## Yan (LKK Auto)

From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Sent: Friday, 23 September 2022 9:31 AM

**To:** Hanis; SUR; assignments

Cc: admin; Anwar

Subject: RE: SNM22D206776/C02/SND1806Z/TANCHC / RE: ACCIDENT BETWEEN SND1806Z &

SKX7529P ON 19.09.2022

### WITHOUT PREJUDICE

Dear Raymond,

We will assign LKK to conduct the Pre-repair Inspection.

Kindly liaise with our appointed motor surveyor for the inspection.

Dear LKK,

Please arrange Mr. Adrian to conduct the PRS.

Thank you.

#### **NOTICE:**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email <a href="mailto:claimsdept@sg.cntaiping.com">claimsdept@sg.cntaiping.com</a> or fax at 6224 7175. Any inconvenience caused is much regretted.

### Regards,

## Jacqueline Tan

Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

From: Hanis <hanis@juzzperformance.com.sg> Sent: Friday, 23 September 2022 9:18 am

To: Jacqueline Tan < jacqueline.tan@sg.cntaiping.com>

Cc: admin <admin@juzzperformance.com.sg>; Anwar <anwar@juzzperformance.com.sg>

Subject: Re: SNM22D206776/C02/SND1806Z/TANCHC / RE: ACCIDENT BETWEEN SND1806Z & SKX7529P ON 19.09.2022

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi in charge,

Can we have surveyor Adrian Ling (LKK) to conduct the pre-repair survey on vehicle SKX7529P.

Please call Mr Anwar @ 96408974 to liaise the time when coming to do the pre-repair survey.

Thank you & kind regards, Hanis

#### JUZZ PERFORMANCE PTE. LTD.

8 Kaki Bukit Ave 4 #03-51/52, Premier @ Kaki Bukit Singapore 415875

Tel: +65 63850303

Website: <a href="https://juzzperformance.com.sg/">https://juzzperformance.com.sg/</a>

From: Jacqueline Tan < jacqueline.tan@sg.cntaiping.com >

**Date:** Thursday, 22 September 2022 at 7:31 PM **To:** Hanis <a href="mailto:hanis@juzzperformance.com.sg">hanis@juzzperformance.com.sg</a>

Cc: admin <admin@juzzperformance.com.sg>, Anwar <anwar@juzzperformance.com.sg>

Subject: RE: SNM22D206776/C02/SND1806Z/TANCHC / RE: ACCIDENT BETWEEN SND1806Z & SKX7529P ON

19.09.2022

## Without Prejudice

Our reference: SNM22D206776/C02/SND1806Z/TANCHC

Your reference: SKX7529P

Dear Sirs,

## ACCIDENT INVOLVING <u>SND1806Z & SKX7529P ON 19/09/2022</u>

We refer to your email of 22/09/2022.

### Kindly note the following:-

- 1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
- 2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

- 3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
- 4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
- 5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

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Regards,

# Jacqueline Tan

Senior Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

From: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Sent: Thursday, 22 September 2022 6:49 pm

**To:** Hanis < hanis@juzzperformance.com.sg>; Jacqueline Tan < jacqueline.tan@sg.cntaiping.com> **Cc:** admin < admin@juzzperformance.com.sg>; Anwar < anwar@juzzperformance.com.sg>

Subject: O/R: SNM22D206776/C02/SND1806Z/TANCHC / RE: ACCIDENT BETWEEN SND1806Z & SKX7529P ON

19.09.2022

Without Prejudice

Dear Jacqueline,

Please conduct PRS for SKX7529P.

Note: officer in charge Jacqueline Tan 63896185.

#### NOTICE:

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email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Hanis < hanis@juzzperformance.com.sg > Sent: Thursday, 22 September 2022 5:54 pm

To: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Cc: admin <admin@juzzperformance.com.sg>; Anwar <anwar@juzzperformance.com.sg>

Subject: ACCIDENT BETWEEN SND1806Z & SKX7529P ON 19.09.2022

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear In Charge,

We are the authorised repairer for vehicle SKX7529P. We would like to request for an in-house surveyor to drop by at our workshop for inspection tomorrow 23 September 2022, Friday at 10.00am. The vehicle is already in the workshop.

Our workshop is located at:

### **JUZZ PERFORMANCE**

8 KAKI BUKIT AVE 4 #03-51/52, PREMIER @ KAKI BUKIT SINGAPORE 415875

PASSWORD (FOR GIA REPORT): SKX7529P9348C

### LINK TO VIDEO FOOTAGE OF THE ACCIDENT:

https://www.mygnapcloud.com/smartshare/72f76hm27p84o2129u24199a d717g22jn91521p0rw7wuz40ba77he01

Thank you & kind regards, Hanis

JUZZ PERFORMANCE PTE. LTD.

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Website: <a href="https://juzzperformance.com.sg/">https://juzzperformance.com.sg/</a>