

Our Ref : SLP989X / TP#1765  
Your Ref : SGA1002A / CC6/AIG22009463/ea3

**WITHOUT PREJUDICE**

Date : 15<sup>TH</sup> NOVEMBER 2022

**AIG ASIA PACIFIC INSURANCE PTE. LTD.**  
AIG BUILDING  
78 Shenton Way #07-16  
Singapore 079120

Attention: Motor Claims Department

**ACCIDENT INVOLVING SLP989X & SGA1002A ON 24/09/2022  
ALONG MARINA BAY SAND BASEMENT CARPARK**

We refer to the above captioned.

We are claiming the below followings:

- Cost of Repair (incl. of GST)	S\$ 6,849.91
- Loss of Use	S\$ 4,080.00 (\$120.00 x 34 Days)
- LTA / GIA Search Fee	S\$ 2.00
<b>Grand Total</b>	<b>S\$ 10,931.91</b>

If you have any enquiries, please contact our representative, Mr. Joseph at 6481-1522 or email [joseph@ow.sg](mailto:joseph@ow.sg)

All payment is to be issued direct to **Optima Werkz Pte Ltd.**

Your prompt attention is most grateful and look forward to your speedy settlement.

Yours faithfully

OPTIMA WERKZ PTE LTD  
Encl.

*This is a computer generated printout and no signature is required.*

## AUTHORISATION TO ACT

I/We, SEBASTIAN SIM XIN YI ("the third party claimant") of  
453 HOUMANG AVENUE ID #08-591 S(530453) (address), owner of  
SLP989X (vehicle no.) hereby authorize **OPTIMA WERKZ PTE LTD** ("the  
workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of  
use ("claim") for my vehicle no. SLP989X that was damaged pursuant to the accident  
which occurred on 24/09/2022 (date) along MARINA BAY SAND BASEMENT CARPARK  
\_\_\_\_\_ (location) involving vehicle no/s SGA1002A ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they  
deem fit and the workshop is further authorized to receive payment further to settlement of  
my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a  
without prejudice and without admission of liability basis insofar as the driver/owner/insurers  
of the other vehicle/s is concerned.

Dated this 26 (day) of SEPTEMBER (month) 2022 (year)



\_\_\_\_\_  
Signed by "the third party claimant"  
(with chop if applicable)



\_\_\_\_\_  
Signed by "the workshop"  
(with chop)

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

“We/I, **OPTIMA WERKZ PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$6,849.91** (Repair Cost), **S\$700.00** (Loss of Use/Rental), **S\$2.00** (Disbursement) for vehicle no. **SLP989X** that was damaged pursuant to the accident which occurred on **24/09/2022** (date) along **MARINA BAY SANDS BASEMENT 3 CARPARK** involving vehicle no/s **SGA1002A**. This is pursuant to the inspection conducted on **27/09/2022** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **SEBASTIAN SIM XIN YI** (the third party claimant”) of vehicle no. **SLP989X** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SLP989X** (vehicle no.) as a result of the accident.

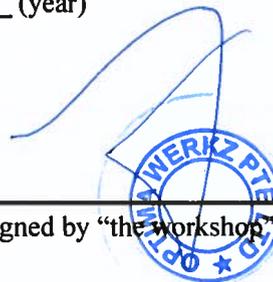
We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 23 (day) of June (month) 2023 (year)



\_\_\_\_\_  
Signed by appointed surveyor



\_\_\_\_\_  
Signed by “the workshop” (with chop)

# Optima Werkz Pte Ltd

10 Ang Mo Kio Industrial Park 2A #01-05, Singapore 568047

Tel: (+65) 6481 1522 Fax: (+65) 6481 1011

Co Reg & GST No: 201212455W

## TAX INVOICE

To: AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY  
#08-16 AIG BUILDING  
SINGAPORE 079120

Tel: 64191000  
Fax: 68357416

INV NO. : 322201384  
INVOICE DATE : 11/11/2022  
REF : TP#1765  
VEH NO. : SLP989X  
MAKE : TESLA  
CAR MODEL : MODEL 3 STANDARD  
CURRENT MILEAGE:  
ADVISOR : TING AN  
TERMS : COD  
MECHANIC :

DESCRIPTION	QTY	UOM	Tax Code	U/P SGD	AMT SGD
FRONT HEADLAMP RH	1	PCS	SR	1,177.57	1,177.57
FRONT BUMPER	1	PCS	SR	567.90	567.90
FRONT BUMPER SIDE BRACKET RH	1	PCS	SR	8.42	8.42
FRONT FENDER RH	1	PCS	SR	403.74	403.74
FRONT FENDER INNER SHIELD RH	1	PCS	SR	105.14	105.14
FRONT FENDER SIDE REPEATER RH	1	PCS	SR	176.63	176.62
FRONT RIM RH	1	PCS	SR	454.50	454.50
FRONT RIM COVER RH	1	PCS	SR	29.44	29.44
FRONT UPPER ARM RH	1	PCS	SR	109.35	109.35
FRONT LOWER ARM RH	1	PCS	SR	201.87	201.87
FRONT KNUCKLE ARM RH	1	PCS	SR	378.50	378.50
FRONT WHEEL BEARING HUB RH	1	PCS	SR	210.28	210.28
FRONT DOOR HANDLE RH	1	PCS	SR	193.46	193.46
FRONT BUMPER CLIPS	1	PCS	SR	60.00	60.00
FRONT FENDER INNER SHIELD CLIPS RH	1	PCS	SR	50.00	50.00
FRONT TYRE RH	1	PCS	SR	315.00	315.00
LABOUR CHARGES TO REMOVE, REPLACE, REFIX & READJUST ACCIDENT AREAS & ETC.	1	JOB	SR	600.00	600.00
LABOUR CHARGES FOR PAINTING & TO SUPPLY PAINT & FURNISHING MATERIALS AT ACCIDENT AREAS & ETC.	1	JOB	SR	880.00	880.00
LABOUR CHARGES TO REMOVE & REPLACE FRONT ABSORBER RH, FRONT LOWER ARM RH, FRONT UPPER ARM RH, FRONT KNUCKLE ARM RH, FRONT WHEEL BEARING HUB RH & ETC.	1	JOB	SR	200.00	200.00
TO WHEEL ALIGNMENT & TYRE BALANCING.	1	JOB	SR	80.00	80.00
LABOUR CHARGES TO REMOVE & REPLACE FRONT BUMPER PARKING SENSOR & ETC.	1	JOB	SR	60.00	60.00
TO DIAGNOSE FAULT CODE & RESET MEMORY.	1	JOB	SR	120.00	120.00
TO CHECK WIRING & ELECTRICAL SYSTEM.	1	JOB	SR	20.00	20.00

# Optima Werkz Pte Ltd

10 Ang Mo Kio Industrial Park 2A #01-05, Singapore 568047

Tel: (+65) 6481 1522 Fax: (+65) 6481 1011

Co Reg & GST No: 201212455W

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To: AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY  
#08-16 AIG BUILDING  
SINGAPORE 079120

Tel: 64191000  
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INV NO. : 322201384  
INVOICE DATE : 11/11/2022  
REF : TP#1765  
VEH NO. : SLP989X  
MAKE : TESLA  
CAR MODEL : MODEL 3 STANDARD  
CURRENT MILEAGE:  
ADVISOR : TING AN  
TERMS : COD  
MECHANIC :

DESCRIPTION	QTY	UOM	Tax Code	U/P SGD	AMT SGD
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Remarks: DOA: 24/09/2022 @ 14:35HRS  
CLAIMANT: SEBASTIAN SIM XIN YI  
TP VEHICLE: SGA1002A

Singapore Dollars: Six Thousand Eight Hundred Forty-Nine And Cent Ninety-One Only

SUB TOTAL	SGD	6,401.79
GST 7.00%	SGD	448.12
TOTAL	SGD	<u>6,849.91</u>
OUTSTANDING	SGD	6,849.91

### Tax Legend:

SR - Standard Rated ZR - Zero Rated OS - Out of Scope

Tax	SR
Amount	6,401.79

I/We confirm that I/We incurred the repair costs herein and will observe my/our agreement with the repairs. I/We declare the repairs for above vehicle have been completed to my/our satisfaction.

- 1) New parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of one (1) year or mileage up to 30,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.
- 2) Recon Parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of six (6) months or mileage up to 10,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.
- 3) Goods sold are not refundable/returnable.
- 4) Original Invoice is only valid when the payment is acknowledge receipt by Optima Werkz Pte Ltd. Interest of 2% per month will be charged on any outstanding amount



Opt for a more convenient and quicker way to pay via Bank Transfer or PayNow:

Beneficiary Name: Optima Werkz Pte Ltd

Beneficiary Bank Name: DBS Bank Ltd

Bank Account No.:0039441282

Swift Code: DBSSSGSG

OR

PayNow UEN: 201212455WDB1

Note: Please include your invoice number under the reference section

**Customer Acknowledgement**

For **Optima Werkz Pte Ltd**

Customer Name and Signature

Authorised Signature

INSURER ENQUIRY

# Find insurer

Vehicle reg. no.

SGA1002A

Date of Accident

24/09/2022 

**Reset**

## % RESULT & RECEIPT

**TP Insurer Enquiry**

Insurance ..... **AIG Asia Pacific Insurance Pte....**

Period of Insurance ..... **06/05/2022 - 05/05/2023**

Requested By ..... **KAITLYN CHIO (OPTIMA WERK...**

Requested Date ..... **26/09/2022 11:51**

**Payment details**

Request Amount: **\$S1.87**  
GST Amount: **\$S0.13**  
Total Amount Due (GST Inclusive): **\$S2**

**General Insurance Association**

Records Management Centre  
GST Registration No: **M400017735**

## **Asher Sng (LKKAuto)**

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**From:** Asher Sng (LKKAuto)  
**Sent:** Friday, 30 September 2022 09:55  
**To:** KEN.LIMKIAYON@GMAIL.COM  
**Subject:** ACCIDENT INVOLVING SGA 1002A AND SLP 989X ON 24/09/2022

**Our Ref: CC6/AIG22009463/ea3**

30 September 2022

**LIM KIA YON (LIN JIAYONG)**

Dear Sir/Madam,

**ACCIDENT INVOLVING SGA 1002A AND SLP 989X ON 24/09/2022**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher Sng  
*Case Handler*  
DID: 6841 6051  
Email: [Ashersng@lkkauto.com](mailto:Ashersng@lkkauto.com)

c.c. *AIG Asia Pacific Insurance Pte Ltd*  
*(Motor Claims Dept)*

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	26 Sep 2022 17:28	<b>Clm Dtl Modified</b>	Claimant's Name: -> SEBASTIAN SIM XIN YI. Claimant's ID: -> SXXXX156 E.	[A] HOW MEI KWAN
2	26 Sep 2022 17:28	<b>Clm Veh Model Changed</b>	(207242) TESLA MODEL 3 STANDARD RANGE (A).	[A] HOW MEI KWAN
3	26 Sep 2022 17:28	<b>Clm Created</b>	Reg No: SLP989X. Acct Date: 2022/09/24. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: Allianz Insurance Singapore Pte. Ltd. (HQ). Workshop: Optima Werkz Pte Ltd (HQ)	[A] HOW MEI KWAN
4	26 Sep 2022 17:28	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	26 Sep 2022 17:28	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2022/10/05	[A] HOW MEI KWAN
6	26 Sep 2022 17:28	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	26 Sep 2022 17:28	<b>Clm Ins Co Changed</b>	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	26 Sep 2022 17:28	<b>Label Added</b>	(20224):Field Survey.	[A] Merimen Administrator
9	26 Sep 2022 17:28	<b>Label Added</b>	(19):Fastlane.	[A] HOW MEI KWAN
10	26 Sep 2022 17:28	<b>Adj Adjuster Assigned</b>	[None] -> KENNETH KONG	[A] HOW MEI KWAN
11	30 Sep 2022 09:58	<b>Video Downloaded</b>	Downloaded Video - Other	[A] Asher Sng Rong Yi
12	06 Dec 2022 14:35	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
13	06 Dec 2022 14:35	<b>Clm Dtl Modified</b>	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
14	06 Dec 2022 14:35	<b>Clm Dtl Modified</b>	JPJ Reg. Date: -> 2021/09/24.	[A] JOANNE LEE KHANG MIN
15	06 Dec 2022 14:35	<b>Clm Details Notified</b>		[A] JOANNE LEE KHANG MIN
16	15 Dec 2022 16:58	<b>Adj Mandate Request</b>	Cur.Reg:7723.79:Liability: 100% (BOLA 9) *Quantum: \$7,723.79 (all-in). Please refer to adjuster report for details. *For your approval please.	[A] Ezlyna
17	21 Dec 2022 15:05	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2022/10/05. Mandate Remarks: mandate approved. LOU at 6 days @ \$100/day. settle at best.	[I] Goh, Jeremy-CX
18	21 Dec 2022 15:05	<b>Adj Mandate Set</b>	Approved:7003.79:mandate approved. LOU at 6 days @ \$100/day. settle at best.	[I] Goh, Jeremy-CX
19	28 Dec 2022 15:23	<b>Adj Mandate Request</b>	Cur.Reg:7551.92:Mandate Request : \$7,551.92 (COR with 7% GST \$6,849.81, LOU \$700.00 & LTA \$2.00) Previous mandate request omitted 7% GST. For your approval please.	[A] Ezlyna
20	17 Jan 2023 13:56	<b>Adj Next Rpt Changed</b>	Cur Rpt:Final Rpt. Cur Due Date:2022/10/05. Mandate Remarks: mandate approved. LOU at 6 days @ \$100/day. settle at best.	[I] Goh, Jeremy-CX
21	17 Jan 2023	<b>Adj Mandate Set</b>	Approved:7451.92:mandate approved. LOU at 6 days @ \$100/day. settle at best.	[I] Goh, Jeremy-CX

**AUDIT TRAIL**

No.	On	Audit	Remarks	By
22	13:56 12 Apr 2023 14:52	<b>Adj Mandate Request</b>	Cur.Req:7851.92:TP WS request LOU for 34 days as 2 parts need to intend from China. For your approval pls.	[A] Ezlyna
23	12 Apr 2023 14:58	<b>Adj Next Rpt Changed</b>	Cur Rpt:Final Rpt. Cur Due Date:2022/10/05. Mandate Remarks: mandate approved. LOU at 7 days @ \$100/day. cost mitigation should be taken if there is delays in parts/	[I] Goh, Jeremy-CX
24	12 Apr 2023 14:58	<b>Adj Mandate Set</b>	Approved:7551.92:mandate approved. LOU at 7 days @ \$100/day. cost mitigation should be taken if there is delays in parts/	[I] Goh, Jeremy-CX

**Date From**  **Date To**  **Audit Type**

**ACTIVITY**

[30/09/2022 09:58] Asher Sng Rong Yi:  
FILE REVIEW: 100% B:9 OID EXIT FROM MINOR ROAD INTO MAIN DRIVE WAY HIT TP

**Merimen Billing for this case - Transaction History**

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2847882	27 Sep 2022 09:27:18	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SLP989X	SGA1002A	11.00
2849159	29 Sep 2022 11:38:30	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SLP989X	Goh, Jeremy-CX	xx.xx
2879707	06 Dec 2022 14:35:55	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLP989X	SGA1002A	11.00