

Rajeswari

From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Sent: Wednesday, 28 September 2022 4:59 PM
To: Tan Kah Leong; assignments
Subject: RE: RE: Your Ref: SNM22D206238/C02/YL9975T/TANKL (YL 9975 T) ; Our Ref: TKSF/E482-ACC-46525.22/sl (YL 2869 M)

Dear Kah Leong,

Thank you for the email.

Dear Assignment Team,

FYNA- CS3/CTI22009465/Rvy3

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Wednesday, 28 September 2022 4:46 PM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Subject: RE: RE: Your Ref: SNM22D206238/C02/YL9975T/TANKL (YL 9975 T) ; Our Ref: TKSF/E482-ACC-46525.22/sl (YL 2869 M)

Dear Veron,

We refer to the assignment below.

In view of the vehicle already survey and the report has been submitted before, please close the file at your end.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). . Any inconvenience caused is much regretted.

Regards

Tan Kah Leong

Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Sent: Wednesday, 28 September 2022 9:50 am

To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Subject: RE: RE: Your Ref: SNM22D206238/C02/YL9975T/TANKL (YL 9975 T) ; Our Ref: TKSF/E482-ACC-46525.22/sl (YL 2869 M)

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Kah Leong,

Please call me

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Sent: Friday, 23 September 2022 4:59 PM

To: Shirley Loh <shirley.loh@ksteoptr.com>; 'assignments' <assignments@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Irene Tay <irene.tay@sg.cntaiping.com>; sur@lkkauto.com

Subject: RE: RE: Your Ref: SNM22D206238/C02/YL9975T/TANKL (YL 9975 T) ; Our Ref: TKSF/E482-ACC-46525.22/sl (YL 2869 M)

WITHOUT PREJUDICE

SAVE AS TO COSTS

Dear Shirley,

We refer to your email of below.

We regret to inform that we are not agreeable to your list of proposed surveyors and will be assigning our panel surveyor, M/s LKK Auto Consultants to conduct the Pre-repair survey.

Please contact our surveyor to conduct the post repair inspection before returning the repaired vehicle to the claimant.

Aside to LKK,

Please be informed that change of workshop.

Please refer to the email below and liaise with third party workshop accordingly.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

Tan Kah Leong
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Shirley Loh <shirley.loh@ksteoptr.com>
Sent: Friday, 23 September 2022 4:40 pm
To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Irene Tay <irene.tay@sg.cntaiping.com>
Subject: RE: RE: Your Ref: SNM22D206238/C02/YL9975T/TANKL (YL 9975 T) ; Our Ref: TKSF/E482-ACC-46525.22/sl (YL 2869 M)

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Kah Leong,

We refer to your email dated 23/9/22.

Please be informed that our client is not agreeable to your appointed motor surveyor from the list you provided as a single joint expert.

Our client will appointed Appraisal VP Pte Ltd - Victor Png as Single Joint Expert.

We do not have any repair estimate as no surveyor has been engaged yet.

Please be informed till today your surveyor has not go to our client's repairer workshop to do the pre-repair survey.

Please arrange your surveyor to go down soon for pre-repair survey, failing which our client's repairer will carry out the repair.

Thank you.

Regards,
Shirley
c/o Teo Keng Siang LLC
111 North Bridge Road,
#29-07/08 Peninsula Plaza,
Singapore 179098
Tel: 6333 4222 Fax: 6333 5676

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Sent: Friday, 23 September 2022 9:00 am

To: Shirley Loh <shirley.loh@ksteoptr.com>

Cc: Irene Tay <irene.tay@sg.cntaiping.com>

Subject: RE: SNM22D206238/C02/YL9975T/TANKL / RE: Your Ref: YL 9975 T ; Our Ref: TKSF/E482-ACC-46525.22/sl (YL 2869 M)

Without Prejudice

Dear Shirley,

We refer to your email below.

Please see attached and let us know if you agree with SJE.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. . Any inconvenience caused is much regretted.

Regards

Tan Kah Leong
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, 22 September 2022 6:18 pm

To: Shirley Loh <shirley.loh@ksteoptr.com>; Irene Tay <irene.tay@sg.cntaiping.com>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Subject: RE: SNM22D206238/C02/YL9975T/TANKL / RE: Your Ref: YL 9975 T ; Our Ref: TKSF/E482-ACC-46525.22/sl (YL 2869 M)

Without Prejudice

Save as to costs

Dear Irene,

Please conduct PRS for YL 2869 M.

Note: officer in charge Tan Kah Leong 63896193.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Shirley Loh <shirley.loh@ksteoptr.com>

Sent: Thursday, 22 September 2022 6:14 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D206238/C02/YL9975T/TANKL / RE: Your Ref: YL 9975 T ; Our Ref: TKSF/E482-ACC-46525.22/sl (YL 2869 M)

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sirs,

We refer to the above matter.

We attached herewith warrant to act for your attention.

Please let us have your surveyor list soon.

Thank you.

Regards

Shirley

Teo Keng Siang LLC

6333 4222 ext 59

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, 22 September 2022 6:02 pm

To: Shirley Loh <shirley.loh@ksteoptr.com>

Cc: excelmotor <excelmotor@vtechauto.com>

Subject: O/R: SNM22D206238/C02/YL9975T/TANKL / RE: Your Ref: YL 9975 T ; Our Ref: TKSF/E482-ACC-46525.22/sl (YL 2869 M)

Without Prejudice

Save as to costs

Dear Sir,

Kindly assist to provide warrant to act to process pri at your end.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Shirley Loh <shirley.loh@ksteoptr.com>

Sent: Thursday, 22 September 2022 5:24 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Irene Tay <irene.tay@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; atherine.thia@sg.cntaiping.com; Adeline Chng <adeline.chng@sg.cntaiping.com>; Lim Shu Min <shumin.lim@sg.cntaiping.com>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Cc: excelmotor <excelmotor@vtechauto.com>

Subject: RE: Your Ref: YL 9975 T ; Our Ref: TKSF/E482-ACC-46525.22/sl (YL 2869 M)

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sirs,

We refer to the above matter.

We attached herewith our letter dated 22/9/22.

Please let us have your surveyor list soon.

Thank you.

Regards

Shirley

Teo Keng Siang LLC

6333 4222 ext 59