

Yan (LKK Auto)

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Sent: Monday, 26 September 2022 3:21 PM
To: Jennifer Guay; Yan (LKK Auto; Admin A; Mei Kwan (LKKAuto (Meikwan@lkkauto.com)
Cc: Admin
Subject: RE: OUR REF : AW-INS-U4-118381-2022-JGV & YR REF : YQ 7596 R

Dear Jennifer,

Please provide us TP accident report **ASAP** for case registration.

Hi LKK,

*** Insured has not report.

Kindly input our [Claims ref no.](#) in Merimen upon case submission.

Please conduct this survey request.

(Note: Survey vehicle only, LOD will be handled by Ergo)

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988
DID.: +65 6829 9194

pauline.soh@ergo.com.sg | www.ergo.com.sg

ERGO

A Munich Re company

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From: Jennifer Guay <jenniferguay@visionlawllc.com>

Sent: Monday, 26 September 2022 2:55 pm

To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>; Pauline Soh <pauline.soh@ergo.com.sg>

Cc: unimotorco@singnet.com.sg

Subject: RE: OUR REF : AW-INS-U4-118381-2022-JGV & YR REF : YQ 7596 R

Importance: High

PRE - REPAIR SURVEY

CLAIMANT: STARISLAND TRAVEL PTE LTD

ACCIDENT INVOLVING PC 8305 M & YQ 7596 R ON 24 SEPTEMBER 2022 ALONG TUAS TOWARDS AYE

Dear Sirs

Refer to your email of 26 SEPTEMBER 2022.

We confirmed that both parties are agreeable to appoint LKK as the Single Joint Expert for the Survey of our client's vehicle no. PC 8305 m.

You can inspect our client's vehicle as follows:

Workshop : UNIMOTOR COMPANY
Blk 1 Kaki Bukit Avenue 6
#01-94
Singapore 417883

Tel : 97981616 Mr Alvin

Please let us hear from you by 26 September 2022. Thank you.

Regards

Jennifer Guay

(Secretary)

VISION LAW LLC

133 New Bridge Road #18-01

Chinatown Point

Singapore 059413

Tel : 6534 2811 (Ext 116)

Fax : 6535 6802

From: ERGO Insurance Pte. Ltd. (Claims Department) [<mailto:claims@ergo.com.sg>]

Sent: Monday, 26 September, 2022 2:24 PM

To: Jennifer Guay

Subject: RE: OUR REF : AW-INS-U4-PC 8305 M -2022-JGV & YR REF : YQ 7596 R

Dear Jennifer,

*** Please provide us TP accident report **ASAP** for case registration.

We would like to conduct a PRI survey, please refer to our list of surveyors :

Survey Company	Surveyor Name
Priority Services	Jeffrey Ong
LBS	Mohd Fadhilah
Autoprobe	Tay Beng Hee
Perfect Automobile	Gary Chuah
AIS	Looi
Formteam (FTA)	Gary Soon
Genesis	Roy
LKK	Byran / Andrew Ling
Precise Appraiser	Anthony Lim

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988
DID.: +65 6829 9194

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From: Jennifer Guay <jenniferguay@visionlawllc.com>

Sent: Monday, 26 September 2022 1:00 pm

To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>; Pauline Soh <pauline.soh@ergo.com.sg>

Cc: unimotorco@singnet.com.sg

Subject: OUR REF : AW-INS-U4-PC 8305 M -2022-JGV & YR REF : YQ 7596 R

Importance: High

ERGO INSURANCE PTE LTD
Attn: Motor Claim Dept

PRE - REPAIR SURVEY

CLAIMANT: STARISLAND TRAVEL PTE LTD

ACCIDENT INVOLVING PC 8305 M & YQ 7596 R ON 24 SEPTEMBER 2022 ALONG TUAS TOWARDS AYE

Dear Sirs

We are instructed by **STARISLAND TRAVEL PTE LTD** to notify you of a road accident on **24 SEPTEMBER 2022** at about 1813HR **ALONG TUAS TOWARDS AYE** involving our client's **PC 8305 M & YQ 7596 R** driven by your driver at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Regards

Jennifer Guay
(Secretary)
VISION LAW LLC
133 New Bridge Road #18-01
Chinatown Point
Singapore 059413
Tel : 6534 2811 (Ext 116)
Fax : 6535 6802

For Surveyor

Please initial here after completion of pre-repair survey.
Thank you.

Appointed Surveyor: _____

Name & Signature

Contact: _____

Date & Time _____

Surveyor during repair: _____

Date & Time: _____

Surveyor after repair: _____

Date & Time: _____

VISION LAW LLC
Advocates & Solicitors
(Incorporated with limited liability)
Unique Entity No. 200721148H
Address : 133 New Bridge Road #18-01/02 Chinatown Point, Singapore 059413

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VISION LAW LLC

Advocates & Solicitors

(Incorporated with limited liability)

Unique Entity No. 200721148H

Address : 133 New Bridge Road #18-01/02 Chinatown Point, Singapore 059413

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