

Huey Yon (LKKAuto)

From: Huey Yon (LKKAuto)
Sent: Tuesday, 4 October 2022 8:28 AM
To: Taxis Customer Service
Cc: SUR; claims@dingautomotive.com; sarah@dingautomotive.com; Kelly Ding
Subject: RE: Approved for OD repair - SLV1072C E

Dear Sir/Mdm,

Please proceed on lump sum repair.

Best Regards,

Huey Yon | case handler
LKK Auto Consultants Pte.Ltd.

Phone: 6256-3561 Fax: 62564315 email: hueyyon@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, Singapore 408933

From: Taxis Customer Service <taxiscs@stengg.com>
Sent: Monday, 3 October 2022 11:30 AM
To: Huey Yon (LKKAuto) <hueyyon@lkkauto.com>
Cc: SUR <sur@lkkauto.com>; claims@dingautomotive.com; sarah@dingautomotive.com; Kelly Ding <kelly.ding@dingauto.sg>; Steve Chen (LKK Auto) <SteveChen@lkkauto.com>
Subject: Re: Approved for OD repair - SLV1072C E

Dear Huey Yon,

After discussion with Steve, our side have some second hand spare parts for this vehicle, so we would like to proceed with Lump Sum Repair.

Best Regards,

Guang

Ding Automotive Pte Ltd

Hp : 93299929

Office : 62657130

From: Kelly Ding <kelly.ding@dingauto.sg>
Sent: Thursday, September 29, 2022 1:30 PM
To: 'Huey Yon (LKKAuto)' <hueyyon@lkkauto.com>
Cc: 'SUR' <sur@lkkauto.com>; claims@dingautomotive.com <claims@dingautomotive.com>;

sarah@dingautomotive.com <sarah@dingautomotive.com>; Taxis Customer Service <taxiscs@stengg.com>

Subject: Approved for OD repair - SLV1072C E

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Without Prejudice

Ding Auto Pte Ltd

Dear Huey Yon,

Thank you for the advice. Workshop will follow up accordingly.

Dear Guang / Loong,

Refer to following email. Please proceed with repair with marked estimate.

Thanks and regards,

Kelly Ding

6258 3009

From: Huey Yon (LKKAuto) [<mailto:hueyyon@lkkauto.com>]

Sent: Thursday, 29 September 2022 1:12 PM

To: Kelly Ding <kelly.ding@dingauto.sg>

Cc: SUR <sur@lkkauto.com>; claims@dingautomotive.com; sarah@dingautomotive.com

Subject: RE: Request for authorisation of OD repair: SLV1072C Estimate

Dear Sir/Madam,

As instructed by our client, please proceed to repair the insured vehicle SLV 1072C. part by part repair.
(Excess \$2000.00).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Huey Yon | case handler

LKK Auto Consultants Pte.Ltd.

Phone: 6256-3561 Fax: 62564315 email: hueyyon@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, Singapore 408933

From: Kelly Ding <kelly.ding@dingauto.sg>

Sent: Thursday, 29 September 2022 12:14 PM

To: 'Claims Banca (Allianz Insurance Singapore)' <claims@allianz.com.sg>
Cc: Steve Chen (LKK Auto) <SteveChen@lkkauto.com>; Huey Yon (LKKAuto) <hueyyon@lkkauto.com>; SUR <sur@lkkauto.com>; 'Taxis Customer Service' <taxiscs@stengg.com>; claims@dingautomotive.com; sarah@dingautomotive.com
Subject: Request for authorisation of OD repair: SLV1072C Estimate
Importance: High

Without Prejudice
Ding Auto Pte Ltd

Dear All,

We refer to SLV 1072C, vehicle was surveyed on 26/09/22 and understand that vehicle is pending authorisation to repair.

Kindly advise so we can update vehicle owner.

Thanks and regards,
Kelly Ding
6258 3009

From: Taxis Customer Service [<mailto:taxiscs@stengg.com>]
Sent: Thursday, 29 September 2022 12:04 PM
To: Kelly Ding <kelly.ding@dingauto.sg>; sarah@dingautomotive.com; claims@dingautomotive.com
Subject: Fw: SLV1072C Estimate

From: Steve Chen (LKK Auto) <SteveChen@lkkauto.com>
Sent: Thursday, September 29, 2022 9:00 AM
To: Taxis Customer Service <taxiscs@stengg.com>; Huey Yon (LKKAuto) <hueyyon@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: SLV1072C Estimate

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Hi Loong/Huey Yon,

Attached marked estimate.

Thanks.

Best Regards,
Steve Chen | Automotive Assessor
LKK Auto Consultants Pte Ltd
Phone: 81117723/6256-3561 | email: stevenfoong@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Taxis Customer Service <taxiscs@stengg.com>
Sent: Wednesday, 28 September 2022 6:32 pm
To: Steve Chen (LKK Auto) <SteveChen@lkkauto.com>
Subject: SLV1072C Estimate

Hi Steve,

Please refer to the attached for your reference.

Thanks.

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