

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67465405 / 67465376 Fax No: 67458520

Tax Reg No: 200006262D

Date : 15.10.2022

China Taiping Insurance Singapore Pte Ltd
3 Anson Road
#16-00 Springleaf Tower
Singapore 079909

Attn: Motor Claim Department

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES : SLD 9489B / SKQ 68K ON 23.09.2022

We are the authorized repair workshop for the owner of motor vehicle no: **SLD 9489B** , which was involved in the captioned accident with your insured vehicle no: **SKQ 68K** . The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1) Cost of Repair (inclusive of GST)	\$	10,700.00
2) Loss of Use (4 days X S\$60)	\$	900.00
3) GIA Search Fee	\$	2.00
	\$	<u>11,602.00</u>

We enclosed herewith the following documents to support the claims:

- | | |
|--------------------------|------------------------------------|
| a) Final Repair Invoice | b) Car Rental Invoice / Agreement |
| c) GIA Search Result | d) Letter of Authorisation, etc... |
| e) GIA Report | f) I/C & Driving Licence |
| g) Insurance Certificate | h) Vehicle Registration Log Card |

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you.
Yours faithfully,

Jason Tang (jason@fastechauto.com.sg)
For Fastech Auto Pte Ltd

DATE : 24.09.2022

TO : CHINA TAIPING INSURANCE SINGAPORE PTE LTD

RE : ACCIDENT INVOLVING VEHICLE NO. SLD 9489B / SKQ 68K

ALONG RAFFLES ROAD

ON 23.09.2022

I/We, SEE CHOON KEE

of (NRIC No./ROC No.) S8401767A

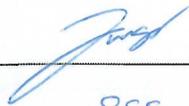
of BLK 230 HOUGANG AVENUE 1 #04-206 SINGAPORE 530230

owner of vehicle no. SLD 9489B in consideration of M/s FASTECH AUTO

PTE LTD repairing my/our vehicle SLD 9489B at my/our instruction and hereby authorise M/s FASTECH AUTO PTE LTD to demand claim settlement whatever amount settled/payable by the Insurance Company and/or third party or to commence legal proceedings, if necessary, under my name, for the cost of repairs, car rental and/or loss of use, etc. and to their appointing solicitor to act for me/us in respect of the said accident/claim and all claimed and/or settled shall belong to them absolutely.

I/We further agree and undertake to indemnify them against the above-mentioned claim cost which may arisen therewith.

Signature of Owner :



Name of Owner :

SEE CHOON KEE

*** This Discharge Voucher applies only to the claimant's claim for his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an Evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00246762102 Claim No : SNM22D206828/C02/SKQ68K/TANCHC
Claimant : SEE CHOON KEE
Amount : S\$11,302.00
 SINGAPORE DOLLARS ELEVEN THOUSAND THREE HUNDRED AND TWO ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SLD9489B
Insured Vehicle No. : SKQ68K

Date of Loss : 23/09/2022
Place of Accident : TEMASEK BLVD TOWARDS RAFFLES BLVD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : TAN HOON SIOK
Driver Name : TAN HOON SIOK

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	10,700.00
(3) Loss of Use /Rental/ Earning	S\$	600.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees/Towing	S\$	
(7) Cost including Disbursement	S\$	
TOTAL	S\$	11,302.00

Claimant Name: See Choon Kee

NRIC No : S8401767A

Signature : 

Date : 15/03/2023

TAX INVOICE

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 200006262D

China Taiping Insurance Singapore Pte Ltd
3 Anson Road
#16-00 Springleaf Tower
Singapore 079909

Attn : Motor Claim Department

Tax Invoice : 23180

Date : 12.10.2022
Vehicle No : SLD 9489B
Make/Model : HONDA VEZEL 1.5X
Chassis/Eng# :
Accident Date : 23.09.2022
Claim No :
Reference : 0922 -23180
Policy No :

		Amount
To proceed on lump sum repair	S\$	10000.00

E. & O. E.

Total : S\$ 10000.00
GST @ 7% : S\$ 700.00
Amount Due : S\$ 10700.00


for FASTECH AUTO PTE LTD

All Invoices are subjected to GST

Dynamic Car Rental

1 KAKI BUKIT AVENUE 6, #01-46/48/50 AUTOBAY, SINGAPORE 417883.

TEL: (+65) 6741 7244, 6746 5405 FAX: (+65) 6745 8520, 6746 5786

Co. Reg. No. 52928467K

RENTAL TERMS AND CONDITIONS

No. **22493**

Name See Choon Kee			REG. No. SLH 7586X	MAKE MODEL:					
ADDRESS BLK 230 HOUGANG AVENUE 1 # 04-206 SINGAPORE S30230			DIESEL	PETROL	E	1/4	1/2	3/4	F
			KM IN	DATE & TIME IN 02.10.2022 @ 18:00pm					
			KM OUT	DATE & TIME OUT 24.09.2022 @ 10:00 am					
			KM DRIVEN	TIME USED					
NAMED DRIVER TAY SUNGI, EUNETTE			HOURS			@SS			
DRIVING LICENCE NO S8540024Z	DATE OF EXPIRY	PLACE OF ISSUE	9 DAYS			@SS \$100.00			\$900.00
PASSPORT NO	DATE OF ISSUE	PLACE OF ISSUE	WEEKS			@SS			
ADD NAMED DRIVER				MONTHS			@SS		
DRIVING LICENCE NO	DATE OF EXPIRY	PLACE OF ISSUE	BY INITIALLING, RENTER AGREES TO PAY ADD FEE FOR COLLISION DAMAGES WAIVER (C.D.W.)			SUB-TOTAL			
PASSPORT NO	DATE OF ISSUE	PLACE OF ISSUE				TOTAL RENTAL			\$900.00
IMPORTANT NOTES:						DELIVERY FEE			
<p>This vehicle is licenced to carry 04 passenger only. No refund will be given for vehicle returns early. No refund will be given for period left in vehicle. Hirer is liable to pay loss of earnings while damaged vehicle is under repair. Hirer is liable to pay all parking fee and traffic summonese. Vehicle return during office hour only. No service on public holiday and Sunday. Geographical areas: Singapore & West Malaysia. Driver must be: a) 18 years old and above. b) Holding a valid relevant class of driving license. The vehicle is strictly to be driven by the person to whom it is hired to and the additional driver named in the agreement. The hirer is not allowed to sub-let the vehicle to another party and subletting is not covered.</p>						COLLECTION FEE			
ADDITIONAL CONDITIONS:			<p>X</p> <p>PER DAY \$ PER WEEK \$ PER MONTH \$</p>						
<p>COMPREHENSIVE COVERED EXCESS: *Section I - Used in S'pore only : SGD 2000.00 *Section I - Used outside S'pore : SGD 4000.00 *Section II - Used in S'pore only : SGD 1500.00 *Section II - Used outside S'pore : SGD 3000.00 *W/Screen Excess In S'pore : SGD 100.00 *W/Screen Excess Outside S'pore : SGD 100.00</p>			<p>X</p> <p>PER DAY \$ PER WEEK \$ PER MONTH \$</p>			<p>BY INITIALLING, RENTER AGREES TO PAY ADD FEE FOR PERSONAL ACCIDENT INSURANCE (P.A.I.)</p>			
<p>THIRD PARTY COVERED EXCESS: *Hirer must bear all costs to the damages of the return vehicle. *Section II - Used in S'pore only : SGD 1500.00</p>									
<p>*Hirer must bear all costs to the damages of the return vehicle. *Section II - Used outside S'pore : SGD 3000.00</p>									
<p>YOUNG AND INEXPERIENCE DRIVER Hirer or any authorized driver who is aged 22 years old (on the date of accident) and below or possess only 18 month or less driving experience.</p>			PREPAYMENT			TOTAL CHARGE			
<p>COMPREHENSIVE COVERED EXCESS: (YOUNG AND INEXPERIENCE DRIVER) *Section I - Used in S'pore only : SGD 6000.00 *Section I - Used outside S'pore : SGD 12,000.00 *Section II - Used in S'pore only : SGD 6000.00 *Section II - Used outside S'pore : SGD 12,000.00 *W/Screen Excess In S'pore : SGD 100.00 *W/Screen Excess Outside S'pore : SGD 100.00</p>			CHECK			DEPOSIT			
<p>THIRD PARTY COVERED EXCESS: (YOUNG AND INEXPERIENCE DRIVER) *Hirer must bear all costs to the damages of the return vehicle. *Section II - Used in S'pore only : SGD 6000.00</p>			CASH						
<p>*Hirer must bear all costs to the damage of the return vehicle. *Section II - Used outside S'pore : SGD 12,000.00</p>			RECEIPT NO.			NETT CHARGE			
<p>Hirer is responsible for any costs to the THIRD PARTY DAMAGE / INJURY claims.</p>			AMOUNT DUE / REFUND						

I HAVE READ THE TERMS AND CONDITIONS ON BOTH SIDES OF THIS RENTAL AGREEMENT AND AGREE THEREOF.

SIGNED BY THE PARTIES HERETO ON THE DAY OF

X 
RENTER'S/DRIVER'S SIGNATURE

X 
DYNAMIC CAR RENTAL

DYNAMIC CAR RENTAL

1 Kaki Bukit Ave 6 #01-46 Autobay

Singapore 417883

Tel No: 6741 7244 / 6746 5405 Fax No: 6745 8520 / 6746 5786

Co. Reg No: 52928467K

To: SEE CHOON KEE

Invoice : DCR-2022-10-01

Date : 03.10.2022

Agreement No : 22493

Payment Terms : LOD

DESCRIPTION	AMOUNT
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Rental charges for vehicle : <u>SLH 7586X</u> (0922-23180)	\$ 900.00
--------------------------------------------------------------	-----------

Rental Period from 24.09.2022 to 03.10.2022 .

E. & O. E.

Total \$ 900.00

JIN EE

for Dynamic Car Rental

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

skq68k

Date of Accident

23/09/2022



Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **China Taiping Insurance (Sing...**

Period of Insurance **10/12/2021 - 09/12/2022**

Requested By **ALLAN TANG (KIM CHWEE AUT...**

Requested Date **24/09/2022 09:33**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 20 October 2022 9:10 AM
To: DOREEN@BDIP.COM.SG
Subject: Claim Notification - ACCIDENT INVOLVING SKQ68K(CHINA TAIPING) AND SLD9489B AT/ ALONG TEMASEK BLVD TOWARD RAFFLES BLVD ON 23/09/2022

Tan Hoon Siok [By Email Only]

Dear Sir/Madam,

You Ref: SKQ68K
Our Ref: CC6/CTI22009438/Uea3
ACCIDENT INVOLVING SKQ68K(CHINA TAIPING) AND SLD9489B AT/ ALONG TEMASEK BLVD TOWARD RAFFLES BLVD ON 23/09/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SLD9489B against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

EzLyna (LKKAuto)

From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Sent: Wednesday, 15 February 2023 10:07 am
To: EzLyna (LKKAuto)
Cc: Admin A
Subject: RE: [SEEK MANDATE] SNM22D206828/C02/SKQ68K/TANCHC RE: Direct Settlement - Accident Involving SKQ68K (OI : CTI - TBA) AND SLD9489B (TP : LKK REF - CC6/CTI22009438/Uea3) on 23/09/2022

Message Classification: Internal

Dear Ezlyna,

Please proceed as proposed.

LOR start offer from 6days and up to 8 days.

Kindly settled in breakdown basic.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

From: EzLyna (LKKAuto) <ezlyna@lkkauto.com>
Sent: Friday, 11 November 2022 2:05 pm
To: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: FW: [SEEK MANDATE] SNM22D206828/C02/SKQ68K/TANCHC RE: Direct Settlement - Accident Involving SKQ68K (OI : CTI - TBA) AND SLD9489B (TP : LKK REF - CC6/CTI22009438/Uea3) on 23/09/2022

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Dear Jacqueline & colleagues,

Please ignore my previous email.

Your ref: SNM22D206828/C02/SKQ68K/TANCHC

LKK ref : CC6/CTI22009438/Uea3

Dear Jacqueline,

ACCIDENT INVOLVING SKQ68K (CHINA TAIPING) AND SLD9489B (TP) ON 23/09/2022

We refer to the above matter.

Based on the scene photos, OI inched out from filter road and collided with TP which is travelling straight. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "Fastech Auto Pte Ltd" at \$11,502.00 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 28,450.60	\$ 10,700.00 (inclusive of GST)
2. Loss of Rental (9 days x \$100)	\$ 900.00	\$ 800.00 (8 days X \$100)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 29,352.60	<u>\$11,502.00</u>

Surveyor recommended 6 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 08/11/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: EzLyna (LKKAuto)

Sent: Friday, 11 November 2022 1:10 PM

To: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>; claimsdept@sg.cntaiping.com

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE:[SEEK MANDATE] SNM22D206828/C02/SKQ68K/TANCHC RE: Direct Settlement - Accident Involving SKQ68K (OI : CTI - TBA) AND SLD9489B (TP : LKK REF - CC6/CTI22009438/Uea3) on 23/09/2022

Your ref: SNM22D206828/C02/SKQ68K/TANCHC

LKK ref : CC6/CTI22009438/Uea3

Dear Jacqueline,

ACCIDENT INVOLVING SKQ68K (CHINA TAIPING) AND SLD9489B (TP) ON 23/09/2022

We refer to the above matter.

Based on the video footage, it is a side swipe case. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "Fastech Auto Pte Ltd" at \$11,502.00 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 28,450.60	\$ 10,700.00 (inclusive of GST)
2. Loss of Rental (9 days x \$100)	\$ 900.00	\$ 800.00 (8 days X \$100)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 29,352.60	<u>\$11,502.00</u>

Surveyor recommended 6 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 08/11/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, 27 September 2022 10:27 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: O/R: SNM22D206828/C02/SKQ68K/TANCHC RE: Direct Settlement - Accident Involving SKQ68K (OI : CTI - TBA) AND SLD9489B (TP : LKK REF - CC6/CTI22009438/Uea3) on 23/09/2022

Dear all,

Please note that officer in charge for this case is Jacqueline Tan.

Claim no SNM22D206828/C02/ SKQ68K/TANCHC.

Dear Jacqueline,

Pls revert LKK.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, 26 September 2022 3:27 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: Direct Settlement - Accident Involving SKQ68K (OI : CTI - TBA) AND SLD9489B (TP : LKK REF - CC6/CTI22009438/Uea3) on 23/09/2022

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Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SLD 9489B at M/s Fastech Auto Pte Ltd - Kaki Bukit on 26/09/2022 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)