMR2021C ON 11.09.22

We refer to your Notice of Accident dated 26/09/2022.

Please be informed that **Ms. Agnes Chan** is the handler of this case who can be contacted at 63295 327/
agnes.chan@sompo.com.sg

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert.

Kindly provide us the address of location and contact of your repairer for our motor surveyor to conduct the pre-repair survey.

Pre-Repair Survey		
	Motor Surveyor	Surveyor
	FormTeam Consultancy	Frankie Pang
		Chow BoXiong
	LKK Auto Consultants	Adrian Ling (East)
		Marcus Chua (East)
		Kenneth Kong (North)
		Steve Chen (West)

	Priority Services	Jimmy Lee
	Raleigh Services	Andrew Ow Yong
	RT Appraisal Pte Ltd	Ricky Teng
		Elgene Teng

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

[\[Working From Home with effect from 06 April 2020\]](#)

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

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From: Judy Soh <judysoh@visionlawllc.com>

Sent: Monday, September 26, 2022 5:29 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>; Henry, Irene James <irene.henry@sompo.com.sg>; 'Wong, Shi Yi Shery' <Shery.Wong@sompo.com.sg>

Cc: 'EM Solution Pte Ltd' <emautosolution@singnet.com.sg>; simjojo3354@gmail.com; derekkeh@singnet.com.sg; 'Sally' <sallychong@visionlawllc.com>

Subject: OUR REF.: E21-MISC.22 (SMR 2021C @ 11/9/2022) // SOMPO REF: SMF 8652E

Importance: High

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URGENT

Dear Sirs,

NOTICE TO INSURERS TO CONDUCT PRE-REPAIR SURVEY WITHIN 2 WORKING DAYS PURSUANT TO PARAGRAPH 2 OF PRE-ACTION PROTOCOL FOR NIMA CASES

CLAIMANT: LOW HUI WEN

ACCIDENT INVOLVING SMR 2021C & SMF 8652E ON 11 SEPTEMBER 2022 ALONG MALAYSIA CUSTOM TOWARDS SINGAPORE CUSTOM AT ABOUT 19:25 HRS

We are instructed by **LOW HUI WEN** to notify you of a road traffic accident **ON 11 SEPTEMBER 2022 ALONG MALAYSIA CUSTOM TOWARDS SINGAPORE CUSTOM AT ABOUT 19:25 HRS** involving our client's vehicle registration number **SMR 2021C** and vehicle registration number **SMF 8652E** driven by you/your insured at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurers would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without reference to you.

Thank you & regards.

Judy Soh

(Secretary)

VISION LAW LLC

133 NEW BRIDGE ROAD,

#18-01/02, CHINATOWN POINT,

SINGAPORE 059413

TEL.: 6534-2811 (ext 119)

FAX : 6535-6802

For Surveyor

Please initial here after completion of pre-repairs survey.
Thank you.

Appointed Surveyor: _____

Name & Signature

Contact : _____

Date & Time _____

Surveyor during repair : _____

Date & Time : _____

Surveyor after repair : _____

Date & Time : _____

VISION LAW LLC

Advocates & Solicitors

(Incorporated with limited liability)

Unique Entity No. 200721148H

Address : 133 New Bridge Road #18-01/02 Chinatown Point, Singapore 059413

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Unique Entity No. 200721148H

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