

Yan (LKK Auto)

From: Crystal Lee <crystal_lee@sg.msig-asia.com>
Sent: Monday, 26 September 2022 8:51 AM
To: assignments; Admin-D (LKKAuto)
Cc: Ong Zi Hui
Subject: Survey Request - Manual Assigned

OUR REF : AM-INS-T132-118370-2022-JGV & YR REF : SKZ 4568 K

Manual Assigned

Dear LKK,

Refer to the email, please arrange survey the vehicle.

We'll assign via Merimen once we receive the assignment from Motor Team.

Please contact us ASAP if you cannot attend this assignment.

Best regards,





Crystal Lee

Admin Officer, Claims Services (In-House Survey)

D: +65 6594 2535 | F: +65 6643 1349 | crystal_lee@sg.msig-asia.com



MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220

9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg    

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 *Join our mission in protecting our planet, please consider the environment before you print.*

From: Lee Wee Ho <weeho_lee@sg.msig-asia.com>
Sent: Monday, 26 September 2022 8:41 AM
To: Crystal Lee <crystal_lee@sg.msig-asia.com>
Cc: Ong Zi Hui <zihui_ong@sg.msig-asia.com>
Subject: FW: OUR REF : AM-INS-T132-118370-2022-JGV & YR REF : SKZ 4568 K

Dear Crystal,

Please outsource this case.

Have a nice day.

Best Regards

Lee Wee Ho
Assistant Manager, Claims Services (In-House Survey)
D : +65 6643 1347 | F : +65 6225 7402 | weeho_lee@sg.msig-asia.com



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From: Lee Wee Ho
Sent: Friday, 23 September 2022 5:33 PM
To: Jennifer Guay <jenniferguay@visionlawllc.com>
Cc: admin@tickhaimotor.com; 'Jacqueline Tan' <jactan@visionlawllc.com>; Ong Zi Hui <zihui_ong@sg.msig-asia.com>
Subject: RE: OUR REF : AM-INS-T132-118370-2022-JGV & YR REF : SKZ 4568 K

Hi,

Thank you for your selection.

We will proceed to appoint/assign **LKK Auto Consultant Pte Ltd** via Merimen at our end and update you upon confirmation.

Please do not contact them directly to prevent confusion. Any arrangement or appointment of surveyor must come from MSIG.

Please be informed that our surveyor will also be conducting a post repair inspection within the stipulated timeline under the protocol.

Have a nice day.

Best Regards

Lee Wee Ho
Assistant Manager, Claims Services (In-House Survey)
D : +65 6643 1347 | F : +65 6225 7402 | weeho_lee@sg.msig-asia.com



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From: Jennifer Guay <jenniferguay@visionlawllc.com>

Sent: Friday, 23 September 2022 4:48 PM

To: Lee Wee Ho <weeho_lee@sg.msiga-asia.com>

Cc: admin@tickhaimotor.com; 'Jacqueline Tan' <jactan@visionlawllc.com>; Ong Zi Hui <zihui_ong@sg.msiga-asia.com>

Subject: RE: OUR REF : AM-INS-T132-118370-2022-JGV & YR REF : SKZ 4568 K

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

PRE - REPAIR SURVEY

CLAIMANT: SERENA TAN YUNRU

ACCIDENT INVOLVING SNC 6552 C & SKZ 4568 K ON 20 SEPTEMBER 2022 ALONG STILL ROAD

Dear Sirs

Refer to your email of 23 September 2022 informing that you wish to conduct a pre-repair survey and your List of Surveyors.

Our client confirmed appointment of **LKK Auto Consultant Pte Ltd** as the Single Joint Expert for this matter.

Please be informed that the said vehicle can be inspected at:

Venue: Tick Hai Motor And Welding Services
1 Kaki Bukit Avenue 6
#01-54 Autobay @ Kaki Bukit
Singapore 417883

Contact Person: Connie 6842-9089

Please let us hear from you by 23 September 2022. Thank you.

Regards

Jennifer Guay
(Secretary)

VISION LAW LLC

133 New Bridge Road #18-01

Chinatown Point

Singapore 059413

Tel : 6534 2811 (Ext 116)

Fax : 6535 6802

FOR SURVEYOR

Please initial here after completion of pre-repair inspection.
Thank you.

1st Survey on _____
Appointed surveyor _____ :
(Name & Signature)

2nd Survey on _____
Appointed surveyor _____
(Name & Signature)

3rd Survey on _____
Appointed Surveyor _____
(Name & signature)

From: Lee Wee Ho [mailto:weeho_lee@sg.msiga-asia.com]

Sent: Friday, 23 September, 2022 4:39 PM

To: Jennifer Guay

Cc: admin@tickhaimotor.com; 'Jacqueline Tan'; Ong Zi Hui

Subject: RE: OUR REF : AM-INS-T132-SNC 6552 C -2022-JGV & YR REF : SKZ 4568 K

Hi Jennifer,

May we have your selection on our SJE list?

Have a nice day.

Best Regards

Lee Wee Ho

Assistant Manager, Claims Services (In-House Survey)

D : +65 6643 1347 | F : +65 6225 7402 | weeho_lee@sg.msigg-asia.com



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A Member of **MS&AD** INSURANCE GROUP

From: Motor Survey

Sent: Friday, 23 September 2022 2:12 PM

To: Jennifer Guay <jenniferguay@visionlawllc.com>

Cc: admin@tickhaimotor.com; 'Jacqueline Tan' <jactan@visionlawllc.com>

Subject: RE: OUR REF : AM-INS-T132-SNC 6552 C -2022-JGV & YR REF : SKZ 4568 K

Hi,

We refer to your email/faxed dated 23/09/2022.

Please choose one surveyor from the list that you wish for us to appoint to conduct the pre-repair inspection:

- 1) LKK Auto Consultants Pte Ltd
- 2) Formteam Consultancy Pte Ltd
- 3) A-Pac Adjusters & Surveyors Pte Ltd
- 4) Appraisal VP Pte Ltd
- 5) AutoProbe Consultants
- 6) **MSIG In-House Surveyors (Appointment is full on _____)**

This Fast-Lane settlement option is for clear-cut liability which MSIG will expedite offer @ 100% with express payment. Priority will be given to those opted for our in-house surveyor

To facilitate an expeditious claim settlement, we hope you are agreeable for the above surveyor to be the SJE (Single Joint Expert).

If not, you may wish to nominate any of the 10 surveyors listed below as the SJE, depending on their availability:

1) Xing Guo Qiang	6) Chow Bo Xiong
2) Kenneth Kong	7) TT Garajan
3) Marcus Chua	8) Victor Png

4) Ng You Han	9) Samuel Phun
5) Gary Soon	10) Tay Beng Hee

In your response, please also provide us a list of 10 surveyors as your nominated SJE, regardless of whether you agree or disagree to our above nominated SJE. We may consider appointing one of your nominated SJE in case of any of our nominated SJE is not available.

NB:

- (a) ***Fast lane settlement is not applicable for cases that liability is in dispute***
- (b) If both of us could not agree with each other's list of nominated SJE, we may still proceed to appoint a motor surveyor to conduct a pre repair survey & post repair inspection within the timeline stipulated under the NIMA protocol.

We have created a dedicated motor survey mailbox for your motor survey request and pre-repair inspection. Please contact us (MSIG) by clicking this link: motorsurvey@sg.msig-asia.com

Have a nice day.

Best Regards

Lee Wee Ho

Assistant Manager, Claims Services (In-House Survey)

D : +65 6643 1347 | F : +65 6225 7402 | weeho_lee@sg.msig-asia.com



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A Member of **MS&AD INSURANCE GROUP**

From: Jennifer Guay <jenniferguay@visionlawllc.com>

Sent: Friday, 23 September 2022 1:20 PM

To: Motor Survey <motorsurvey@sg.msig-asia.com>; Ong Zi Hui <zihui_ong@sg.msig-asia.com>

Cc: admin@tickhaimotor.com; 'Jacqueline Tan' <jactan@visionlawllc.com>

Subject: OUR REF : AM-INS-T132-SNC 6552 C -2022-JGV & YR REF : SKZ 4568 K

Importance: High

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

MSIG INSURANCE (SINGAPORE) PTE LTD

Attn: Motor Claim Dept

PRE - REPAIR SURVEY

CLAIMANT: SERENA TAN YUNRU

ACCIDENT INVOLVING SNC 6552 C & SKZ 4568 K ON 20 SEPTEMBER 2022 ALONG STILL ROAD

Dear Sirs

We are instructed by **SERENE TAN YURU** to notify you of a road accident on **20 SEPTEMBER 2022** at about 17.00HR **ALONG STILL ROAD** involving our client's **SNC 6552 C & SKZ 4568 K** driven by your driver at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Regards

Jennifer Guay
(Secretary)
VISION LAW LLC
133 New Bridge Road #18-01
Chinatown Point
Singapore 059413
Tel : 6534 2811 (Ext 116)
Fax : 6535 6802

For Surveyor

Please initial here after completion of pre-repair survey.
Thank you.

Appointed Surveyor: _____

Name & Signature

Contact: _____

Date & Time _____

Surveyor during repair: _____

Date & Time: _____

Surveyor after repair: _____

Date & Time: _____

VISION LAW LLC
Advocates & Solicitors
(Incorporated with limited liability)
Unique Entity No. 200721148H
Address : 133 New Bridge Road #18-01/02 Chinatown Point, Singapore 059413

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