

EzLyna (LKKAuto)

From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Sent: Wednesday, 15 February 2023 10:07 am
To: EzLyna (LKKAuto)
Cc: Admin A
Subject: RE: [SEEK MANDATE] SNM22D206828/C02/SKQ68K/TANCHC RE: Direct Settlement - Accident Involving SKQ68K (OI : CTI - TBA) AND SLD9489B (TP : LKK REF - CC6/CTI22009438/Uea3) on 23/09/2022

Message Classification: Internal

Dear Ezlyna,

Please proceed as proposed.

LOR start offer from 6days and up to 8 days.

Kindly settled in breakdown basic.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

From: EzLyna (LKKAuto) <ezlyna@lkkauto.com>
Sent: Friday, 11 November 2022 2:05 pm
To: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: FW: [SEEK MANDATE] SNM22D206828/C02/SKQ68K/TANCHC RE: Direct Settlement - Accident Involving SKQ68K (OI : CTI - TBA) AND SLD9489B (TP : LKK REF - CC6/CTI22009438/Uea3) on 23/09/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Jacqueline & colleagues,

Please ignore my previous email.

Your ref: SNM22D206828/C02/SKQ68K/TANCHC

LKK ref : CC6/CTI22009438/Uea3

Dear Jacqueline,

ACCIDENT INVOLVING SKQ68K (CHINA TAIPING) AND SLD9489B (TP) ON 23/09/2022

We refer to the above matter.

Based on the scene photos, OI inched out from filter road and collided with TP which is travelling straight. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "Fastech Auto Pte Ltd" at \$11,502.00 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 28,450.60	\$ 10,700.00 (inclusive of GST)
2. Loss of Rental (9 days x \$100)	\$ 900.00	\$ 800.00 (8 days X \$100)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 29,352.60	<u>\$11,502.00</u>

Surveyor recommended 6 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 08/11/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: EzLyna (LKKAuto)

Sent: Friday, 11 November 2022 1:10 PM

To: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>; claimsdept@sg.cntaiping.com

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE:[SEEK MANDATE] SNM22D206828/C02/SKQ68K/TANCHC RE: Direct Settlement - Accident Involving SKQ68K (OI : CTI - TBA) AND SLD9489B (TP : LKK REF - CC6/CTI22009438/Uea3) on 23/09/2022

Your ref: SNM22D206828/C02/SKQ68K/TANCHC

LKK ref : CC6/CTI22009438/Uea3

Dear Jacqueline,

ACCIDENT INVOLVING SKQ68K (CHINA TAIPING) AND SLD9489B (TP) ON 23/09/2022

We refer to the above matter.

Based on the video footage, it is a side swipe case. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "Fastech Auto Pte Ltd" at \$11,502.00 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 28,450.60	\$ 10,700.00 (inclusive of GST)
2. Loss of Rental (9 days x \$100)	\$ 900.00	\$ 800.00 (8 days X \$100)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 29,352.60	<u>\$11,502.00</u>

Surveyor recommended 6 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 08/11/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, 27 September 2022 10:27 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: O/R: SNM22D206828/C02/SKQ68K/TANCHC RE: Direct Settlement - Accident Involving SKQ68K (OI : CTI - TBA) AND SLD9489B (TP : LKK REF - CC6/CTI22009438/Uea3) on 23/09/2022

Dear all,

Please note that officer in charge for this case is Jacqueline Tan.

Claim no SNM22D206828/C02/ SKQ68K/TANCHC.

Dear Jacqueline,

Pls revert LKK.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, 26 September 2022 3:27 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: Direct Settlement - Accident Involving SKQ68K (OI : CTI - TBA) AND SLD9489B (TP : LKK REF - CC6/CTI22009438/Uea3) on 23/09/2022

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Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SLD 9489B at M/s Fastech Auto Pte Ltd - Kaki Bukit on 26/09/2022 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)