SPECIALISTS MOTOR PTE LTD

Block 3018A, Ubi Road 1, #01-24-26, Singapore 408711 Tel: 67472112 (5 lines) Fax: 67438032 Email: cardoc@singnet.com.sg

Bus. Reg No: 199502604 E GST No: 19-9502604-E

SM/SMN7080U/2209126

18th November 2022

WITHOUT PREJUDICE

The Manager Motor Claim Dept. AIG Asia Pacific Insurance Pte Ltd **CHARTIS Building** 78 Shenton Way #07-16 Singapore 079120

RE: ACCIDENT INVOLVING VEHICLES SMN 7080 U AND SKH 1947 P ON 25TH SEPTEMBER 2022 AT 1226 HRS AT UPPER BUKIT TIMAH ROAD

Dear Sirs.

We refer to the above matter.

Our Client ACE Drive Pte Ltd the registered owner of SMN 7080 U.

You are the insurer of motor vehicle no. SKH 1947 P, which was involved in the above accident. Please be informed that the collision was caused by the negligent owner/driver of the motor vehicle no. SKH 1947 P, in consequence of which our client has suffered damages and consequential loss.

Attached a few documents for your reference:

- a) Repair bill
- b) GIA report & LTA search
- c) Car rental bill
- d) An authorisation letter from the owner (SMN 7080 U)

We are claiming as follows: -

LTA search S\$ 2.00 S\$ 1,378.16 Repair costs Car rental (\$180 x 3 days x 7% GST S\$ 577.80 S\$ 1,957.96

Dollar: One Thousand Nine Hundred Fifty Seven And Cents Ninety Six Only.

Kindly let us know whether you are prepare to settle the claim within the next ten (10) days from the date herewith.

Please remit the cheque in favour to "Specialists Motor Pte Ltd" as soon as possible.

Thank you,

Yours faithfully,

SPECIALISTS MOTOR PTE LTD

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TAX INVOICE

The Manager Motor Claim Department AIG Asia Pacific Insurance Pte Ltd CHARTIS Building 78 Shenton Way #07-16 Singapore 079120

Date of Accident

25th September 2022

Location

Upper Bukit Timah Road

Third Party Claim Vehicle No :

SKH 1947 P

Repair Cost For Vehicle No

SMN 7080 U Honda Freed

Supply of Parts & Labours

No.	<u>Particulars</u>	Qty	Price	Amounts	
1	Rear wheel hub cab LH	1	285.00	\$	285.00
				\$	285.00
		Less	20% _	\$	57.00
				\$	228.00
<u>Labour Charges :-</u>				Amounts	
Cut out, renew, knocking & welding, rear door assy LH, rear fender LH, running board				\$	550.00

panel LH, renew & install all damage parts & re-align body

Spray painting on damage parts

Computerise wheel alignment

\$ 60.00

\$ 1,288.00

Add 7% GST \$ 90.16

Total Amount _____\$ 1,378.16

S/ Dollars:- One Thousand Three Hundred Seventy Eight And Cents Sixteen Only.

SPECIALISTS MOTOR PTE	LTD
•••••••••••••	

env 7060 u and they 1947 p on 25th September 202
at 1226 hrs at upper Butit Timah Road
Letter Of Authority And Undertaking 1/We ACE Disu Pto Ud (NRIC NO) 20/004348/C of
50 Ub; AL 3 # 01-01/02 Frontier 5 408866
the owner/driver of Vehicle No. SMN 7060 U hereby authorise your esteem company specialists with pte add
as my repairer for my Damaged Vehicle involved in the above accident and to
claim against the negligent party and /or insurance company.
I/We hereby agreed to be bound by the following:-

- 1. You are authorised to use my/our name to claim against the negligent party and/or insurance company pertaining to the above accident including any other incidental losses. All payments/settlement monies shall be made in favour of your company M/S Specialists motor pto cf cl
- 2. All documents receive by me from third party or insurance company will be sent to your office for follow-up action.
- 3. Any offer of settlements by the insurer and or negligent party will be accepted only with your concurrence and approval.
- 4. I/We agree to sign/execute the Discharge Receipt within 7 working days of issue of notice, by post, electronic mail, social media or text messaging, by your company.
- 5. If I/We fail to sign/execute the Discharge Notice after 7 working days from the Issue of notice, I/We hereby authorise your company's authorised representative to sign and execute the said Discharge Receipt on my/our behalf.
- 6. Throughout the process of claim, I/We will be obligated to assist and to provide your company with accurate and correct information.
- 7. I/We agree that I/We shall pay to your company all cost/expenses/damages incurred or suffered by you as a result of the unsuccessful recovery of the claims for the full repair cost and any other incidental cost/expenses by you on my/our behalf.
- 8. I/We warrant and undertake that all information and statement provided by me/us to you are true and accurate.

Thanking you in anticipation.

Yours fai

Date: 36.09. 2022

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

SKH1947P

Date of Accident

25/09/2022

Reset

% RESULT & RECEIPT

TP Insurer Enquiry				
Insurance	AIG Asia Pacific Insurance Pte			
Period of Insurance				
Requested By	Irene Ting (SPECIALISTS MOT			
Requested Date	26/09/2022 11:23			

Payment details

Request Amount: **\$\$1.87** GST Amount: **\$\$0.13**

Total Amount Due (GST Inclusive): **\$\$2**

General Insurance Association

Records Management Centre GST Registration No: **M400017735** SS31229Q0002 / SPECIALISTS MOTOR PTE LTD ENTRY DATE & TIME: 26/09/2022 11:52 (SGT) SUBMITTED BY: Irene Ting VERSION: 1 (26/09/2022 11:52 (SGT))

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Actual Driver
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.

 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.

5. Any false reporting may be referred to the Police for investigation.

- 6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date of Submission 26/09/2022 11:52 (SGT) Reported by Driver Date of Accident 25/09/2022 12:26 (SGT) Exact Location of Accident Upper Bukit Timah Rd, Singapore Additional Location Information UPPER BUKIT TIMAH ROAD Country/State of Loss Singapore

DETAILS OF OWN VEHICLE

Vehicle Registration Number SMN7080U

INSURED/POLICYHOLDER

Is company? Yes Name Of Registered Owner ACE DRIVE PTE LTD Company Reg No 2XXXXX348K **Email Address** accidentreport@acedrive.sg Mobile Phone No (Phone) +65-93268363

Alternative Phone No

VEHICLE PARTICULARS

Manufacturer Honda Model Freed Variant

Exact purpose for which vehicle was being used at time of Private use accident

Are you claiming under your own insurance policy for repair to your vehicle?

Vehicle Category Transmission CC

INSURANCE COMPANY

Name of Insurance Company Policy Number / Cover Note Number AXA Insurance Pte Ltd VFX/P2415936

No - Claiming third party

Private car

Auto

1496

DRIVER

Name of Driver NRIC No Date Of Birth Occupation

LIM HUI XIAN, CHARMAINE SXXXX555A 04/12/1985 Indoor

Date Of Driving Pass 05/04/2007 Driving experience 15 YEARS AND 5 MONTHS Gender Female Mobile Number (Phone) +65-90624094 Alt. Phone Number **Email Address** accidentreport@acedrive.sg Address BLK 4 PANDAN VALLEY #04-416 Address complement Postcode 597628 Is the driver the policyholder? Nο If No, Relationship of the Driver with the Insured Hirer Does Driver Own Other Vehicles? No Vehicle Registration Number of Other Vehicle Owned by Driver Insurance Company of Other Vehicle Owned by Driver GENERAL INFORMATION OF THE ACCIDENT Type of Accident Collision - Major/Minor Rd Weather Conditions Raining Road Surface Wet OTHER INFORMATION Was any foreign vehicle involved in the accident? No Number of vehicles involved in the accident Was anybody injured in the Accident? No Was any injured conveyed to hospital by ambulance? Was any other vehicle or property damaged? Yes Number of Passengers (Including Driver) 3 Has the driver been approached by unknown person(s) soliciting/offering accident claims assistance? No Translator's name Translator's ID Translator's phone number Translator's email Original language used in the statement PASSENGER 1 Name NG ENG SIANG Gender Male PASSENGER 2 Name **DECLAN NG** Gender Male DETAILS OF POLICE ACTION Was the accident reported to the police? No Was notice of intended Prosecution given?

CIRCUMSTANCES OF ACCIDENT

If yes, against whom?

AT AROUND 12.26PM, 25TH SEPTEMBER 2022, WHILE DRIVING ALONG UPPER BUKIT TIMAH ROAD APPROACHING BUKIT TIMAH PLAZA. AS I APPROACHED THE ENTRANCE, SUDDENLY VEHICLE B (SKH1947P) CAME OUT FROM THE CARPARK EXIT AND COLLIDED INTO THE LEFT SIDE OF MY VEHICLE (SMN7080U). NO ONE WAS INJURED.

ATTACHMENT(S)

Are accident photos available for attachment? Was there any video captured by Car Camera? Reasons for not uploading a video of the accident

Yes Yes

FILE TOO BIG

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number

Vehicle Manufacturer

Vehicle Model

Vehicle Variant

Vehicle Colour

Vehicle Category

Name of Driver

NRIC No

Contact Number

Address

Address complement

Postcode

Insurance Company Name

Nature Of Damage

Details of property damaged in accident

No. Of Passenger (Including Driver)

SKH1947P

_

-

_

Private car

ANG CHUN HWEE BENNY (WENG JUNHUI)

SXXXX777F

(Phone) +65-98531845

-

-

-

_

-

-

Accident report SS31229Q0002

SKETCH PLAN

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Actual Driver.
- 3. Information provided must be as <u>truthful and accurate as possible</u>. Any wilful misrepresentation or withholding of material facts may allow insurance companies to <u>repudiate policy liability</u>.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.

5. Any false reporting may be referred to the Traffic Police Department for investigation.

- 6. This report will be forwarded by the insurers to the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "**Personal Information**") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "**Insurers**"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
- (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
- (ii) investigating the accident and/or my claims;
- (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
- (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
- (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.

(collectively the "Purposes")

- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third-party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.

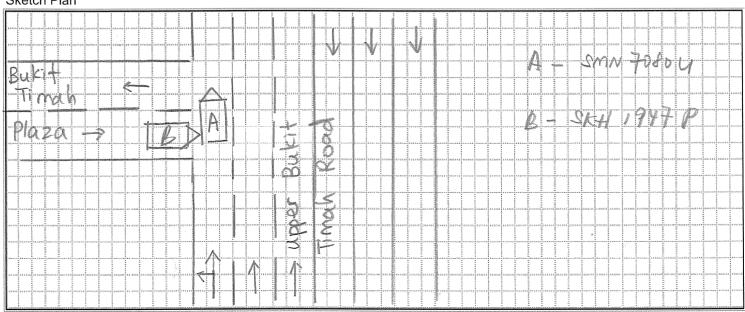
Policyholder's Signature / Date & Time

DRIVE CO

Actual Driver's Signature (if driver is not the policyholder) / Date & Time

Witnessed by Reporting Centre Personnel (Name as in NRIC/ID card)

Sketch Plan



escribe Circumstance of the Accident					
AT AROUND 12.26PM, 25TH SEPTEMBER 2022, WHILE DRIVING ALONG UPPER BUKIT TIMAH ROAD APPROACHING BUKIT TIMAH PLAZA. AS I APPROACHED THE ENTRANCE, SUDDENLY VEHICLE B (SKH1947P) CAME OUT FROM THE CARPARK EXIT AND COLLIDED INTO THE LEFT SIDE OF MY VEHICLE (SMN7080U). NO ONE WAS INJURED.					
· ·					

Declaration

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature / Date & Time Actual Driver's Signature (if driver is not the policyholder) Witnessed by Reporting Centre Personnel (Name as in NRIC/ID card)



Our Ref: HA202211-000118

: 18 November, 2022 Date

: MISS LIM HUI XIAN, CHARMAINE

BLK 535 #06-278 PASIR RIS DRIVE 1 SINGAPORE 510535

From : FARAHIN

No.

Delivery to hirer

50 Ubi Ave 3 Frontier

#05-06 S(408866)

14/11/2022 Date: 12:00 Time:

Contact No.

90624094

Date:

#05-06

S(408866)

17/11/2022

Breakdown Hotline: 9297 2485

Collection from hirer

50 Ubi Ave 3 Frontier

11:59 Time:

RENTAL ACCEPTANCE

Name of Driver(s) MISS LIM HUI XIAN, CHARMAINE

HONDA FREED 1.5G CVT

Car Make & Model SNC9815A Rea. No.

14/11/2022 12:00 - 17/11/2022 11:59 Rental Period

SHORT TERM Rental Type Rental Rate

\$ 180.00 Per Day

(Excl. GST) (Excl.GST)

Security Deposit Singapore Dollars \$ 0.00 ZERO DOLLARS ONLY 04/12/1985

D O B

S8540555A

Drivel icNo.

S8540555A

NRIC/Passport

Bank Transfer Details:

Account Holder: ACE DRIVE PTE LTD 1) DBS Account No: 003-918921-4 Bank Code - 7171

DBS Swift Code: DBSSSGSG

2) DBS Paynow: ACE DRIVE PTE. LTD.

UEN: 201004348K

Maximum Speed Limit

UNLIMITED Mileage Cap

mileage excess charges = 2% X Daily rate \$ 180.00 X excess mileage(KM)

= \$ 3.60 ___/KM

Remarks:

- -Full comprehensive insurance coverage with Insurance excess @ \$ 3,000.00 (Maximum Liability payable upon accident reporting), restricted to Singapore use and up to 2 named driver(s).
- -All Payments must be issued to "Ace Drive Pte Ltd".
- -All bank transfer must be made to "Ace Drive Pte Ltd" & bank account number can be found above.
- -Kindly send your cash payment request to payment@acedrive.sg.
- -Please only make cash payment to our designated employee upon receiving our email acknowledgement.
- -Please request for an official receipt for all cash payments made to our designated employees.
- -Ace Drive will not be held responsible for any loss of cash payment made to any staff, otherwise authorized over email.
- -In the event of an accident and the driver is not the name driver, your maximum liability is unlimited.
- -Contact us immediately should you met with an accident. Do not attempt to repair our car, failing which minimum penalty \$300
- -Security deposit required before the start of rental and will be forfeited with additional charges for recovery of vehicle if driver is not the approved named driver(s) or car is driven out of Singapore.
- -Deposit refundable 7 working days from return date subject to traffic violations, summons, and un-paid penalties for, mileage, time extensions, petrol, and damages to our vehicle, if any.
- -Speeding beyond the stated limit will incur a penalty of \$10/- per km/hr.
- -Smoking, eating and drinking in the car will incur a charge of \$250/- for detailing and pest control.
- -20% of rental fee will be charged for late return per hour. 15 mins grace allowed and extensions are subject to availability.
- -Delivery/pick up services available @ \$50/trip with additional \$20/- for requests less than 3 days before start of rental. \$50 chargeable for bookings on Sunday / Public Holiday.
- -Any excess in mileage will be charged at 2% of rental amount per kilometer.
- -Signee is fully responsible to inform other name driver of our terms & conditions.
- -All other terms and conditions apply, please see overleaf.
- -All prices quoted are subject to prevailing GST rate.

Confirmed and acknowledge by:

Authorized Signature

LIM HUI XIAN, CHARMAINE