

## Yan (LKK Auto)

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**From:** Ashlene Lee Bee Gan (StridesASvcs/FM&SuppSvcs/Claims & IA/Claims & IA)  
<BeeGan.Lee@strides.com.sg>  
**Sent:** Monday, 26 September 2022 3:42 PM  
**To:** Summer (LKK Auto)  
**Cc:** MTPRI; Ashlene Lee Bee Gan (StridesASvcs/FM&SuppSvcs/Claims & IA/Claims & IA)  
**Subject:** FW: PRS for our client's vehicle SHA 4864 Y and your insured's vehicle SHC 4812 L on 26.09.2022

Ref: TAX/09/22/2065/AL

Dear Meng Yan,

Kindly survey on "Without Prejudice" basis.

TP: SHA4864Y  
Insured: SHC4812L  
Workshop: Bifrost

Thank you.

Regards,

*ashlene*

Ashlene Lee  
Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705  
DID: 6866 2615 | Fax: 6368 7421 | Email: [BeeGan.Lee@strides.com.sg](mailto:BeeGan.Lee@strides.com.sg) | [www.stridesmobility.com.sg](http://www.stridesmobility.com.sg)  
<https://www.smrt.com.sg/Compliment>



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**From:** Assessment Dept <assessment\_ltc@bifrostauto.com>  
**Sent:** Monday, 26 September 2022 3:11 pm  
**To:** MTPRI <MTPRI@smrt.com.sg>  
**Cc:** Claims Dept <claims\_ltr@bifrostauto.com>; Joseph Koh <claims@bifrostauto.com>; Claims Dept <claims\_lts@bifrostauto.com>; Claims Dept <claims\_ltv@bifrostauto.com>; Ms Lim <claims\_ltm@bifrostauto.com>  
**Subject:** PRS for our client's vehicle SHA 4864 Y and your insured's vehicle SHC 4812 L on 26.09.2022

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Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, Ng Lye Nguan, to notify you of the aforesaid accident involving our client's vehicle SHA 4864 Y and your insured's vehicle SHC 4812 L on 26.09.2022.

We will follow up with GIA report.

This serves as a **NOTICE** that we are claiming against SHC 4812 L for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

**Premises for the Pre-repair inspection:** Blk 9 Sector C #01-42, Sin Ming Industrial Estate, Singapore 575644

**Contact Person:** Ms Lim / Ms Lee / Mr Yee

**Contact Email:** [claims\\_ltv@bifrostauto.com](mailto:claims_ltv@bifrostauto.com) / [claims\\_ltm@bifrostauto.com](mailto:claims_ltm@bifrostauto.com) / [assessment\\_ltc@bifrostauto.com](mailto:assessment_ltc@bifrostauto.com)

VEH IN (Date & Time) : **26.09.2022**

PRS ARRANGEMENT (Date & Time) : **To be advised**

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

Thank you.

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Best Regards

Mr Yee

Assessment Dept

BIFROST AUTO PTE LTD

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