

**Veron Chen (LKKAuto)**

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**From:** Steve Chen (LKK Auto)  
**Sent:** Monday, 21 November 2022 11:26 AM  
**To:** Ivan Teo  
**Cc:** Veron Chen (LKKAuto)  
**Subject:** FINALISE FOR 3RD PARTY DIRECT SETTLEMENT SMC4659D AGAINST YQ1216C DOA 22/09/2022  
**Attachments:** SMC 4659 Supplementary.pdf; KM Service Pre-Invoice V2.pdf; SMC 4659 main estimate.pdf

Hi Ivan,

Finalize confirm. Please proceed.

Thanks.

Best Regards,  
**Steve Chen** | Automotive Assessor  
**LKK Auto Consultants Pte Ltd**  
Phone: 81117723/6256-3561 | email: [stevenfoong@lkkauto.com](mailto:stevenfoong@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Ivan Teo <[ivanteo@honda.com.sg](mailto:ivanteo@honda.com.sg)>  
**Sent:** Thursday, 17 November 2022 3:28 pm  
**To:** Steve Chen (LKK Auto) <[SteveChen@lkkauto.com](mailto:SteveChen@lkkauto.com)>  
**Subject:** FINALISE FOR 3RD PARTY DIRECT SETTLEMENT SMC4659D AGAINST YQ1216C DOA 22/09/2022

Dear Steve,

Kindly assist to finalise cost of repair \$9233.49  
9 working days  
End panel replaced

Thank you.

Best Regards,  
**Ivan Teo**  
Service Advisor  
Mandai Body Repair & Paint

Honda Singapore

**Kah Motor Co. Sdn. Bhd.**  
255 Alexandra Road, Singapore 159937  
DID/Mobile: 6514 5247 / 9731 7842  
Web: [www.honda.com.sg](http://www.honda.com.sg)



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**From:** Veron Chen (LKKAuto) <veronchen@lkkauto.com>  
**Sent:** Wednesday, 16 November 2022 5:33 PM  
**To:** Ivan Teo <ivanteo@honda.com.sg>  
**Subject:** RE: CHECK LIABILITY FOR 3RD PARTY DIRECT SETTLEMENT SMC4659D AGAINST YQ1216C DOA 22/09/2022

**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Ivan,

WITHOUT PREJUDICE

Kindly advise vehicle status.

**If vehicle has been repaired, please finalize with us.**

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Sent:** Monday, 26 September 2022 12:18 PM  
**To:** 'Ivan Teo' <[ivanteo@honda.com.sg](mailto:ivanteo@honda.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Subject:** RE: CHECK LIABILITY FOR 3RD PARTY DIRECT SETTLEMENT SMC4659D AGAINST YQ1216C DOA 22/09/2022

Dear Ivan,

Noted with thanks.

Best Regards,

**Yan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Ivan Teo <[ivanteo@honda.com.sg](mailto:ivanteo@honda.com.sg)>  
**Sent:** Monday, 26 September 2022 12:14 PM

**To:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Subject:** RE: CHECK LIABILITY FOR 3RD PARTY DIRECT SETTLEMENT SMC4659D AGAINST YQ1216C DOA 22/09/2022

Dear LKK,

Kindly arrange for survey on 27/09/2022 after 12pm at 255 Alexandra Road.  
Not waiting basis.

Thank you.

Best Regards,

**Ivan Teo**

Service Advisor

Mandai Body Repair & Paint

Honda Singapore

**Kah Motor Co. Sdn. Bhd.**

255 Alexandra Road, Singapore 159937

DID/Mobile: 6514 5247 / 9731 7842

Web: [www.honda.com.sg](http://www.honda.com.sg)



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**From:** LEE KATIE <[katielee@uoi.com.sg](mailto:katielee@uoi.com.sg)>

**Sent:** Monday, 26 September 2022 10:04 AM

**To:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Cc:** Ivan Teo <[ivanteo@honda.com.sg](mailto:ivanteo@honda.com.sg)>

**Subject:** RE: CHECK LIABILITY FOR 3RD PARTY DIRECT SETTLEMENT SMC4659D AGAINST YQ1216C DOA 22/09/2022

**Importance:** High

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Dear LKK,

Kindly proceed to carry out PRI of vehicle SMC4659D and acknowledge receipt of this new assignment.

Regards,

**Katie Lee**

Senior Manager

Claims

United Overseas Insurance Limited

146 Robinson Road, #02-01, UOI Building, Singapore 068909

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**From:** Ivan Teo <[ivanteo@honda.com.sg](mailto:ivanteo@honda.com.sg)>

**Sent:** Monday, 26 September 2022 9:14 am

**To:** LEE KATIE <[katielee@uoi.com.sg](mailto:katielee@uoi.com.sg)>

**Subject:** RE: CHECK LIABILITY FOR 3RD PARTY DIRECT SETTLEMENT SMC4659D AGAINST YQ1216C DOA 22/09/2022

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Dear Katie,

We are agreeable to use LKK as the SJE.

Thank you.

Best Regards,  
**Ivan Teo**  
Service Advisor  
Mandai Body Repair & Paint

Honda Singapore  
**Kah Motor Co. Sdn. Bhd.**  
255 Alexandra Road, Singapore 159937  
DID/Mobile: 6514 5247 / 9731 7842  
Web: [www.honda.com.sg](http://www.honda.com.sg)



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**From:** LEE KATIE <[katielee@uoi.com.sg](mailto:katielee@uoi.com.sg)>

**Sent:** Sunday, 25 September 2022 1:53 PM

**To:** Ivan Teo <[ivanteo@honda.com.sg](mailto:ivanteo@honda.com.sg)>

**Subject:** RE: CHECK LIABILITY FOR 3RD PARTY DIRECT SETTLEMENT SMC4659D AGAINST YQ1216C DOA 22/09/2022

**Importance:** High

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

**WITHOUT PREJUDICE**

Dear Ivan,

Kindly note that Josephine has already left UOI. Please email to [claim@uoi.com.sg](mailto:claim@uoi.com.sg) in all future cases.

For this case, we propose to appoint LKK Auto Consultant as SJE. Kindly advise.

Regards,

**Katie Lee**  
Senior Manager  
Claims

United Overseas Insurance Limited

146 Robinson Road, #02-01, UOI Building, Singapore 068909

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**From:** Ivan Teo <[ivanteo@honda.com.sg](mailto:ivanteo@honda.com.sg)>

**Sent:** Friday, 23 September 2022 3:45 pm

**To:** WONG JOSEPHINE <[josephinewong@uoi.com.sg](mailto:josephinewong@uoi.com.sg)>; LEE KATIE <[katielee@uoi.com.sg](mailto:katielee@uoi.com.sg)>

**Subject:** CHECK LIABILITY FOR 3RD PARTY DIRECT SETTLEMENT SMC4659D AGAINST YQ1216C DOA 22/09/2022

CAUTION: This email originated from outside of the organization. **Do not click links or open** attachments unless you recognize the sender and know the content is safe.

Dear Motor Claims,

Kindly advise on 3<sup>rd</sup> party direct settlement liability.

My client : SMC4659D

Your insured : YQ1216C

DOA : 22/09/2022

Thank you.

Best Regards,

**Ivan Teo**

Service Advisor

Mandai Body Repair & Paint

Honda Singapore

**Kah Motor Co. Sdn. Bhd.**

255 Alexandra Road, Singapore 159937

DID/Mobile: 6514 5247 / 9731 7842

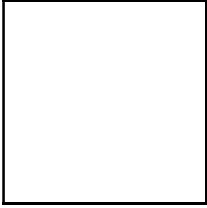
Web: [www.honda.com.sg](http://www.honda.com.sg)



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