

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	26 Sep 2022 17:14	Clim Dtl Modified	Claimant's Name: -> OH JIAN CHUAN (HU JIANQUAN).	[A] HOW MEI KWAN
2	26 Sep 2022 17:14	Clim Veh Model Changed	(204808) HONDA VEZEL 1.5 (A).	[A] HOW MEI KWAN
3	26 Sep 2022 17:14	Clim Created	Reg No: SJS5078A. Acct Date: 2022/09/24. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). Workshop: Ryder Auto Pte Ltd (HQ)	[A] HOW MEI KWAN
4	26 Sep 2022 17:14	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	26 Sep 2022 17:14	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/10/05	[A] HOW MEI KWAN
6	26 Sep 2022 17:14	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	26 Sep 2022 17:14	Label Added	(30651):Vehicle Not In,(30653):Direct Settlement.	[A] HOW MEI KWAN
8	26 Sep 2022 17:14	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] HOW MEI KWAN
9	05 Oct 2022 10:55	Label Removed	(30651):Vehicle Not In.	[A] HOW MEI KWAN
10	05 Oct 2022 10:56	Clim Dtl Modified	Claimant's ID: -> S8038613C.	[A] HOW MEI KWAN
11	05 Oct 2022 10:56	Clim Registration Modified	Acct Time:00:00:00->21:00:00.	[A] HOW MEI KWAN
12	05 Oct 2022 10:56	Clim Veh Model Changed	(204808) -> (204870) KIA CERATO FORTE 1.6 A/T ABS AB 2WD 4DR (A).	[A] HOW MEI KWAN
13	09 Oct 2022 19:04	Adj Mandate Request	Cur.Req:0.00:Liability: TBA. Pls share a copy of insured video for our viewing. Thanks.	[A] CHEW HSIAO TONG
14	10 Oct 2022 12:35	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/10/05. Mandate Remarks: we will upload once we receive from our insured	[I] Sundari Nagarajan
15	10 Oct 2022 12:35	Adj Mandate Set	Approved:0.00:we will upload once we receive from our insured	[I] Sundari Nagarajan
16	03 Nov 2022 12:50	Video Downloaded	Downloaded Video - Accident-IV	[A] CHEW HSIAO TONG
17	03 Nov 2022 12:52	Adj Mandate Request	Cur.Req:0.00:OI VIDEO SHOWS THAT 3RD PARTY MOVED OUT FROM STATIONARY POSITION AND HIT OI. SEEK APPROVAL TO REJECT 3RD PARTY CLAIM	[A] CHEW HSIAO TONG
18	03 Nov 2022 14:39	Video Downloaded	Downloaded Video - Accident-IV	[I] Gabriel Wee
19	03 Nov 2022 17:36	Video Downloaded	Downloaded Video - Accident-IV	[I] Gabriel Wee
20	03 Nov 2022 17:37	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2022/10/05. Mandate Remarks: PLEASE PROCEED TO REJECT 3RD PARTY CLAIM	[I] Gabriel Wee
21	03 Nov 2022 17:37	Adj Mandate Set	Approved:0.00:PLEASE PROCEED TO REJECT 3RD PARTY CLAIM	[I] Gabriel Wee
22	04 Jan 2023 12:19	Video Downloaded	Downloaded Video - Accident-IV	[A] CHEW HSIAO TONG
23	16 Jan 2023 15:58	Video Downloaded	Downloaded Video - Accident-IV	[I] Gabriel Wee

Date From   Date To   Audit Type 

ACTIVITY

No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2847914	27 Sep 2022 09:56:56	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SJS5078A	SHD2866P	11.00
2855186	12 Oct 2022 17:22:21	Video Upload	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SJS5078A	Sundari Nagarajan	xx.xx

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 4 January 2023 12:28 PM
To: Ryder Auto workshop
Subject: Your Ref: SJS5078A // LKK Ref: CC4/III22009458/Apa3 [ACCIDENT INVOLVING SHD2866P(III) AND SJS5078A ON 24/09/2022]
Attachments: SHD 2866P STATEMENT.JPG; SHD2866P SKETCH PLAN.JPG; OI VIDEO.mp4

Your Ref: **SJS5078A**
LKK Ref: CC4/III22009458/Apa3

Without Prejudice

Dear Sirs/Mdm,

ACCIDENT INVOLVING SHD2866P(III) AND SJS5078A ON 24/09/2022

We refer to the above matter.

Attached is a copy of our insured accident report and video for your easy reference. Your client moved out from stationary position and collided onto our insured vehicle. We are of the view that our insured is not liable for the accident.

In view of the above, we regret to inform you that we are unable to look into your client's matter.

Thank you.

"The video footage is confidential information and is solely for investigation and shall not be reproduced. You undertake to preserve its confidentiality and will not disclose, provide or make available the video footage in whole or in part, to any third party."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

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