

Yan (LKK Auto)

From: Lurene Jaw Mei Nam <Lurene.Jaw@hlas.com.sg>
Sent: Monday, 26 September 2022 4:03 PM
To: Yan (LKK Auto)
Subject: FW: PRS for our client's vehicle SH 9126 U and your insured's vehicle SDF 8896 A on 25.09.2022 - HLAS's REF: MPC03704/LJ

Dear Yan

Forward the email below & kindly take over the conduct of the survey & revert.

Thank you,

Best Regards

Lurene Jaw
Claims Executive



11 Keppel Road #11-01, ABI Plaza, Singapore 089057
DID +65 6922 6020 | H +65 6922 6003 | F +65 6221 3782
lurene.jaw@hlas.com.sg | www.hlas.com.sg
Reaching out to you at [Facebook](#) | [Twitter](#) | [Linkedin](#)

From: HLAS Claims
Sent: Monday, 26 September 2022 3:26 pm
To: Lurene Jaw Mei Nam <Lurene.Jaw@hlas.com.sg>
Subject: FW: PRS for our client's vehicle SH 9126 U and your insured's vehicle SDF 8896 A on 25.09.2022 - HLAS's REF: MPC03704/LJ

Dear Lurene

FYNA

Regards,
Claims Department



11 Keppel Road #11-01, ABI Plaza, Singapore 089057

T +65 6922 6030 / F +65 6224 1923

claims@hlas.com.sg | www.hlas.com.sg

Important: Please note that acceptance and clearing of our settlement cheque/GIRO/PayNow payment constitutes your acceptance of payment which will be in full and final settlement and discharge of all claims that you may have against HL Assurance Pte. Ltd. and/or our insured whichever is applicable in respect of the above subject matter.

From: Assessment Dept [mailto:assessment_ltc@bifrostauto.com]

Sent: Monday, 26 September 2022 3:06 pm

To: HLAS Claims <claims@hlas.com.sg>

Cc: Lurene Jaw Mei Nam <Lurene.Jaw@hlas.com.sg>; Claims Dept <claims_ltr@bifrostauto.com>; Joseph Koh <claims@bifrostauto.com>; Claims Dept <claims_lts@bifrostauto.com>; Claims Dept <claims_ltv@bifrostauto.com>; Ms Lim <claims_ltm@bifrostauto.com>

Subject: Re: PRS for our client's vehicle SH 9126 U and your insured's vehicle SDF 8896 A on 25.09.2022 - HLAS's REF: MPC03704/LJ

Without Prejudice

Dear Sir/Mdm

Our client selects LKK Auto Consultants Pte Ltd / Bryan

Taxi at workshop.

Thank you and Best Regards

Mr Yee

Assessment Dept

BIFROST AUTO PTE LTD

O: 62436687

On Mon, 26 Sept 2022 at 14:42, HLAS Claims <claims@hlas.com.sg> wrote:

WITHOUT PREJUDICE

Dear Sirs,

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) Appraisals Associates Pte Ltd	2) Formteam Adjusters Pte Ltd
Tel : 6747 2822	Tel: 6509 1788
Fax: 6747 0070	Fax: 6509 6221

3) Vicom Ltd (VICOM) Tel: 6455 5358 Fax: 6452 6621	4) LKK Auto Consultants Pte Ltd Tel: 6256 3561 Fax: 6741 4108
5) Priority Services Tel: 6293 4822 Fax: 6296 3283	6) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155
7) Infiniti Appraisal Service Tel : 9668 4818/9009 9001 Fax: 6458 7432	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days. Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

We shall hear from you.

Claims officer in charge of matter is – Ms Lurene Jaw, copied herein.

Regards,

Claims Department



11 Keppel Road #11-01, ABI Plaza, Singapore 089057

T +65 6922 6030 / F +65 6224 1923

claims@hlas.com.sg | www.hlas.com.sg

Important: Please note that acceptance and clearing of our settlement cheque/GIRO/PayNow payment constitutes your acceptance of payment which will be in full and final settlement and discharge of all claims that you may have against HL Assurance Pte. Ltd. and/or our insured whichever is applicable in respect of the above subject matter.

From: Assessment Dept [mailto:assessment_ltc@bifrostauto.com]

Sent: Monday, 26 September 2022 2:25 pm

To: HLAS Claims <claims@hlas.com.sg>; Grace Ng <grace.ng@hlas.com.sg>

Cc: Claims Dept <claims_ltr@bifrostauto.com>; Joseph Koh <claims@bifrostauto.com>; Claims Dept

<claims_lts@bifrotauto.com>; Claims Dept <claims_ltv@bifrotauto.com>; Ms Lim <claims_ltm@bifrotauto.com>

Subject: PRS for our client's vehicle SH 9126 U and your insured's vehicle SDF 8896 A on 25.09.2022

Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, Lim Wan Tiong, to notify you of the aforesaid accident involving our client's vehicle SH 9126 U and your insured's vehicle SDF 8896 A on 25.09.2022.

Please find enclosed our LTA Search . We will follow up with GIA report.

This serves as a **NOTICE** that we are claiming against SDF 8896 A for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

Premises for the Pre-repair inspection: Blk 9 Sector C #01-42, Sin Ming Industrial Estate, Singapore 575644

Contact Person: Ms Lim / Ms Lee / Mr Yee

Contact Email: claims_ltv@bifrotauto.com / claims_ltm@bifrotauto.com / assessment_ltc@bifrotauto.com

VEH IN (Date & Time) : **25.09.2022**

PRS ARRANGEMENT (Date & Time) : **To be advised**

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

Thank you.

You can protect our environment. Think before you print.

CONFIDENTIALITY NOTICE

This e-mail (including any attachments) may contain information that is privileged or confidential.

The sending of this e-mail to any person other than the intended recipient is not a waiver of the privilege or confidentiality that attaches to it.

If you are not the intended recipient, please notify the sender immediately, delete the email and do not copy, distribute or disclose its contents.

Best Regards

Mr Yee

Assessment Dept

BIFROST AUTO PTE LTD

O: 62436687