# Yan (LKK Auto)

From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

**Sent:** Friday, 23 September 2022 3:04 PM **To:** zul@juseq.com.sg; SUR; assignments

Cc: claims@juseq.com.sq

Subject: RE: OUR REF: SNM22D206786/C02/SMJ1955G/TANCHC & YOUR REF: SJH8666R TO

**CONDUCT PRS** 

#### WITHOUT PREJUDICE

Dear Zul,

We will assign LKK to conduct the Pre-repair Inspection.

Kindly liaise with our appointed motor surveyor for the inspection.

Dear LKK,

Please arrange Mr. Adrian to conduct the PRS.

#### **H S Automotives Pte. Ltd.**

Block 2 Kaki Bukit Avenue 2 #01-15 Kaki Bukit AutoHub, Singapore 417921

Tel: 6538 1368. Fax: 6538 1367 Person In-Charge: Mr. Alex Lee

Thank you.

#### **NOTICE:**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email <a href="mailto:claimsdept@sg.cntaiping.com">claimsdept@sg.cntaiping.com</a> or fax at 6224 7175. Any inconvenience caused is much regretted.

#### Regards,

# Jacqueline Tan

Senior Executive Claims Department

### China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

From: zul@juseq.com.sg <zul@juseq.com.sg> Sent: Friday, 23 September 2022 2:56 pm

To: Jacqueline Tan < jacqueline.tan@sg.cntaiping.com>

Cc: claims@juseq.com.sg

Subject: RE: OUR REF: SNM22D206786/C02/SMJ1955G/TANCHC & YOUR REF: SJH8666R TO CONDUCT PRS

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Jacqueline,

Your Ref: SNM22D206786/C02/SMJ1955G/TANCHC

Our Ref: JEQ/ 220625 /0922 (HSP)

#### NOTICE OF ACCIDENT – PRE-REPAIR INSPECTION – OUR CLIENT'S VEHICLE: SJH8666R

We refer to your email of today's date.

We would like to inform that our client is agreeable to the appointment of **Mr. Adrian Ling from (LKK)** as the single joint expert (SJE) to inspect his vehicle SJH8666R.

Please be advised that our client's vehicle is available for pre-repair inspection at the workshop as stated in our previous email.

We would also like to draw your attention that pursuant the State Courts Practice Directions 2021, Appendix B: Pre-action Protocol for Personal Injury Claims and Non-Injury Motor Accident Claims, paragraph 2.2, our client's repairers are not obliged to dismantle the damaged parts immediately after the pre-dismantle PRI has been conducted by Mr. Adrian Ling, but prior to the commencement of repairs. Hence, please inform Mr. Adrian Ling to communicate with our client's repairers directly.

Further, please also remind Mr. Adrian Ling to request for post-repair inspection if you wish to do so pursuant to the State Courts Practice Directions 2021, Appendix B: Pre-action Protocol for Personal Injury Claims and Non-Injury Motor Accident Claims, paragraph 2.10.

With Regards

Zul

On behalf of Mr. Caleb Tan JusEquity Law Corporation 133 New Bridge Road #10-03 Chinatown Point Singapore 059413 Tel: 6536 9339

Tel: 6536 9339 Fax: 6536 5368

E-mail: zul@juseq.com.sg

This massage (and all its attachments) is intended only for the use of the individual or entity to whom it is addressed and is privileged and confidential. If you are not the intended recipient, please notify us immediately by return electronic mail, delete this massage and you should not disseminate, distribute or copy any information contained herein.

From: Jacqueline Tan [mailto:jacqueline.tan@sg.cntaiping.com]

Sent: Friday, September 23, 2022 2:31 PM

To: 'claims@juseq.com.sg' < <a href="mailto:claims@juseq.com.sg">claims@juseq.com.sg</a>>

Cc: 'zul' <zul@juseq.com.sg>

Subject: RE: OUR REF: SNM22D206786/C02/SMJ1955G/TANCHC & YOUR REF: SJH8666R TO CONDUCT PRS

#### Without Prejudice

Our reference: SNM22D206786/C02/SMJ1955G/TANCHC

Your reference: JEQ/ SJH8666R /0922 (HSP)

Dear Sirs,

#### **ACCIDENT INVOLVING SMJ1955G & SJH8666R ON 20/09/2022**

We refer to your email of 23/09/2022.

Kindly note the following:-

- 1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
- 2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

- 3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
- 4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
- 5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

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Regards,

Jacqueline Tan
Senior Executive

#### Claims Department

## China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

From: Claims Dept of CTI < <a href="mailto:claimsdept@sg.cntaiping.com">claims Dept of CTI < <a href="mailto:claimsdept@sg.cntaiping.com">claims Dept of CTI < <a href="mailto:claimsdept@sg.cntaiping.com">claimsdept@sg.cntaiping.com</a>>

Sent: Friday, 23 September 2022 2:14 pm

To: 'claims@juseq.com.sg' < <a href="mailto:claims@juseq.com.sg">claims@juseq.com.sg</a>; Jacqueline Tan < <a href="mailto:jacqueline.tan@sg.cntaiping.com">jacqueline.tan@sg.cntaiping.com</a>

Cc: 'zul' < zul@juseq.com.sg>

Subject: OUR REF: SNM22D206786/C02/SMJ1955G/TANCHC & YOUR REF: SJH8666R TO CONDUCT PRS

# WITHOUT PREJUDICE via EMAIL ONLY

Dear Jacqueline,

Please refer to the above matter.

Kindly conduct PRS SJH8666R soonest possible.

Please contact our claims department Jacqueline Tan 6389 6185 the officer in charge.

\*Kindly quote our claim reference number when replying.\*

#### NOTICE:

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Thank you

Angie Foo Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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