

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 9 March 2023 11:58 AM
To: 'Hock Wah Motor Pte Ltd'
Cc: Admin A
Subject: RE: TP DS claim: SMK8394Z & SMS2682P_DOA: 16/09/2022 *** LKK REF: CC4/AIS22009409/pa3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sirs

Solely for purposes of amicable settlement, we are agreeable to resolve the matter at **S\$1,379.00(all in)** in full and final settlement of all claims your client has or may have against Allianz Insurance Singapore and/or their insured arising out of this incident.

If the above offer is accepted, kindly confirm settlement by providing a copy of your **Bank details** for us to process payment.

Please note that your client's receipt of the settlement sum or settlement sums shall constitute a full discharge of liability and waiver of any past, present or future claims your client may have against Allianz Insurance Singapore and/or our insured as a result of the accident on **16 SEPT 2022**.

Please note that the clearance of this cheque / settlement sum or receipt of the successful electronic payment or payments constitutes your client's acceptance of payment and full discharge of liability.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>
Sent: Tuesday, March 7, 2023 3:44 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: TP DS claim: SMK8394Z & SMS2682P_DOA: 16/09/2022 *** LKK REF: CC4/AIS22009409/pa3

Dear Hsiao Tong

We accept your offer as stated below email.

Thank you.

Best Regards

Anysia Foo

Senior Claims Advisor

Hock Wah Motor Workshop Pte Ltd

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977

Tel: 6441 5655 | Fax: 6243 8121 | Website: www.hockwah.com.sg

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Tuesday, 7 March 2023 11:02 am

To: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: TP DS claim: SMK8394Z & SMS2682P_DOA: 16/09/2022 *** LKK REF: CC4/AIS22009409/pa3

Without prejudice

Dae Sirs,

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 1,177.00
2. Loss of Rental (2days x \$100.00)	\$ 200.00
3. LTA/GIA Search Fee	\$ 2.00
Total	\$ 1,379.00

Please confirm acceptance.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>

Sent: Monday, December 19, 2022 9:43 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: FW: TP DS claim: SMK8394Z & SMS2682P_DOA: 16/09/2022 *** LKK REF: CC4/AIS22009409/pa3

Dear Hsiao Tong

Please find attached as LOD with supporting documents for above mention claim.

Thank you.

Best Regards

Anysia Foo

Senior Claims Advisor

Hock Wah Motor Workshop Pte Ltd

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977

Tel: 6441 5655 | Fax: 6243 8121 | Website: www.hockwah.com.sg

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: 18 October 2022 17:53

To: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: TP DS claim: SMK8394Z & SMS2682P_DOA: 16/09/2022 *** LKK REF: CC4/AIS22009409/pa3

Dear Anysia,

Ok, noted.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>

Sent: Tuesday, 18 October 2022 5:48 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: TP DS claim: SMK8394Z & SMS2682P_DOA: 16/09/2022 *** LKK REF: CC4/AIS22009409/pa3

Dear Mei Kwan

Yes, my client's still pursue with TP claim.

We will arrange the survey next week.

Thank you.

Best Regards

Anysia Foo

Senior Claims Advisor

Hock Wah Motor Workshop Pte Ltd

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: 18 October 2022 17:31
To: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: TP DS claim: SMK8394Z & SMS2682P_DOA: 16/09/2022 *** LKK REF: CC4/AIS22009409/pa3

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether your client still would like to pursue with TP claim. . If so, please arrange for survey.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Wednesday, 5 October 2022 9:13 AM
To: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: TP DS claim: SMK8394Z & SMS2682P_DOA: 16/09/2022 *** LKK REF: CC4/AIS22009409/pa3

Without Prejudice

Dear Sirs/Mdm,

Kindly arrange for survey.

Thank you.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Wednesday, 28 September 2022 10:47 AM

To: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: TP DS claim: SMK8394Z & SMS2682P_DOA: 16/09/2022 *** LKK REF: CC4/AIS22009409/pa3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

****Kindly arrange for survey.**

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>

Sent: Wednesday, 28 September 2022 8:54 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: TP DS claim: SMK8394Z & SMS2682P_DOA: 16/09/2022 *** LKK REF: CC4/AIS22009409/pa3

Dear Hsiao Tong

Please find attached as per request.

Thank you.

Best Regards

Anysia Foo

Senior Claims Advisor

Hock Wah Motor Workshop Pte Ltd

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977

Tel: 6441 5655 | Fax: 6243 8121 | Website: www.hockwah.com.sg

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: 27 September 2022 09:27

To: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: TP DS claim: SMK8394Z & SMS2682P_DOA: 16/09/2022 *** LKK REF: CC4/AIS22009409/pa3

Without Prejudice

Dear Sirs/Mdm,

Please share a copy of your client's video footage for our viewing.

Thank you.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Sunday, 25 September 2022 6:30 PM

To: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: TP DS claim: SMK8394Z & SMS2682P_DOA: 16/09/2022 *** LKK REF: CC4/AIS22009409/pa3

Without Prejudice

Dear Sirs/Mdm,

Please share a copy of your client's video footage for our viewing.

Thank you.

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Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: -

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>

Sent: Saturday, 24 September 2022 9:29 am

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Subject: FW: TP DS claim: SMK8394Z & SMS2682P_DOA: 16/09/2022 *** LKK REF: CC4/AIS22009409/pa3

Dear Hsiao Tong

Please revert on liability for above mention claim.

Thank you.

Best Regards

Anysia Foo

Senior Claims Advisor

Hock Wah Motor Workshop Pte Ltd

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977

Tel: 6441 5655 | Fax: 6243 8121 | Website: www.hockwah.com.sg

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: 23 September 2022 18:37

To: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>

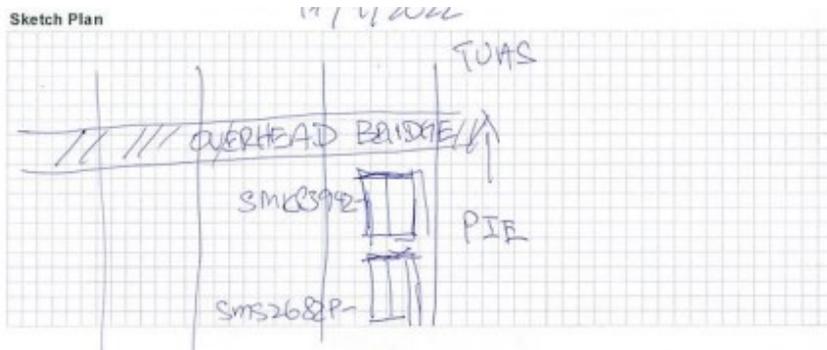
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: TP DS claim: SMK8394Z & SMS2682P_DOA: 16/09/2022 *** LKK REF: CC4/AIS22009409/pa3

Dear Sir / Madam,

We refer to the above matter.

Please be informed that OI has reported. Please refer to the below OI's sketch plan and statement.



Describe Circumstances of the Accident

I was travelling along PIE towards Tuas on 16/9/2022 at 1753 hrs. Traffic was slow, start-stop condition. I had just passed HOME TEAM when vehicle SMK 8394Z braked and I ~~braked~~ although I had braked as well, I was unable to rear end the car.

Please provide us the following and arrange for survey.

- **evidence i.e. video and scene photo**
- **GIA / police report**

Please note that for liability, claim negotiation and settlement, please contact **Hsiao Tong**.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

From: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>
Sent: Friday, September 23, 2022 9:20 AM
To: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>
Subject: [EXT] FW: TP CLAIM_SMK8394Z & SMS2682P_DOA: 16/09/2022

Dear sir/madam

Attached herewith our client's SAS report with estimate bill that claim against your insured SMS2682P.

Please revert on liability.

Thank you.

Best Regards

Anysia Foo

Senior Claims Advisor

Hock Wah Motor Workshop Pte Ltd

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977

Tel: 6441 5655 | Fax: 6243 8121 | Website: www.hockwah.com.sg

From: Hock Wah Motor Pte Ltd
Sent: 19 September 2022 15:51
To: 'Claims Banca (Allianz Insurance Singapore)' <claims@allianz.com.sg>
Subject: TP CLAIM_SMK8394Z & SMS2682P_DOA: 16/09/2022

Dear sir/madam

Attached herewith our client's SAS report with estimate bill that claim against your insured SMS2682P.

Please revert on liability.

Thank you.

Best Regards

Anysia Foo

Senior Claims Advisor

Hock Wah Motor Workshop Pte Ltd

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977

Tel: 6441 5655 | Fax: 6243 8121 | Website: www.hockwah.com.sg